MARZUKI NOORANAS BIN SANIP

+65 9003 8343 • marzukinooranas@gmail.com
LinkedIn Page: www.linkedin.com/in/marzuki-nooranas-b5947b17a
Personal Page: mrzknrns.github.io

WORK EXPERIENCES AND INTERNSHIPS

Apple South Asia Pte Ltd (Part-Time), Specialist   **Aug 2023 – Present**
- Provided product and technical support for all Apple products.
- Collaborated with Genius Bar and Operation team members enriching customers' relationships.
- Part of the Pride Network – Conducting presentations aligning with inclusivity and diversity.

Samsung Electronics Singapore (Part-Time), Galaxy Specialist   **Nov 2017 – Jan 2023**
- Diagnosed and assisted customers daily, set up new devices, provided after-sales support for mobile devices.
- Conducted in-store courses for Retail Floor Sales Manager in large sales channels during new product launches.

Accenture Pte. Ltd (Internship), Application Development Intern   **Apr 2020 - Aug 2020**
- Verified and delivered of new enhancements for an authentication and authorization platform daily.
- Evaluated and Wire-framed front-end user-facing portals and multiple database structures – SQL, R.

Singapore Civil Defence Force (NS), Information Communications Technology Instructor   **Nov 2015 - Nov 2017**
- Facilitated courses for Paramedics, Fire-fighters, and Section Commanders in Operational Ground Communications.
- Performed other ad-hoc activities, managed 4 training courses and managing paperwork.

Sentosa Leisure Management, Attraction Management Host In-Charge   **Aug 2013 - Oct 2015**
- Arranged 2 daily manpower deployments for 2 showtimes of 'Wings of Time', crowd control for 4000 guests.
- Led 20+ deployments while ensuring smooth daily operations of 3+ attractions in Sentosa Island.

EDUCATION

National University of Singapore (NUS)   **Aug 2022 - Present**
Bachelor of Social Sciences with Honours - – cGPA: 4.53/5
- Majoring in Sociology (Major) & Interactive Media Development (Minor)
- NUS Sociology Society (Member)

Temasek Polytechnic   **Apr 2018 - Apr 2021**
Diploma in Business Information Technology – cGPA: 3.89/4.0
- Diploma with Merit
- Business Information Technology Interest Group (Main Committee)

ITE College Central   **Apr 2013 - Apr 2015**
Higher Nitec in Business Studies in Event Management
- Volunteered as a student helper for events during school semester.
- Organized and executed a Family Day Event for APSN Tanglin School

LEADERSHIP & PUBLIC AFFAIRS

Business Information Technology Interest Group, Honorary Secretary   **Apr 2019 - Apr 2021**
- Supervised organisational communication and logistics for events, meeting administration needs.
- Extended administrative support and point of contact for other diploma's interest group.

Temasek Polytechnic - LEAD Excel Programme, Ambassador   **Apr 2019 - Apr 2021**
- Collaborated with other High Academic Achievers and leaders - Top 2% of School Cohort.
- Mentored students within diploma, as part of the LEAD Student Programme.

AWARDS AND ACHIEVEMENTS

- Top Student for CS3240 Interaction Design - NUS School of Computing; Diploma with Merit (2021); Mendaki Anugerah Cemerlang Award (2021); People's Association Edusave Merit Bursary (Top 25%); PolyFinTech API Hackathon 2019; Sustainable Social Innovation Category - 1st Runner up; Director's List (2019).

VOLUNTEER WORK

TeachSG, Ministry of Education (MOE), Mentor   **Aug 2023 - Present**
- Provided additional academic support in Mathematics for 20 Primary 6 students

Seniors Tech and Read (STAR), National Library Board, Seniors Tech Coordinator   **Dec 2019 - Mar 2020**
- Educated Singapore's Pioneer and Merdeka Generation of NLB's new mobile application.

Digital Business Learning Day, Temasek Polytechnic, Coordinator   **Nov 2019 - Dec 2019**
- Coordinated a Learning Day for 100+ Business Students from Temasek Polytechnic.

Global Studies Trip to Cebu, Course Diploma Leader   **Jun 2019 - Jul 2019**
- Supervised and led 40+ Volunteers and Worked with Students with Special Needs.

Association for Persons with Special Needs (APSN) Family Day 2015, Project Manager   **Jan 2015 - Dec 2015**
- Organised a Family Day Event for 500+ Students and Family Members from APSN Tanglin School in 2015 with a $5,000 budget.

SOFTWARE PROFICIENCY

- Proficiency in Microsoft Office Applications (Word, Excel, PowerPoint, Access).
- Database Management and Programming Languages (R Programming and SQL)
- Basic Adobe Applications Knowledge, UI/UX Prototyping (Figma, Miro, Framer)
- Photo and Video Editing - (Canva, Photoshop, LumaFusion, Final Cut Pro, CapCut)