Mark Scott

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# Objective

* An I.T enthusiast experienced in computer programming and PC maintenance. Seeking to leverage my abilities to provide quality support for end users and computer systems. I am reliable, open minded and enjoy working as a part of a team.

# Education

Iona High School, Towerisle, St. Mary Jamaica (8 CXC Subjects)

2007-2012

# Skills & Abilities

## COMMUNICATION

* Confident about speaking in public or groups
* Proficient listener

## Teamwork

* Enjoy working as a team member as well as independently
* Open to share ideas to solve problems

## Physical

* Able to lift more than 50 pounds
* Ability to stand and walk for extended periods of time

## I.T SKILLS

* Understanding of various computer hardware and operating system components
* Able to optimize PC performance, diagnose software and hardware related issues
* Experienced with databases (MySQL, MSSQL)
* Able perform hardware and software installations

# Experience

## Programmer | spectrum management authority | 2016-2017

* Developed a middleware application to automatically synchronize receipt and invoice records between two separate databases
* Created an internal web application for users to view the transactions that the middleware carried out daily

## File clerk | national solid waste management authority (nswma) | 2010-2011

* Organizing documents and data entry

## Voluntary service | ocho rios public library | 2011-2012

* 80+ hours voluntary work, Organizing books and newspapers