

# Berker goz

## Industrial Engineer

Enthusiastic and knowledgeable in engineering and management. Ambitious in self-development & IT. More information on my personal software projects could be found either on my Github profile.



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## EDUCATION

### MSc. International Management Alpen Adria University of Klagenfurt

10/2020 - 07/2022

#### Description

- Specialised in Operations Management, spent 2 semesters at TU Dortmund (Erasmus+).

### BSc. Industrial Engineering Istanbul Kültür University

09/2015 - 07/2020

#### Description

- Graduated as an honor student with a double degree in Electronics Engineering also spent 2 semesters at TU Vienna (Erasmus+).

## PERSONAL PROJECTS

### Finance Web Application

- Full-Stack Web Application that interacts in real-time with a finance API for quoting/selling stocks. Used Technologies are: Backend: Python/Flask/SQLite, Frontend: HTML/CSS/Bootstrap.

### Google Homepage, Image- and Advance Search

- Re-implementation of Google. Pure HTML and CSS were used.

## WORK EXPERIENCE

### Backoffice Administrator TELUS International, Essen

06/2023 - Present

#### Achievements/Tasks

- Online assistance for specific needs that meet and maintain quality standards.

### Operations Associate TIER Mobility, Klagenfurt

06/2021 - 09/2021

#### Achievements/Tasks

- Strategic deployment of scooters based on customer demand as well as performing safety tests.

### Social Media and Marketing Coordinator Food Circle, Amsterdam

03/2021 - 06/2021

#### Achievements/Tasks

- Management of paid social marketing channels, marketing and promotion of the Zero Waste Chef card game.

## SKILLS

Agile Frameworks:	Scrum, Kanban
Project-Tracking Softwares:	MS Project, Jira, Miro
Software-Development:	Python (flask, pytest), SQL HTML, CSS Bootstrap, Git
Tools for Digital Marketing:	Google Analytics, Meta, SEO

## GRADUTION PROJECTS

### Mathematical Model for Cost Reduction (BSc.)

Worked with Turkey's leading pump manufacturer, Standart Pump Co. for developing a model that suggest reduction of material procurement costs.

### Decision-Making Tool for Green Supply Chain (Msc.)

Analysed the supply chain of the Kappaz Textile Co. and suggested scenarios on enhancing the sustainability of their supply chain.

## ORGANIZATIONS

### Lions Clubs International (01/2019 - Present)

As a volunteer LEO, I have been serving community for several years.

### Engineering Department of IKU (08/2016 - 08/2018)

Helped to improve the orientation of electronics freshmen as a Mentor.

## CERTIFICATES

Professional Scrum Master (PSM1) - Scrum.org

SQL Essentials - LinkedIn

Programming with Python - Harvard University

## LANGUAGES

English

Full Professional Proficiency

German

Professional Working Proficiency

Turkish

Native or Bilingual Proficiency

## INTERESTS

Mediation & Yoga

Volleyball

Music Production