



April 6, 2020

Dear Families, Guardians, Representative Payees and Advocates:

Prime Care Coordination (PCC) is excited to announce that we have aligned our organization with a like-minded organization, CDS Life Transitions (CDSLTL), a leader and pioneer with over 40 years of experience working with people with intellectual and developmental disabilities. It is a very diversified organization with businesses that contribute to the overall mission to support people with IDD, Seniors, people with Chronic Illnesses and Veterans with PTSD, TBI/Traumatic Brain Injury so they can thrive in their communities.

CDS Monarch, an affiliate of CDSLTL, led the effort and collaborated with like-minded organizations across the regions in forming iCircle Services and PCC. You may be familiar with iCircle. It is a Managed Long Term Care Plan which serves chronically ill individuals in 30 counties in upstate NY.

The Board of Directors of PCC continues to be comprised of IDD Providers across the regions including those who helped to establish PCC and wished to remain involved in shaping the future of services on behalf of people with IDD.

The business alignment of PCC and CDSLTL will assure that PCC continues to provide a high level of quality in delivering individualized care coordination, to which you have become accustomed. You can expect greater assistance and efficiencies in accessing the supports and services needed so your loved ones can achieve their life goals.

Your Care Manager will stay the same and any problems or concerns should continue to be addressed with him/her.

We look forward to continuing to support everyone that we serve and making a positive impact on their lives.

Thank you.

Yours Sincerely,

A handwritten signature in blue ink, appearing to read "Lindsay Gozzi-Theobald".

Lindsay Gozzi-Theobald,
Prime Care Coordination Interim Executive Director

A handwritten signature in blue ink, appearing to read "Sankar Sewnauth".

Sankar Sewnauth,
Prime Care Coordination Board Chair

