

2018.10.19-20 北京丽亭华苑酒店







# 如何打造音视频服务的用户极致体验

何亚明(致凡)资深技术专家









1970s











融合通信(通讯云服务)









4K高清、H.265

云化,硬件资源池化,软件化,虚拟化

融合,整合多种通信方式

行业化,进入生产业务流









不

端

服务





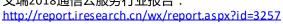


云:平台云化,从PaaS到SaaS,从私有云到共有云,一切都是基于云的服务

端:兼容各种终端,PSTN & VOIP,会议室设备,手机,PC,Web,Android终端

**服务**:短信,语音,IM,音视频,呼叫中心,云客服&附加AI服务

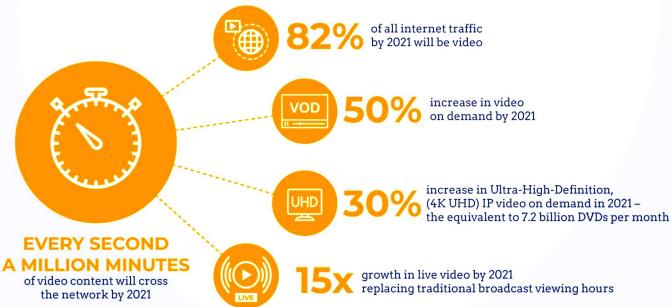




LiveVideo StackCon 音视频技术大会

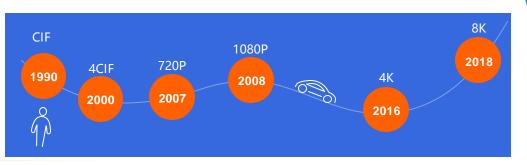






Source: Cisco Visual Networking Index™, 2016–2021







#### **Ultra-High Definition (UHD)**

 $4x\, the\, pixels\, and\, beyond, larger\, color\, display,\, crisper\, lines, sharper\, details\, without\, degradation$ 

#### **High Dynamic Range (HDR)**

Smarter pixels so brights look brighter, darks look darker and every image looks richer

#### Wide Color Gamut (WCG)

60x more colors to deliver a more realistic viewing experience. Better bit depth, richer shades of colors, and wider range of contrasts





Source: https://aomedia.org/



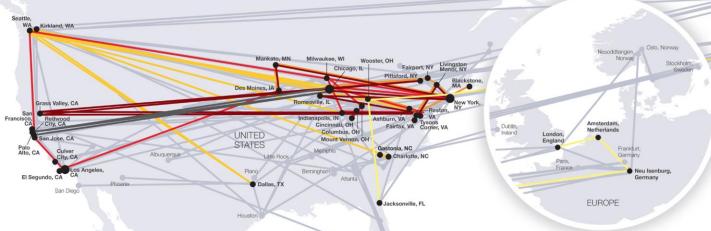


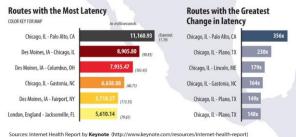


# 网络不是一马平川

# **Internet Weather Report**

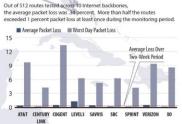
As enterprises extend to the cloud, more attention must be paid to the underlying network. Latency and loss rates are some as the internet are as erratic as the weather. To illustrate the unpredictability, Silver Peak engaged with two leading Internet authorities to track latency and loss statistics for two weeks across hundreds of routes.





and The internet Weather Map (http://www.internetweathermap.com/)

#### **Average Packet Loss by Carrier**



# Worst 24-Hour Average by Carrier COGENT 2.22% AT&T 1.08% VERIZON 58C 1.13% 2.20%



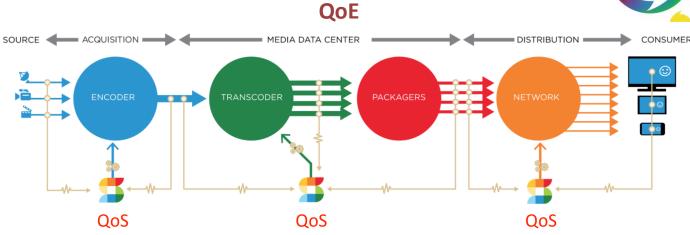






#### **Quality of Experience**









#### 视频编码选择



# 根据场景选用合适的Codec

- H264 vs VP9 vs VP8
- SVC vs Simulcast
- AV1 , VVC

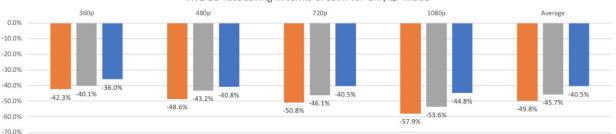






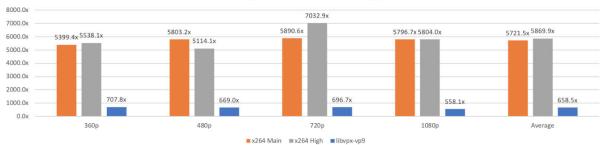
#### LiveVideo StackCon 音视頻技术大会





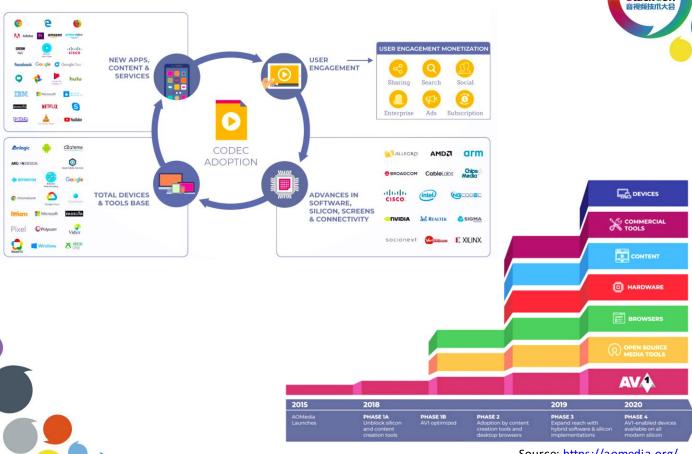
■ x264 Main ■ x264 High ■ libvpx-vp9

#### AV1 encoding time increase ratio for CRF/QP mode









Source: https://aomedia.org/

LiveVideo StackCon



#### 不同的用户场景对视频编码的需求

	点播	直播	实时通话
视频编码效率	***	**	*
视频编码速度	*	**	****
码率稳定性	*	**	***
容错能力	*	**	***

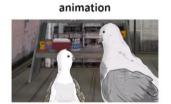
LiveVideo StackCon 音视頻技术大会





#### Content-Adaptive Encoding





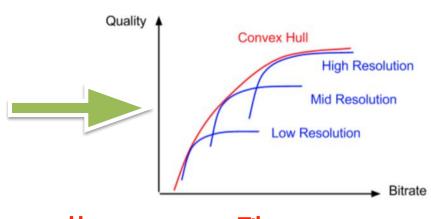




easier

more difficult

Bitrate (kbps)	Resolution
235	320x240
375	384x288
560	512x384
750	512x384
1050	640x480
1750	720x480
2350	1280x720
3000	1280x720
4300	1920x1080
5800	1920x1080



从One Size Fit All到Content Adaptive

Source: https://medium.com/netflix-techblog/per-title-encode-optimization-7e99442b62a2







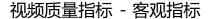
MOS Score

Quality of Speech	Score
Excellent	5
Good	4
Fair	3
Poor	2
Bad	1

贴近人类视觉系统模型 HVS

非常昂贵,耗时 需要大量测试结果保证有效性 环境影响

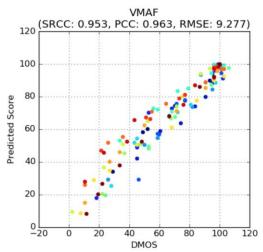






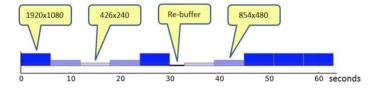






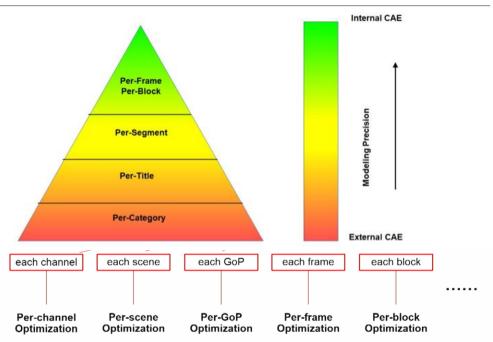
- PSNR
- SSIM, MS-SSIM
- VMAF , FBMOS







#### Content Adaptive Encoding



Source: http://euclidiq.com/2017/10/03/modeling-levels-content-adaptive-encoding/

LiveVideo StackCon

音视频技术大会



Per-Tile encoding optimization - 2015-12
Per-Shot encoding optimization - 2018-03



Per-GOP encoding optimization
Per-Frame encoding optimization

# Facebook Acquires QuickFire Networks, A 'Pied Piper' For Video

LiveVideo StackCon 音视頻技术大会

Kyle Russell @kylebrussell/ / 4 years ago

Comment



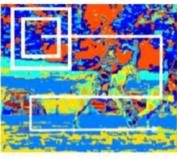


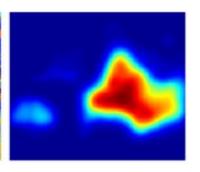


#### Per-frame encoding optimization

### Video Saliency Encoding







LiveVideo StackCon 音视頻技术大会

## Video ROI Encoding



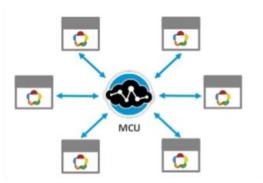


# 媒体网络构架





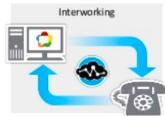




- A. 转码,转流
- B. 信令转换
- C. 路由优化
- D. 媒体处理



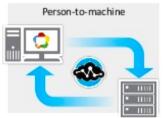




LiveVideo StackCon 音视频技术大会





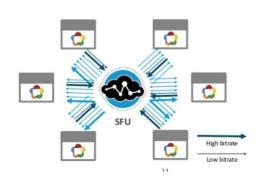








SFU - Selective Forward Unit



SFU with Multicast

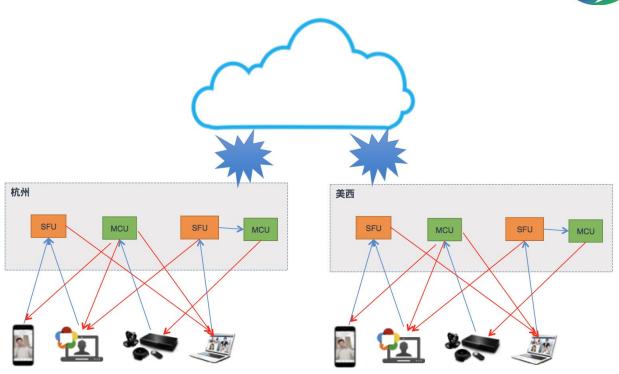
LiveVideo StackCon 音视頻技术大会



SFU with SVC







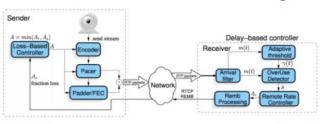


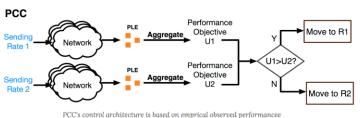




#### 网络算法

- GCC Google Congestion Control
- SCREAM Ericsson
- Sprout MIT
- PCC Performance-oriented Congestion Control





LiveVideo StackCon

GCC

PCC

### 分配策略

- 音视频分配策略
- 。弱网提示







● 设备:采音,放音,会议室消音





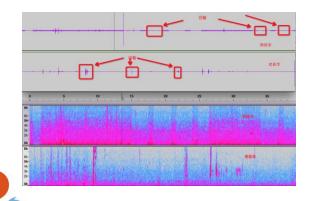


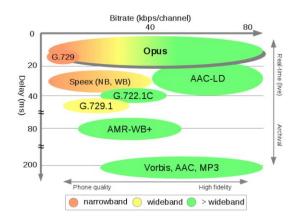




处理:3A算法,VAD,啸叫检测,Codec,混

。传输:FEC,NACK,NetEQ,SAC

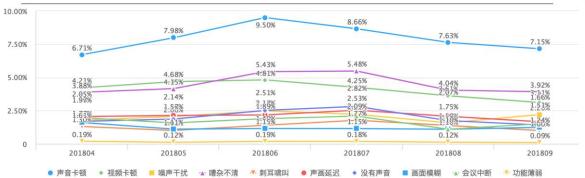


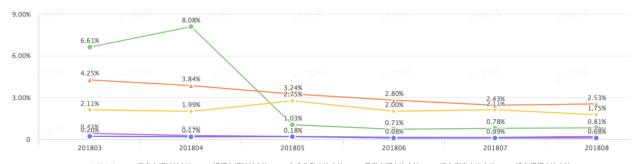




#### 质量监控





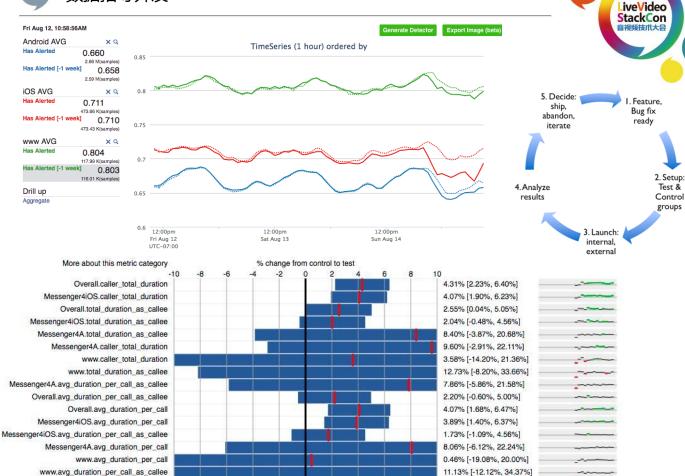


- ◎ 总人次◎ 声音卡顿时长占比◆ 视频卡顿时长占比■ 入会失败人次占比☆ 异常中断人次占比▼ 没有声音人次占比● 没有视频人次占比
  - **主观反馈**
  - 客观反馈
  - 全链路端到端监控





#### 数据指导开发



# Thank you





