**Pilar Barker**

Full-Stack Developer

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| * Tenacious Full-Stack developer with a passion for development and customer centered design * Highly coach-able individual with demonstrated ability to take advice and effectively put it to action * Keen attention to detail |

Technology Skills

**Systems:**Windows/Unix environments

**Languages:** HTML5, CSS, JavaScript, Ruby

**Databases:** MySQL: PostgreSQL, NoSQL: MongoDB

**Frameworks:** React.js, Node.js, Rails, Axios, Mongoose, Express

**Other technologies:** GitHub, Netlify, Heroku, PG Admin, Google Cloud Platform

Projects

**Roll the Dice:** First ever coding project prior to any formal training, simple game to roll 2 dice. Dice were made using a photo processor called Gimp.

**Live at https://sad-haibt-3e6c47.netlify.com**

**Studio Ghibli Fun:** First project at GA coding camp. Search for studio Ghibli characters.

**Live at https://www.msanaya.github.io**

**Apollo-Hardware:**  Mockup administration website for a hardware store. Users can add,

update, and remove products in addition to being able to browse.

**Live at https://kind-heyrovsky-dce985.netlify.app**

**Da Haus** Petite version of a CRM created for my final project. A salesperson can create, read, update and delete a sales order

**Live at https://stupefied-wescoff-5f9d5e.netlify.app**

Experience

**General Assembly,** Remote Cohort 08/2020 to 10/2020

**Software Engineering Immersive Bootcamp Student**

**HomeLife, WorldWide,** Durham, NC 12/2018 to Present

**Domicile Chief Executive Officer**

* Responsible for daily and nightly routines ensuring smooth domestic operations
* Ensure tiny humans receive timely feedings and recommended amounts of nutrients
* Provide an educational environment where tiny humans are mentally stimulated and exposed to multiple languages ensuring development progresses through the use of various mediums
* Resolve various disputes as they arise, ensuring adequate understanding of all sides and providing a resolution to satisfy interested parties

**RealTruck,** Ocala, FL 02/2016 to 07/2018

**Data Coordinator**

* Configured and formatted Excel spreadsheets and Google sheets by creating formulas to order and analyze data retrieved from ERP software and sales manager to create reports using key performance indicators on a daily, weekly and monthly basis per property
* Performed data maintenance to ensure data reliability and validity, reviewed discrepancies and advised supervisor of issues
* Interacted with departmental and interdepartmental staff on matters affecting data and make recommendations for improvement or enhancement of job processes to ensure standards in data entry, reporting, collection and retrieval

**Customer Service Rep**

* Called vendors and customers to resolve issues such as informing of current order status, performing cancellations and basic order adjustments all while providing a quality customer service experience
* Was one of first employees asked to work in the ‘at the time’ newly formed Returns department
* Maintained detailed records of all customer interactions using a call center database

**Lowes Companies, Inc,** Ocala, FL 04/2014 to 01/2016

**Administrative/Customer Service Manager**

* Led a team of 30+ employees which comprised the front end of the department store
* Effectively delegated daily tasks to ensure the daily and monthly goals are met
* Managed the processing of internet orders to ensure a speedy service for the customer
* Performed open to close cash management
* Assisted employees with solving customer issues
* Handled any customer complaints and resolved the issue in a timely manner