# SANJAYKUMAR MUTHUKUMAR

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### **Professional Experience**

#### **Article - Vancouver, Canada - Software Engineer II**

**January 2022 - August 2022** 

- Led the decoupling of 'Reservation' service from a monolith into a microservice which was built with an event-driven architecture using Apache Kafka.
- Designed and implemented decoupling of 'ETA' service and applied a phased deployment approach with increased observability to ensure smooth rollout with **negligible disruption of service**.
- Helped build various metrics and alarms in Cloudwatch to significantly improve the observability of the system and facilitate quick response to issues.
- Proposed and created a POC to use 'EasyPost' to calculate transit times for courierable orders which would fasten and **improve the ETA accuracy for ~40% of the orders**.

#### Insightly Inc. - Vancouver, Canada - Software Engineer II

January 2021 - November 2021

- Designed and implemented Xero integration to help customers with financial invoicing and reporting directly inside Insightly CRM. This helped **increase the upsell rate by ~25%**.
- Significantly contributed in architecting and implementing Insightly Portal which is the customer facing website that connects customers of Insightly Service with their customers.
- Built key features of Insightly Service such as Workflows which uses an event-driven architecture using Amazon SQS to help trigger actions based on events.
- Collaborated with a small team in an agile environment and developed the Insightly Service application from scratch to Ready-to-sell in 9 months.

#### Zoho Corporation - Chennai, India - Software Engineer

May 2016 - August 2019

- Analyzed and improvised Nginx source code to allow dynamic server addition/removal which **reduced the number of server reloads by 20%** which in turn reduced the number of abruptly dropped client connections.
- Analyzed and implemented key technologies like HTTP/2.0, ECDSA, OCSP Stapling, CAA which improved the security of the application.
- Designed and implemented a Let's Encrypt ACME client to automate and scale certificate purchase process which reduced time consumption by 90% and increased revenue by 20%.
- Designed and implemented a Web Application Firewall in Nginx using Lua to provide a quick solution to block spurious requests. The tool can be used to apply rules within seconds across 100+ application servers.

## **Projects**

#### Artist Classification using song lyrics - Python, NLTK, React.js

• Experimented with Naive Bayes classifier algorithm to classify artists using their song lyrics. NLTK library was used for the algorithm. The classification was performed with an accuracy of ~76%.

#### **Technical Skills**

**Languages**: Java,C#, C, Python, C++, JavaScript, HTML, CSS

Databases: MySQL, MS SQL, MongoDB, DynamoDB

Frameworks : Spring, Struts, gRPC, Mockito

Tools: Kafka, AWS, Docker, Git, Nginx, Tomcat, Hg

#### Education

#### Master of Applied Computer Science (GPA 4.15/4.3)

Dalhousie University, NS, CA

Key Courses: Cloud Computing, Network Security, Serverless Data Processing

#### Bachelor of Engineering - Computer Science (GPA 8.3/10)

Anna University, TN, IN

Key Courses: Data Structures, Analysis of algorithms, DBMS, Object Oriented Programming