# PUNJAB UNIVERSITY COLLEGE OF INFORMATION AND TECHNOLOGY



## **DATABASE PROJECT**

# **AIRLINE MANAGEMENT SYSTEM**

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## **Introduction:**

The Airline Management System is designed to make airline operations smoother and more passenger-friendly. The Airline Management System project represents a considerable effort in creating an efficient and user-friendly solution for the management of airline operations. This system covers essential functions like creating flight schedules, handling passenger bookings, ticketing, and generating reports. It aims to significantly enhance the efficiency of airline operations, improve the overall passenger experience, and provide airline staff with a robust platform to manage flights effectively.

We will try to craft a well-structured database that stores critical data like flights, passenger details, booking, airports, payments, flights, route, etc.

We will ensure data is neatly organized in tables, linked together for easy access, and secured with unique keys to ensure no duplicate entries exist.

These keys, such as passenger IDs and flight numbers, uniquely identify records and prevent data redundancy. This design will support efficient airline operations and a seamless passenger experience.



# **Entity Relation Diagram of System**

The following Entity-Relationship Diagram (ERD) represents the relationships of different entities in this database system with respect to their attributes and primary as well as foreign keys. It also describes this system's 1:1, 1:M, and M:N relationships.

## **ERD Model:**

The entities for the Airline Management System (AMS) are as follows:

AMS (Passenger, Flight, Aircraft, Booking, Payment, Airport, Route, Baggage)

## **Attributes of the Entities:**

**Passenger** (<u>PassengerID</u>, PassengerName, ContactInfo)

**Flight** (<u>FlightID</u>, <u>DepartureAirportID</u>, <u>ArrivalAirportID</u>, DepartureTime, ArrivalTime, <u>AircraftID</u>)

**Aircraft** (AircraftID, Model, SeatingCapacity)

**Booking** (<u>BookingID</u>, <u>PassengerID</u>, <u>FlightID</u>, SeatNo, BookingStatus, Fare, ClassType)

Payment (PaymentID, BookingID, PaymentDate, PaymentMethod, Amount)

**Airport** (<u>AirportID</u>, AirportName, Location)

Route (RouteID, OriginAirportID, DestinationAirportID, Distance)

Baggage (BaggageID, PassengerID, FlightID, Weight, BaggageType)

## **Explanation of Attributes:**

### Passenger:

**Passenger** (PassengerID, PassengerName, ContactInfo)

PassengerID: Unique identifier for each passenger. (Primary Key)

PassengerName: Name of the passenger.

ContactInfo: Contact information of the passenger (email).

### Flight:

**Flight** (FlightID, DepartureAirportID (Airport), ArrivalAirportID (Airport), DepartureTime, ArrivalTime, Duration, AircraftID (Aircraft))

FlightID: Unique identifier for each flight. (Primary Key)

DepartureAirportID: ID for the departure airport. (Foreign Key referencing Airport)

ArrivalAirportID: ID for the arrival airport. (Foreign Key referencing Airport)

DepartureTime: Time of departure for the flight.

ArrivalTime: Time of arrival for the flight.

AircraftID: Unique identifier for the aircraft assigned to the flight. (Foreign Key referencing Aircraft)

## **Aircraft:**

**Aircraft** (AircraftID, Model, SeatingCapacity, Manufacturer)

AircraftID: Unique identifier for each aircraft. (Primary Key)

Model: Model of the aircraft.

SeatingCapacity: Total seating capacity of the aircraft.

### **Booking:**

**Booking** (BookingID, PassengerID (passenger), FlightNo (flight), SeatNo, BookingStatus, Fare, ClassType)

BookingID: Unique identifier for each booking. (Primary Key)

PassengerID: Reference to the passenger associated with the booking. (Foreign Key referencing Passenger)

FlightID: Reference to the flight booked. (Foreign Key referencing Flight)

SeatNo: Assigned seat number for the booking.

BookingStatus: Status of the booking (confirmed, pending, canceled, etc.).

Fare: Fare amount for the booking.

ClassType: Class type of the booking (economy, business, first class, etc.).

#### **Payment:**

**Payment** (<u>PaymentID</u>, <u>BookingID</u> (booking), PaymentDate, PaymentMethod, Amount)

PaymentID: Unique identifier for each payment transaction. (Primary Key)

BookingID: Reference to the booking for which the payment was made. (Foreign Key referencing Booking)

PaymentDate: Date of the payment transaction.

PaymentMethod: Method used for payment (credit card, cash, etc.).

Amount: Amount paid for the booking.

### Airport:

**Airport** (<u>AirportID</u>, AirportName, Location)

AirportID: Unique code or identifier for each airport. (Primary Key)

AirportName: Name of the airport.

Location: Geographic location of the airport.

#### **Route:**

**Route** (<u>RouteID</u>, <u>OriginAirportID</u> (airport), <u>DestinationAirportID</u> (airport), Distance, AvgDuration)

RouteID: Unique identifier for each route. (Primary Key)

OriginAirportID: Reference to the starting point airport. (Foreign Key referencing Airport)

DestinationAirportID: Reference to the destination airport. (Foreign Key referencing Airport)

Distance: Distance between the origin and destination.

#### <u>Baggage:</u>

**Baggage** (<u>BaggageID</u>, <u>PassengerID</u> (passenger), <u>FlightID</u> (flight), Weight, BaggageType)

BaggageID: Unique identifier for each baggage. (Primary Key)

PassengerID: Reference to the passenger associated with the baggage. (Foreign Key referencing Passenger)

FlightID: Reference to the flight associated with the baggage. (Foreign Key referencing Flight)

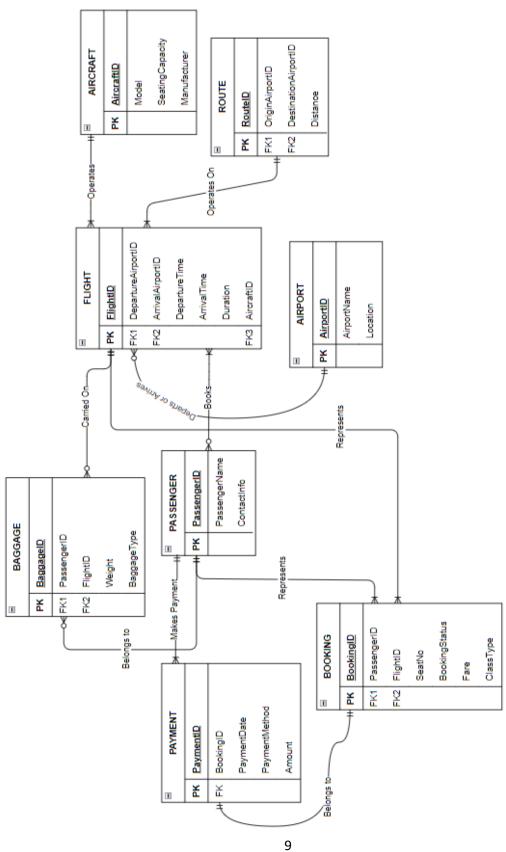
Weight: Weight of the baggage.

BaggageType: Type of baggage (checked, carry-on, special items, etc.).

# **Connectivity Table:**

ENTITY	RELATIONSHIP	CONNECTIVITY	ENTITY	
Passenger	Books	M:N	Flight	
Passenger	MakesPayments	1:M	Payment	
Flight	Operates	M:1	Aircraft	
Flight	OperatesOnRoute	M:1	Route	
Booking	Represents	M:1	Passenger	
Booking	Booking Represents		Flight	
Payment	nt PaymentForBooking 1:1		Booking	
Airport	Departure/Arrival	1:M	Flight	
Route	FliesThrough	1:M	Flight	
Baggage	BelongsTo	M:1	Passenger	
Baggage	CarriedOn	M:1	Flight	

# **ERD DIAGRAM:**



## **Relational Schema (with Normalization):**

AMS (<u>PassengerID</u>, PassengerName, ContactInfo, <u>FlightID</u>, DepartureTime, ArrivalTime, AircraftID, Model, SeatingCapacity, Manufacturer, BookingID, SeatNo, BookingStatus, Fare, ClassType, PaymentID, PaymentDate, PaymentMethod, Amount, AirportID, AirportName, Location, RouteID, Distance, BaggageID, Weight, BaggageType)

## **Normalization:**

## FIRST NORMAL FORM(1NF):

To convert it into 1NF, we should remove repeating groups and ensure that each attribute contains only atomic (indivisible) values.

R11(<u>PassengerID</u>, PassengerName, ContactInfo, BookingID, SeatNo, BookingStatus, Fare, ClassType, PaymentID, PaymentDate, PaymentMethod, Amount, BaggageID, Weight, BaggageType)

R12(<u>FlightID</u>, DepartureTime, ArrivalTime, AircraftID, Model, SeatingCapacity, Manufacturer, AirportID, AirportName, Location, RouteID, Distance)

## **SECOND NORMAL FORM(2NF):**

A table is in 2nd Normal Form (2NF) if it must be in 1st Normal Form (1NF), meaning that each attribute must contain only atomic values and there must not be any partial dependencies.

R11(<u>PassengerID</u>, PassengerName, ContactInfo)

R21(<u>BookingID</u>, SeatNo, BookingStatus, Fare, ClassType, PaymentID, PaymentDate, PaymentMethod, Amount, BaggageID, Weight, BaggageType)

R12(<u>FlightID</u>, DepartureTime, ArrivalTime, AirportID, AirportName, Location, RouteID, Distance)

R22(<u>AircraftID</u>, Model, SeatingCapacity, Manufacturer)

## THIRD NORMAL FORM(3NF):

For a table to be in third normal form, there must not exist any transitive dependency in the relation which states that non-prime attributes should not depend on other non-prime attributes within the same table.

R11(<u>PassengerID</u>, PassengerName, ContactInfo)

R21(<u>BookingID</u>, <u>PassengerID</u>, <u>FlightID</u>, SeatNo, BookingStatus, Fare, ClassType)

R31(PaymentID, BookingID, PaymentDate, PaymentMethod, Amount)

R32(<u>BaggageID</u>, <u>PassengerID</u>, <u>FlightID</u>, Weight, BaggageType)

R12(<u>FlightID</u>, <u>AirportID</u>, DepartureTime, ArrivalTime, <u>AircraftID</u>)

R22(<u>AircraftID</u>, Model, SeatingCapacity, Manufacturer)

R32(AirportID, AirportName, Location)

R42(RouteID, AirportID, Distance)

Now naming the above tables:

**Passenger** (<u>PassengerID</u>, PassengerName, ContactInfo)

**Flight** (<u>FlightID</u>, <u>DepartureAirportID</u>, <u>ArrivalAirportID</u>, DepartureTime, ArrivalTime, <u>AircraftID</u>)

**Aircraft** (AircraftID, Model, SeatingCapacity)

**Booking** (<u>BookingID</u>, <u>PassengerID</u>, <u>FlightID</u>, SeatNo, BookingStatus, Fare, ClassType)

Payment (PaymentID, BookingID, PaymentDate, PaymentMethod, Amount)

**Airport** (<u>AirportID</u>, AirportName, Location)

Route (RouteID, OriginAirportID, DestinationAirportID, Distance)

**Baggage** (BaggageID, PassengerID, FlightID, Weight, BaggageType)

All relational schemas within the system witness that there doesn't exist any such relation within this system, so all the tables are already in 3NF.

# **Relations Description:**

**Table Name: Passenger** 

Attribute	Data Type	Size	Constraints
PassengerID	CHAR	4	Primary Key
PassengerName	VARCHAR2	50	Not Null
ContactInfo	VARCHAR2	50	Not Null

**Table Name: Flight** 

Attribute	Data Type	Size	Constraints
FlightID	CHAR	4	Primary Key
DepartureAirportID	CHAR	4	Foreign Key(Airport)
ArrivalAirportID	CHAR	4	Foreign Key(Airport)
DepartureTime	DATE		
ArrivalTime	DATE		
AircraftID	CHAR	4	Foreign Key(Aircraft)

**Table Name: Aircraft** 

Attribute	Data Type	Size	Constraints					
AircraftID	CHAR	4 Primary Key			4 Primary Key			
Model	VARCHAR2	20	Not Null					
SeatingCapacity	NUMBER	3	Check (<=100)					

**Table Name: Booking** 

Attribute	Data Type	Size	Constraints
BookingID	CHAR	4	Primary Key
PassengerID	CHAR	4	Foreign Key(Passenger)
FlightID	CHAR	4	Foreign Key(Flight)
SeatNo	NUMBER	5	Not Null
BookingStatus	VARCHAR2	20	Can be(Confirmed, Pending, Cancelled)
Fare	NUMBER	(8,2)	Not Null
ClassType	VARCHAR2	20	Can be(Business, Economy, First class)

**Table Name: Payment** 

Attribute	Data Type	Size	Constraints
PaymentID	CHAR	4	Primary Key
BookingID	CHAR	4	Foreign Key(Booking)
PaymentDate	DATE		Not Null
PaymentMethod	VARCHAR2	20	Can be(Credit, Debit, Cash)
Amount	NUMBER	(8,2)	Not Null

**Table Name: Airport** 

Attribute	Data Type	Size	Constraints
AirportID	CHAR	4	Primary Key
AirportName	VARCHAR2	50	Not Null
Location	VARCHAR2	50	Not Null

**Table Name: Route** 

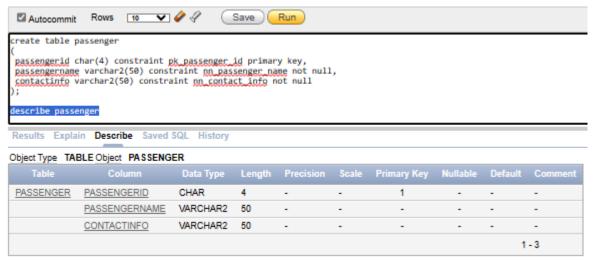
Attribute	Data Type	Size	Constraints
RouteID	CHAR	4	Primary Key
OriginAirportID	CHAR	4	Foreign Key(Airport)
DestinationAirportID	CHAR	4	Foreign Key(Airport)
Distance	NUMBER	(8,2)	Not Null

**Table Name: Baggage** 

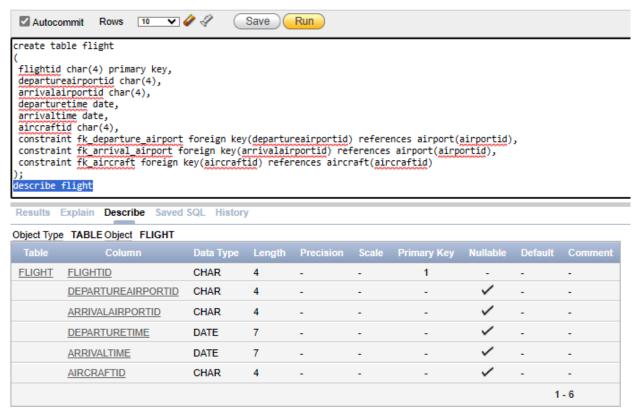
Attribute	Data Type	Size	Constraints
BaggageID	CHAR	4	Primary Key
PassengerID	CHAR	4	Foreign Key(Passenger)
FlightID	CHAR	4	Foreign Key(Flight)
Weight	NUMBER	(4,1)	Not greater than 20kg
BaggageType	VARCHAR2	30	Can be (Checked, Carry-on, special items)

# **SQL Statements for Table Creation:**

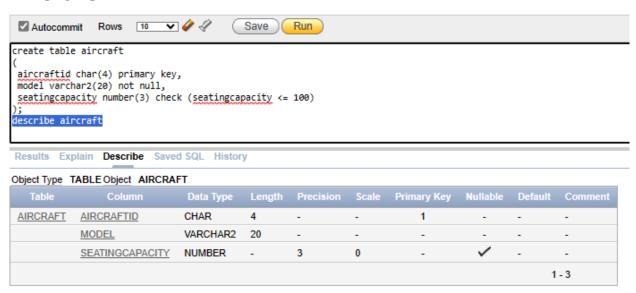
## Passenger:



## Flight:



## Aircraft:

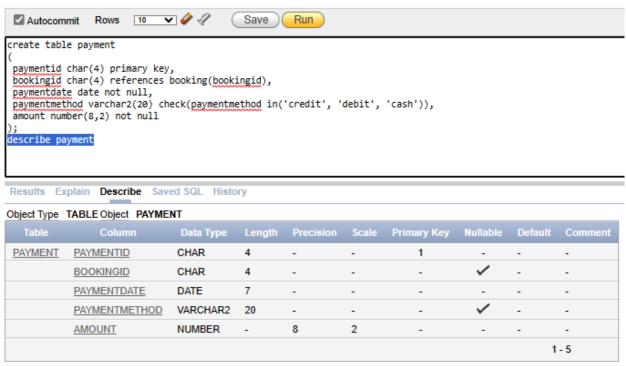


## **Booking:**

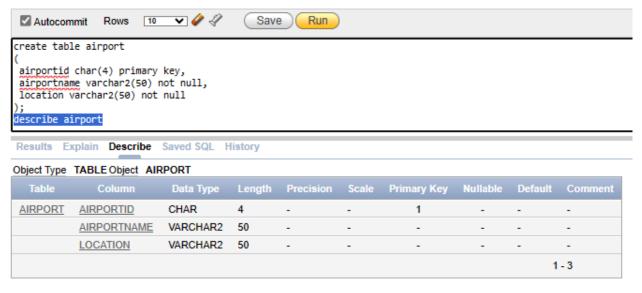
```
create table booking
(
   bookingid char(4) primary key,
   passengerid char(4) references passenger(passengerid),
   flightid char(4) references flight(flightid),
   seatno number(5) not null,
   bookingstatus varchar2(20) check(bookingstatus in('confirmed', 'pending', 'cancelled')),
   fare number(3,2) not null,
   classtype varchar2(20) check(classtype in('business', 'economy', 'first class'))
);
describe booking
Results Explain Describe Saved SQL History
```

Object Type	TABLE Object BOOK	(ING							
Table	Column	Data Type	Length	Precision	Scale	Primary Key	Nullable	Default	Comment
BOOKING	BOOKINGID	CHAR	4	-	-	1	-	-	-
	PASSENGERID	CHAR	4	-	-	-	~	-	-
	<u>FLIGHTID</u>	CHAR	4	-	-	-	~	-	-
	<u>SEATNO</u>	NUMBER	-	5	0	-	-	-	-
	BOOKINGSTATUS	VARCHAR2	20	-	-	-	~	-	-
	FARE	NUMBER	-	8	2	-	-	-	-
	CLASSTYPE	VARCHAR2	20	-	-	-	~	-	-
								1	- 7

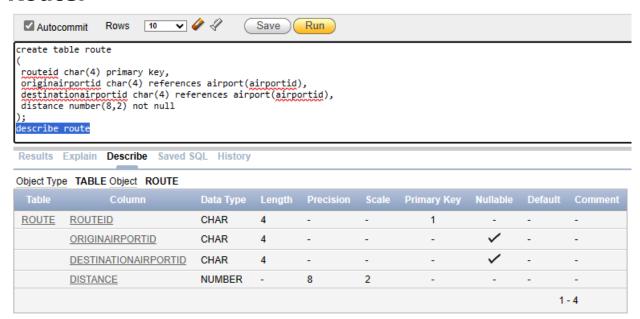
## **Payment:**



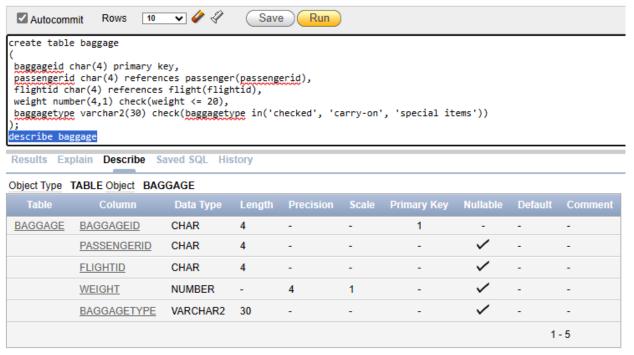
## **Airport:**



### Route:



## **Baggage:**



## **Designing Views:**

#### **Flight Information View**

This view combines details related to flights, including departure and arrival information, aircraft details, airports, and route distances.

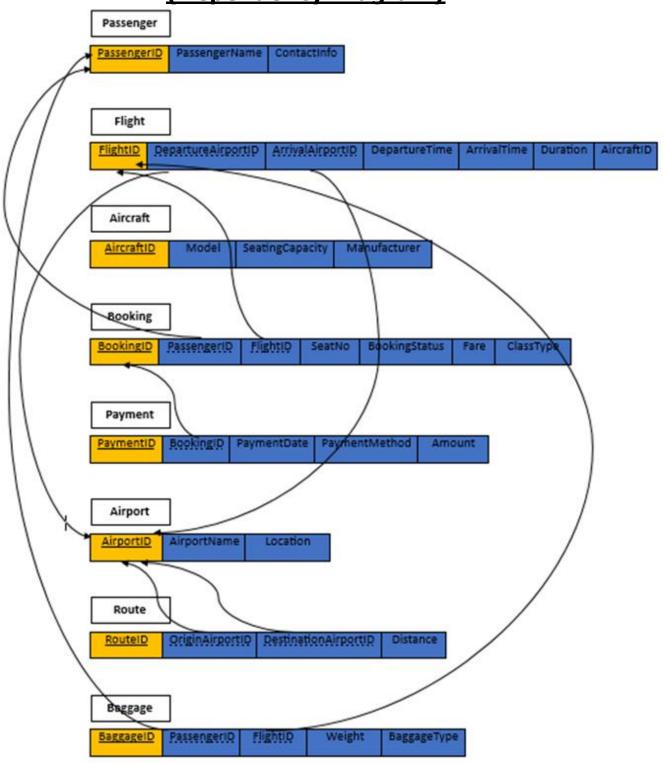
```
create view flightinformation as
select f.flightid, f.departuretime, f.arrivaltime, f.aircraftid, a.model,
a.seatingcapacity, f.departureairportid, da.airportname as departureairportname,
da.location as departureairportlocation, f.arrivalairportid, aa.airportname as
arrivalairportname, aa.location as arrivalairportlocation, r.distance as
routedistance
from flight f join aircraft a on f.aircraftid = a.aircraftid
join airport da
on f.departureairportid = da.airportid
join airport aa
on f.arrivalairportid = aa.airportid
join route r
on f.departureairportid = r.originairportid and f.arrivalairportid =
r.destinationairportid;
```



#### **Passenger Booking Details View**

This view provides information about passenger bookings, including their personal details, booking status, fare, payment details, and flight information.

# Relational Data Model (Dependency Diagram)



# Select Statements for Common Reports:

Explain how will you use database to display things in the application make minimum of 5 of such use case statements and explain how will user get benefits from it or at what occasion they will be used.

#### Note:

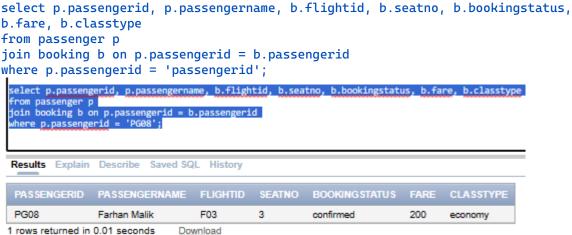
The statements should no be like **select \* from table** 

### Flight Schedule for a Specific Route:



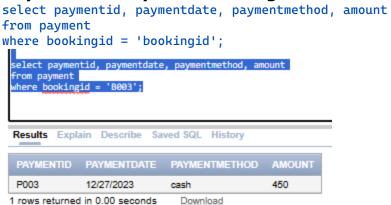
**Use Case:** Passengers looking to plan their trip can check the schedule for flights between specific airports, helping them decide on suitable travel times.

## **Passenger Booking Details:**



**Use Case:** Passengers can view their booking details after logging in, allowing them to check their flight details, seat number, fare, and booking status.

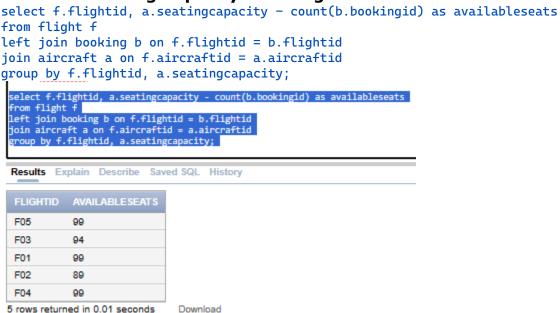
### Payment History for a Booking:



**Use Case:** Passengers can view their payment history for a specific booking, ensuring transparency and enabling them to track their payment transactions.

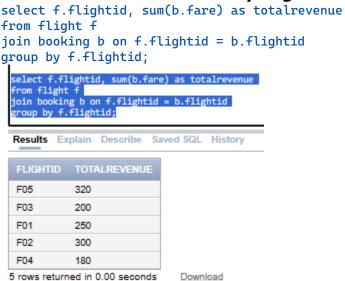
### Available Seating Capacity for a Flight:

Download



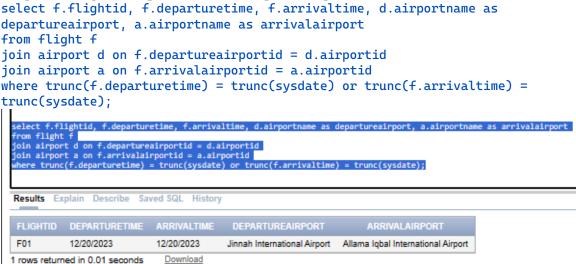
**Use Case:** Airlines can monitor the available seats for each flight in realtime, helping them manage bookings.

### **Total Revenue Generated by Flights:**



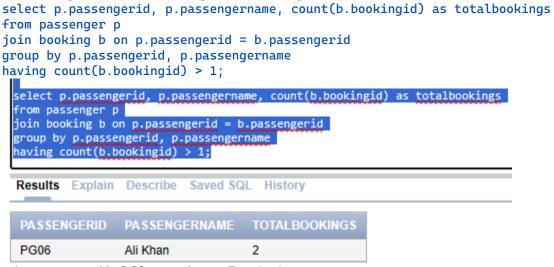
**Use Case:** This report helps airline managers analyze the revenue generated by each flight, aiding in identifying profitable routes and optimizing pricing strategies.

### Flights Departing and Arriving Today:



**Use Case:** This report provides real-time flight information for passengers or staff about departures and arrivals on the current day.

### **Passengers with Multiple Bookings:**



1 rows returned in 0.00 seconds <u>Download</u>

**Use Case:** This report identifies passengers who frequently book flights, assisting in special discounts for regular customers.

# **Demonstrating Functions:**

## **Function to Get Available Seats for a Flight:**



## **Function to Get Average Distance of Routes:**

```
create or replace function get_average_distance
return number is avg_distance number;
begin
select avg(distance) into avg_distance from route;
return avg_distance;
end;

Results Explain Describe Saved SQL_History

Function created.

0.00 seconds

declare
    avg_dist number;
begin
    avg_dist := get_average_distance();
    dbms_output.put_line('average distance: ' || avg_dist);
end;

Results Explain Describe Saved SQL_History

average distance: 460

Statement processed.

0.01 seconds
```

# **Demonstrating Procedures:**

## **Procedure to Update Flight Departure Time**

```
create or replace procedure updateflightdeparturetime(f_id in char, new_departure_time in date)
as
begin
 update flight
 set departuretime = new_departure_time
 where flightid = f_id;
dbms_output.put_line('Departure time updated successfully.');
 exception
 when others then
 dbms_output.put_line('Error while updating departure time.');
 Results Explain Describe Saved SQL History
Procedure created.
0.00 seconds
    updateflightdeparturetime('F04', TO_DATE('2023-12-31 08:00:00', 'YYYY-MM-DD HH24:MI:SS'));
Results Explain Describe Saved SQL History
Departure time updated successfully.
Statement processed.
0.00 seconds
```

## **Procedure to update airport location:**

```
create or replace procedure updateairportlocation(a id in char, new location in varchar2)

as

begin

update airport

set location = new_location

where airportid = a id;

dbms_output.put_line('airport location updated successfully.');

exception

when others then

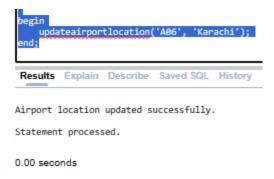
dbms_output.put_line('error while updating airport location.');

end;

Results Explain Describe Saved SQL History

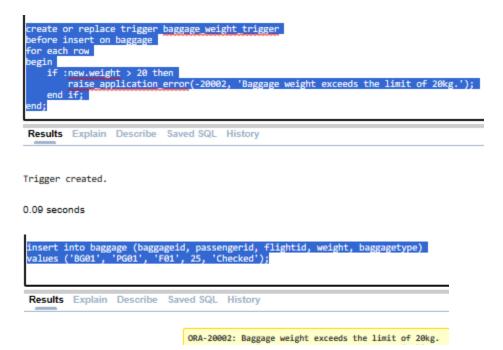
Procedure created.

0.00 seconds
```



# **Demonstrating Triggers:**

## **Baggage Weight Trigger:**



## **Payment Validation Trigger:**

```
create or replace trigger validate_payment_trigger
before insert on payment
for each row
begin
    if :new.bookingid is null then
        raise application error(-20001, 'Payment cannot be made without a valid booking.');
    end if;
end;

Results Explain Describe Saved SQL History

Trigger created.

0.03 seconds

insert into payment (paymentid, bookingid, paymentdate, paymentmethod, amount)
values ('P001', NULL, SYSDATE, 'Credit Card', 500.00);

Results Explain Describe Saved SQL History

ORA-20001: Payment cannot be made without a valid booking.
```