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# **Profile**

## TECHNICAL CONSULTANT | CLOUD SPECIALIST | QA PROFESSIONAL

Results-driven IT professional with strong expertise in testing frameworks, system analysis, and cloud technologies. Proven success in optimizing Oracle Health solutions, improving system performance, and ensuring reliability. Skilled at leading teams to deliver tailored IT solutions that streamline processes, reduce defects, and minimize downtime. Committed to aligning technology with business goals to drive growth and operational efficiency.

# Experience

## IT SPECIALIST (QUALITY ENGINEER) | IBM | HALIFAX, NS - 2022-PRESENT

- Conduct manual, system, regression, exploratory, and acceptance testing to ensure software
- Spearheaded integration testing to ensure compliance with industry standards.
- Reduced defect leakage by 20% through rigorous regression and exploratory testing, ensuring high system reliability
- Utilize VersionOne (V1) to manage and track project progress in agile environments, streamlining workflows and improving collaboration.

## TECHNICAL CONSULTANT | IBM | HALIFAX, NS - 2022-PRESENT

- Work closely with clients to understand their business goals and find ways to improve operations with practical, tailored IT solutions.
- Lead client meetings and stakeholder discussions, offering guidance on system integrations, quality assurance, and process improvements.
- Led integration testing that reduced system downtime by 15%, ensuring seamless interaction across Oracle Health solutions.
- Develop and recommend customized technical solutions that streamline processes, improve efficiency, and support long-term growth.

# \*AI. CSS,

# **Projects**

### QUOTE OF THE TIMES - LIVE WEBSITE: HTTPS://QUOTEOFTHETIMES.INFO/

- Developed and deployed a fully responsive web application using HTML, CSS, and JavaScript.
- Hosted on AWS S3 with CloudFront CDN for global content delivery and optimized performance.
- Configured custom domain through Squarespace DNS management and integrated with AWS hosting.
- Implemented GitHub Actions for CI/CD, automating deployments to AWS S3 and enabling real-time updates on every code change.
- Utilized GitHub for version control and collaborative workflow.

## Education

Google IT Support Professional Certificate | November 2024 - March 2025

IXperience Software Engineer Bootcamp | June 2022 - August 2022

• Developed web applications using JavaScript, and cloud-based tools such as firebase, and GitHub.

Dalhousie University | Halifax, NS September 2017 - May 2022

Bachelor of Applied Computer Science

# Certifications

- AWS Certified Solutions Architect Associate (2025)
- Google Cloud Digital Leader (2024)
- ISTQB Agile Tester (2024)
- ISTQB Al Testing (2024)
- ISTQB Tester Foundational Level (2023)
- AWS Certified Cloud Practitioner Certificate (2023)
- Microsoft Azure Fundamentals (2023)
- Certified Scrum Master (Scrum Alliance) (2023)
- Oracle Cloud Foundations Associate (2023)
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