

Poor Reliability Route Investigation
Liverpool Lime Street → London Euston

Total Revenue
£113,299

% Refund Loss
12%
↓
£13,126

Refund Request Rate
16%

Journey Duration
02h 15m

Average Ticket Price
£103

80% of Journeys Disrupted

1097
Total Journeys

780
Delayed

99
Cancelled

218
On-Time

29 minutes | average delay

171 refund requests

Top 3 Causes of Journey Disruption

