**Michelle Santiago**

206-476-9484Portfolio: <https://msantiago2222.github.io/updatedPortfolio/>

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Github: <https://msantiago2222.github.io/updatedPortfolio/>

**Summary**

***VERSATILE***: Full Stack Web Developer with a background in Human Resources.

***CREATIVE***: Able to combine critical thinking and creativity to develop user-friendly applications.

***PROBLEM SOLVER*:** Can handle complex projects and tackle unexpected surprises.

***TEAM PLAYER*:** Thrives in team settings using strong interpersonal and communications skills.

**Technical Skills**

**Front-end:** JavaScript, jQuery, HTML5, CSS3, Bootstrap, React, Adobe XD  
**Back-end**: Node.js, Bcrypt, Cors, Dotenv, Express, Geolocation, PHP, Sequelize, MySQL,  
**Other:** Ajax, Git, GitHub, Twilio API, Axios, OpenLayers, Nodemailer API, Google API,

**Projects**

**SCaTTeR**

<https://scatter-web.herokuapp.com/>**|** <https://msantiago2222.github.io/updatedPortfolio/>

***Environment: (JavaScript, HTML5, CSS3, jQuery, MySQL, Node.js*)**

A secure real-time group locator when you want it. With ScATTeR you can quickly signup and invite your friends. Know where everyone is located on a mobile browser supporting geolocation.

* Awarded - Best Use of Tech
* Planned, developed, tested and deployed a responsive web application.
* Added Twilio and Nodemailer API’s and completed from front end to back

**Battlelist**

<https://aqueous-brushlands-92949.herokuapp.com/>  **|** <https://msantiago2222.github.io/updatedPortfolio/>

***Environment: (JavaScript, HTML5, CSS3, jQuery, MySQL, Node.js)***

An easy to use productivity application that allows the user to set up a family account. The user can create to-do lists for each family member and send their lists to them via email or SMS message. This app is designed to keep the whole family up-to-date and staying productive.

* Awarded - Best UI/UX Design
* Project Manager
* Planned, developed, tested and deployed a responsive web application.
  + Tools / Technology: (CSS3, HTML5, JavaScript, jQuery, MD Bootstrap, Nodemailer API and Twilio API)
  + Created the skeleton of the app
  + Functionality/Features of moving through the app – Creating modals, tasks, members
  + Responsiveness of website

**Work Experience**

**Sales Manager**  05/2015 – 04/2019

*Gregg’s Cycles, Seattle, WA*

Managed sales floor operations to deliver an outstanding store experience that improves customer loyalty.

* Provided ongoing training to sales team ranging (5-20 employees) in personalizing the customer experience, product knowledge, new and available services and promotions.
* Partnered with Managers (CAN WE ADD A NUMBER TO THIS) and co-workers to resolve complex customer situations through active listening understand their barriers and provide solutions.

**Human Resource Generalist**  02/2005 - 08/2011

*UPS, Seattle, WA*

Managed full life cycle recruiting (5-10 requisites a week) screened resumes, interviewed candidates and offered employment with compensation.

* Maintained and updated key human resource metrics such as employee turnover, recruitment costs and terminations.
* Assisted employees with new software rollouts and implementation by creating walk-through guides, conducting training for new material, and individual support.

**Certificate & Education**

**Full Stack Web Developer:** University of Washington, Seattle, WA(2019)

*A 12-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handlebars.js & ReactJS*.

**Bachelor of Information Technology:** InterContinental University, Chicago, IL (2012)

**Associate of Arts in Business Administration:** InterContinental University, Chicago, IL (2011)