
Morgan Schall

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EDUCATION

Arizona State University, Tempe, AZ - *Bachelor of Science in Communications*

AUGUST 2012 - DECEMBER 2015

Computer science base with a focus on research and conflict resolution.

EXPERIENCE

Allegiant Airlines; Flight Attendant - *Flight Attendant*

JANUARY 2017 - PRESENT

- Manages security processes for all outbound flights, including inspection of emergency equipment, reporting directly to the captain. Intake of flight specific information including mitigating safety related details.
- Organize passenger boarding protocols while ensuring customers prioritize safety first.
- Manage flight deck checks to ensure accurate weight and balance for take-off while ensuring passengers are in compliance with FAA safety requirements and mitigate any in-flight conflicts.
- Maintains high standards for inflight service and safety while demonstrating superior customer service.
- Maintain detailed inventory records and post flight reporting.

Starbucks - *Shift Supervisor*

AUGUST 2014 - PRESENT

- Prioritize duties and assign to staff establishing shift success.
- Analyze inventory and place product orders to ensure supplies are in line with consumer demands.
- Help navigate supervisor meetings to assess key issues, increase store sales and efficient team dynamic.
- Trained new store employees and acted as a mentor in their role success.
- Proactively worked with upper management to help prioritize consistent high quality customer service, resulting in winning Partner of the Quarter multiple times.

SKILLS

- Expert Communication
- Problem Solving