

#	Severity (0-4)	Heuristic Transgressed/ Supported	Where in the interface/ application	Issue	Remedy
1	0	Visibility of system status - Supported	Registration confirmation area	The page clearly displays a confirmation message "Registration Successful! See you in October." after the user registers	None
2	0	Match between system and real world - Supported	Form labels, button text, and success message	Uses natural language "Full Name," "Company Name," "Email Support Team," "Clear Form", matching user understanding	None
3	0	User control and freedom - Supported	Clear Form button	Users can easily undo errors by clearing the form	None
4	1	Consistency and standards - Supported	Button styles and form inputs	Buttons follow common web patterns and form inputs use standard layouts	Make the button colours the same throughout the page
5	1	Error prevention - Supported	Form fields with labels and placeholders	Clear labels and placeholders help prevent input mistakes	None
6	0	Recognition rather than recall - Supported	Close button with × icon and aria-label	Uses a well recognised icon that doesn't lead to confusion	None
7	2	Flexibility and efficiency of use - Transgressed	Form submission	Users can't use shortcuts or autofill to enter information quickly	Add autocomplete attributes to form fields to help experienced users

8	0	Aesthetic and minimalist design - Supported	Overall page layout	Clean, spacious design with minimal crowding and clear spacing	None, design is appropriate and easy to see
9	2	Help users recognise, diagnose, and recover from errors — Transgressed	Form submission	No visible error messages if required fields are left empty	Add user-friendly error text
10	1	Help and documentation — Supported	“Email Support Team” link	Provides a clear support contact for users needing help	Could add more guidance but not essential
11	2	Error prevention — Transgressed	Dietary preference buttons	Users can select a meal option but are not warned if they try to submit the form without choosing one, which may cause incomplete submissions	Add a short prompt stating whether they are happy to move on or not