

Poor Reliability Route Investigation  
Liverpool Lime Street → London Euston

Total Revenue	% Refund Loss	Refund Request Rate	Journey Duration	Average Ticket Price
£113,299	<div><div></div><div>12%</div><div>£13,126</div></div>	16%	02h 15m	£103

80% of Journeys Disrupted

1097  
Total Journeys

780  
Delayed

99  
Cancelled

218  
On-Time

29 minutes | average delay

171 refund requests

