

# MATTHEW SAAD

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## EDUCATION

### SUNY Brockport

*B.S. Computer Science/Mathematics*

Brockport, NY

*Aug 2020 – May 2024*

- Double Major with concentrations in Software Engineering and Statistics.
- Member of the Honors College; 3.9/4.0 GPA.

## RELEVANT COURSEWORK

- Artificial Intelligence
- Database Management
- Data Analytics
- Linear Algebra
- Software Engineering
- Probability Theory
- Computer Networks
- Time Series

## EXPERIENCE

### Data Science Intern

*Excellus BCBS*

Jun 2022 - Present

*Rochester, NY*

- Engineered a KNN and Random Forest-based recommendation engine to enhance member experience.
- Led the deployment of a REST API, achieving a 60% model efficiency gain through refactored code.
- Developed three RShiny applications to streamline model scoring and improve operational workflows.
- Designed two internal chatbots using generative AI tools, streamlining information dissemination.
- Explored the implementation of BERT and T5 models for telehealth call summarization.
- Effectively presented work to Excellus BCBS stakeholders, executives, and the broader company.

### Student Employee

*SUNY Brockport*

Aug 2022 - Present

*Brockport, NY*

- TA for CSC203: Object-Oriented Programming and CSC311: Computer Architecture (2 yrs.)
- Math tutor in the SUNY Brockport Academic Success Center (1 yr.)
- Grader for MTH201: Calculus I (0.5 yr.)

### Intel Representative

*ActionLink*

Sep 2021 - Mar 2023

*Henrietta, NY*

- Improved customer engagement with Intel's initiatives, resulting in increased brand awareness and sales.
- Boosted BestBuy Henrietta employee participation in Intel's promotions and programs by 23%.

## PROJECTS

### BrockportGPT | *Senior Honors Thesis* | [github.com/msaad02/honors-thesis](https://github.com/msaad02/honors-thesis)

Apr 2023 – Present

- Leveraged state-of-the-art advancements in generative AI to create a chatbot for SUNY Brockport.
- Utilized approaches such as RAG, fine-tuning, and training a from scratch 184M transformer model.
- Achieved strong performance that consistently delivers relevant responses to user inquiries.
- Presented BrockportGPT at SUNY Brockport Scholars Day, CCSCNE 2024, and SURC 2024.

### Chess AI Bot | *AI/ML Final Project* | [github.com/msaad02/final-project-ai-ml](https://github.com/msaad02/final-project-ai-ml)

May 2023

- Developed a chess AI bot using deep learning techniques with minimax and alpha-beta pruning.
- Gained experience with Tensorflow and learned basics of neural network training.
- Worked with a team of four to develop and present our final project to the class.

### Car Price Prediction | *Data Science Final Project* | [github.com/msaad02/final-project-data-sci](https://github.com/msaad02/final-project-data-sci)

Dec 2021

- Learned the mathematical foundation behind different machine learning algorithms.
- Performed data manipulation on a dataset of used cars to predict their price.

## TECHNICAL SKILLS

**Languages:** Python, R, Java, SQL, C, Bash

**Developer Tools:** Git, Docker, Databricks, HuggingFace, Posit Connect

**Libraries:** PyTorch, Tensorflow, Tidymverse, pandas, NumPy, Matplotlib