# Mansour Saffar

### Machine Learning Engineer

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# **Work Experience**

03/18 - Present

#### Machine Learning Engineer

AltaML. Edmonton

- Developed **NLU** modules (intent recognition and entity detection), **extractive text summarization**, **adwords generation**, **keyword extraction**, and **OCR** in various NLP projects.
- Developed an automatic **medical report generation** system from technician reports using transformer-based models with 87% similarity with radiologist's writings.
- Developed a **regulatory change management system** using distributed semantic representation models to detect changes between two legal regulatory frameworks.
- Developed a human-in-the-loop **content-based recommender system** to help content editors find the most relevant articles while using the web CMS.
- Designed and developed a **data generation framework** to create a high-quality and multi-domain dataset for training **task-oriented chatbots**.
- Technologies: Python, Tensorflow, Pytorch, Rasa, ParlAI, spaCy, NLTK, Gensim, Scikit-learn, MongoDB, Pandas, Dask, PySpark, AWS, Git, Docker, MLflow

05/17 - 08/17

#### **Data Analyst**

Finning Canada, Edmonton

- Created regression models for rental machinery residual value prediction using **ensemble methods (Random Forest and GBRT)** with high  $R^2$  (+90%).
- Developed a recommender system using association rule mining method.
- Technologies: Python, C++, Pandas, Scikit-learn, H2O, XGBoost, LightGBM, Azure ML, MySQL

# **Select Projects**

03/19 - Present

#### **Ana (Automatic Nursing Agent)**

Joint Project with Amii

- Designed the architecture and developed NLU modules for Ana, an intelligent chatbot with emotion capabilities designed to help elderly people. [Mentioned on CBC News]
- · Technologies: Python, Rasa NLU, AWS, GCP, Docker, Git

09/17 - 11/18

#### **Deep Learning Models for Task-oriented Chatbots**

Graduate Research Assistant (Master's Thesis)

- Researched usage of **self-attentional models** for training end-to-end task-oriented chatbots. The results showed faster training with comparable accuracy. [Source Code] [Publication Link]
- Developed **ChatSim**, an **architecture agnostic evaluation framework** for task-oriented chatbots which can model **user characteristic** and behavior in chatbot evaluation. [Source Code]
- Technologies: Python, Tensorflow (tensor2tensor), Rasa, spaCy, Git

09/16 - 11/16

#### **Retinal Image Segmentation**

Machine Learning Course

- Developed a segmentation model by applying **ensemble and SVM models** on retinal images. Faced with the problem of small dataset size, we achieved good results by using bagging methods. [Report Link]
- Technologies: Python, MATLAB

04/15 - 04/16

#### **Classification of Epileptic Patients**

Bachelor's Thesis

- Applied **Kernel SVM** on statistical and textual information of brain MRI to detect epilepsy. [Publication Link]
- Technologies: Python, MATLAB

## **Education**

2016 - 2019

M.Sc in Computer Science (GPA: 4/4)

University of Alberta, Edmonton

• Relevant Coursework: Reinforcement Learning, Deep Learning, Machine Learning, Data Mining

2011 - 2016

#### B.Sc in Electrical Engineering (GPA: 3.67/4)

University of Tehran, Tehran

• Relevant Coursework: Data Structures and Algorithms, Advanced Programming, Pattern Recognition, Introduction to Artificial Intelligence, Linear Algebra

### **Technical Skills**

Languages Programming Languages:

Python (4+ years), C++ & MATLAB (Proficient), Scala (Familiar)

ML/DL Tools Machine Learning & Deep Learning Libraries:

Scikit-learn, H2O, Tensorflow, Pytorch

Optimization Numerical Analysis & Optimization Libraries:

NumPy, SciPy, hyperopt

NLP Natural Language Processing & Conversational Al Libraries:

spaCy, NLTK, Gensim, Rasa (Core & NLU), ParlAI

Big Data Analysis Frameworks:

Apache Spark (PySpark)

Database Data Management & Munging:

MySQL, Pandas, Dask, MongoDB, Redis

Cloud Computing Platforms:

AWS (EC2, S3, Lambda), Microsoft Azure (ML), GCP

Tools Software Development Tools:

Git, Docker, Kubernetes (kubeflow), MLflow

### **Publications**

August 2019 Mansour Saffar, Amine Trabelsi, Osmar R. Zaiane

• Self-Attentional Models Application in Task-Oriented Dialogue Generation Systems Recent Advances in Natural Language Processing (RANLP 2019) [Publication Link]

Februray 2019 Ghazal Sahebzamani, Mansour Saffar, Hamid Soltanian-Zadeh

• Machine Learning Based Analysis of Structural MRI for Epilepsy Diagnosis

International Conference on Pattern Recognition and Image Analysis (IPRIA 2019) [Publication Link]

# Volunteering

October 2019 Public Speaker Data Science Meetup, Edmonton

• Presented a talk about explainable AI (XAI) at Edmonton Data Science Meetup. [YouTube Video] [Slides]

# **Teaching Assistantships**

Fall 2017 Reinforcement Learning in Artificial Intelligence University of Alberta, Edmonton

· A comprehensive course on reinforcement learning. Besides grading, I collaborated with 10 TAs in the

labs to help 250 students with their programming assignments.

Fall 2016 Introduction to Foundations of Computation University of Alberta, Edmonton

• An introduction to data structures in Python. I ran weekly labs and taught data structure concepts and Python programming to the students in my lab and held office hours to help them with their assignments.

### **Certificates**

DevOps Software engineering and DevOps tools:

Docker [Udemy], Kubernetes [Udemy], Redis [Udemy], AWS Lambda [Udemy]