**Michelle Santiago**

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LinkedIn: [bit.ly/LinkedInSantiago](https://www.linkedin.com/in/michelle-santiago22/) | Github: <https://github.com/>

Portfolio: <https://msantiago2222.github.io/updatedPortfolio/>

**Summary**

Full Stack Web Developer with a background in Human Resources and life-long dedication to learning. Effective at combining creativity and problem solving to develop user-friendly applications. Experienced in complex projects, flexible and prepared for the unexpected surprises. Thrive in small teams using strong interpersonal and communications skills.

**Projects**

**SCaTTeR**

**Awarded for best Use of Tech**

<https://scatter-web.herokuapp.com/>

* A secure real-time group locator. When you want it.
* With ScATTeR you and your friends can locate each other in real time.
* Create a group on ScATTeR and invite your friends! Quick signups, quick invites, no app downloads and no hassle. Know where everyone is located on a mobile browser supported by geolocation.
* Your core responsibilities in project (1-2 lines)
  + Front end
  + API’s (Twilio, Nodemailer)
  + What did you accomplish/solve for the following?
    - Axios, Dotenv, Express, React, Twilio, Nodemailer
* Technology Used
  + Axios, Brypt, Cors. Dotenv, Express, Googleapis, MySQL, OpenLayers, React, Sequelize, Twilio, Geolocation and API’s (Nodemailer & Twilio).

**Battlelist**

**Awarded for best UI/UX design**

<https://aqueous-brushlands-92949.herokuapp.com/>

* An easy to use productivity application that allows the user to set up a family account. The user can create to-do lists for each family member and send their lists to them via email or SMS message. This app is designed to keep the whole family up-to-date and staying productive.
* Responsibilities (Project Manager, Front end)
  + Frontend
* Project Manager
  + roles and allocating the right tasks to the team keeping in mind their strengths, personalities, and expertise.
  + Ensured job roles and tasks were clear and adjusted \_\_\_\_ appropriately throughout project
* front end
* Tools / languages used
  + JavaScript, jQuery UI, HTML, CSS, MD Bootstrap and API’s (Nodemailer & Twilio).

**Experience**

**Sales Manager**  05/2015 – 04/2019

***Gregg’s Cycles*** Seattle, WA

Managed daily sales floor operations to deliver an outstanding store experience that improves customer loyalty.

* Partnered with customers and co-workers to resolve complex customer situations through active listening understand their barriers and provide solutions.
* Acted as a subject matter expert to provide ongoing training and awareness of products, services and promotions to our sales team to maximize customer connections, personalize their experience; and protect their investments.

**Title of your role as an Intern/Volunteer/Assistant/Employee** Year – Year

**Company Name** City, ST

Add a brief description here of your responsibilities; utilize transferable skills (e.g. communication, critical thinking) to correlate with role of interest. Use past or present verbs to begin sentences (be consistent with verb tense for each role)

* If applicable, bullet-point 2-4 key value-adds or recognitions, i.e., awards, nominations, special assignments, leadership, praise, etc.

**UPS**  02/2005 - 08/2011

***Human Resource Generalist*** Seattle, WA

* Add a brief description here of your responsibilities
* Managed full life cycle recruiting - screened resumes, interviewed candidates and offered employment with compensation.
* Maintained and updated key human resource metrics such as employee turnover, recruitment costs and terminations.
* Assisted employees with new software rollouts and implementation by creating a walk-through guide, conducting training for new material, and individual one on one.

**Certificate**

**Full Stack Web Developer:** University of Washington, Seattle, WA **(2019)**

*A 12-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS*.

**Education**

**Bachelor of Information Technology:** InterContinental University, Chicago, IL (2012)

**Associate of Arts in Business Administration:** InterContinental University, Chicago, IL (2011)

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**RockEvent App**

<https://enigmatic-brushlands-58041.herokuapp.com/>

* An easy-to-use application to find Rock/Alternative music. We are going to merge multiple API's so all the information will be gathered in a place so that music enthusiasts of this genre have a centralized place for all information about the rock scene in Washington State.
  + Responsibilities
    - Frontend
  + Scatter
  + Portfolio
* Your core responsibilities in project (1-2 lines)
* Tools / languages used
* HTML, CSS, JavaScript, jQuery, Ajax, MDBootstrap, Node.js, API’s: Nodemailer, Twilio, YouTube