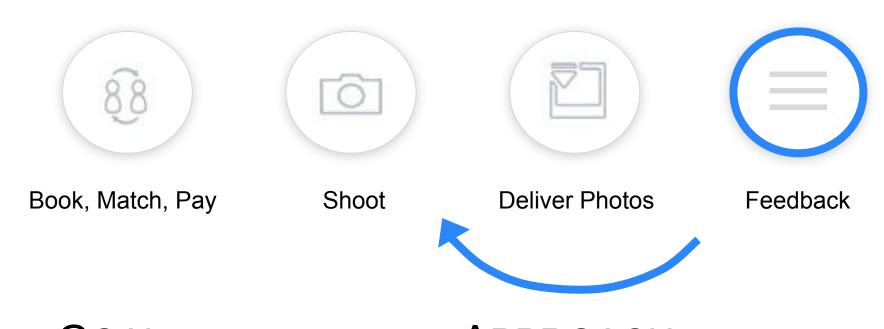


## IMPROVE PHOTOGRAPHER BOOKING PLATFORM



GOAL Increase client satisfaction APPROACH
Give feedback to photographers
before they deliver photos to clients

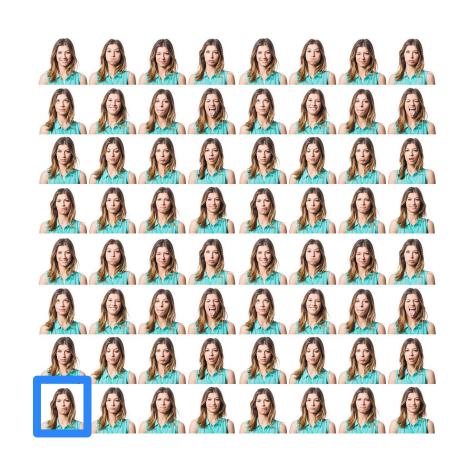
## PHOTOGRAPHER PAIN POINTS

Must give photos to client within 48 hrs of shoot

May have 100s of images to review, enhance

### SOLUTION

Use machine learning to help photographer quickly detect photo quality issues



### PHOTO QUALITY: Feedback Success Criteria

### Effectively judge photos

 Understand what impacts quality, build models to measure attributes



Composition (e.g. rule of thirds)

### Provide actionable insights

 Photographer can edit bad photos or delete them





Color saturation

# PHOTO QUALITY: Industry Landscape

systems exist Evaluating photo IM. GENET Microsoft . Cognitive Services 🔁 clarifai 🔼 Google Cloud ReKognition

content

quality new area **EyeEm** 👺 clarifai

## PHOTO QUALITY: Industry Use Cases

Evaluating photo

quality



Returning best results in image searches

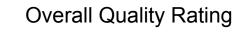


Displaying most attractive photos for businesses first

## PHOTO QUALITY: Available Resources

### **Training Data**

Aesthetics and
Attributes Database
(AADB) provides
photos with
aesthetic quality
labels





#### **Quality Ratings**

Balancing Element
Color Harmony
Interesting Content
Shallow Depth of Field
Good Lighting
Object Emphasis
Rule of Thirds
Vivid Color

## PHOTO QUALITY: Model Development

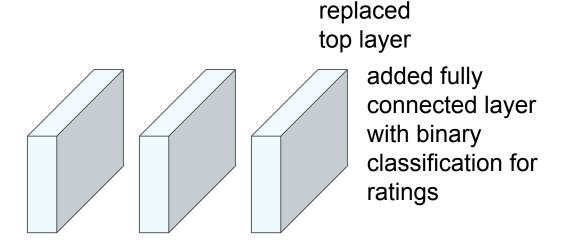
### **Training Data**

AADB photos, quality labels

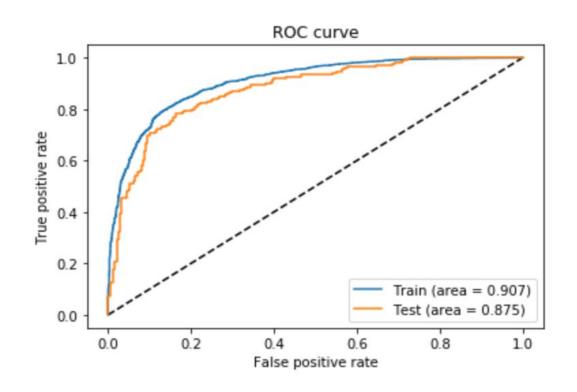


### Model

MobileNet convolutional neural network



## PHOTO QUALITY: Model Development

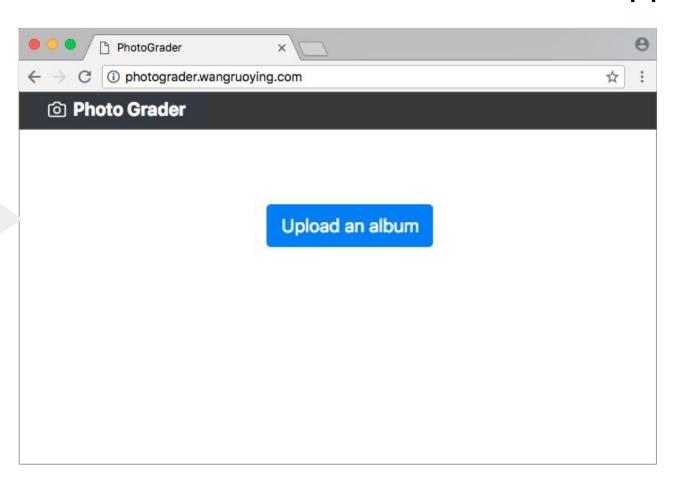


#### Results

Model was able to predict quality labels associated with AADB images

## PHOTO QUALITY: Model Provides Feedback Via App

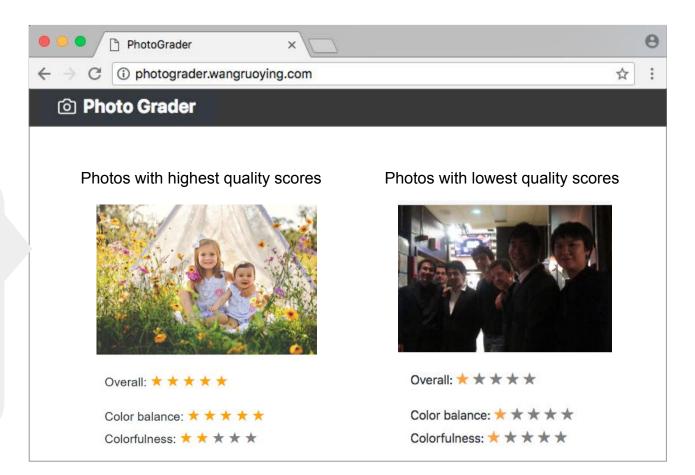
Photographer can upload an album of photos



## PHOTO QUALITY: Model Provides Feedback Via App

#### App displays:

- 3 photos with highest, lowest quality scores
- Ratings for quality attributes



## **GOAL: Increase Client Satisfaction**

**APPROACH** 

SOLUTION

Machine learning models:

Useful, instant feedback for photographers

detect quality issues in photos uploaded to app





Review factors that impact client satisfaction gauge importance of features to client album ratings



## FEATURE IMPORTANCE: Platform Data Available









Book, Match, Pay

Shoot

**Deliver Photos** 

Feedback

#### Customer sets:

- Shoot type, location, time
- Preferences

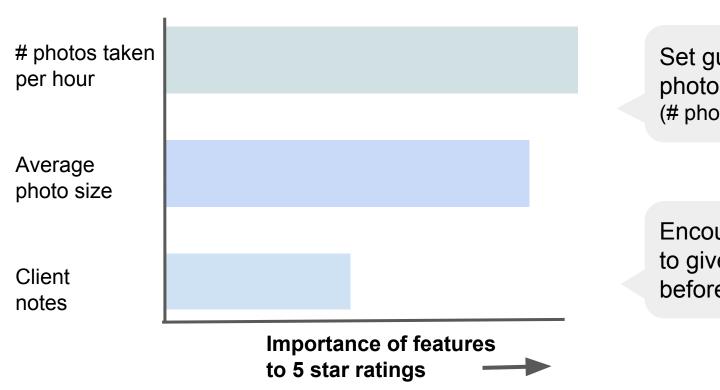
### System detects:

- Photo exif, size

#### Customer can:

- Rate album
- Favorite photos

## FEATURE IMPORTANCE: Factors Impacting Ratings



#### Recommendations

Set guidelines for photographers (# photos, photo size)

Encourage clients to give preferences before shoots

# MICHELLE SCHAFFER

PRODUCT,

**PROJECT** ROLES IN MEDIA,

Lead Program Manager Director

Vice President



verizon\(^{\sqrt{}}\)

**NBC** 

CS, BUSINESS **BACKGROUND** 

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