1300 Wilson Blvd., Arlington, VA Parking FAQs

Is there a parking garage at the site?

Yes. Daily parking is available. Entrance to the garage is located on Ft. Myer Drive* just past the Capital BikeShare station. It is open 7am-7pm, Monday-Friday.

(*) This is a divided roadway. You need to be traveling on the southbound side of the road in order to access the <u>garage entry</u>.

What is the clearance needed to enter the garage?

Vehicle height must be lower than the garage entry which is at a height of 5'11". Please be advised that there is a height restriction of 4'11" on the B4 level of the garage (see posted signage).

What is the cost to park in the garage?

Early bird (in by 9:30am and out by 7:00pm) and 1HR parking is \$11 and All-Day parking is \$15.

What is the process for parking in the garage?

Parkers will take a parking ticket upon entry from the ticketing machine. Upon departure, parker will pay with their credit card at the ticketing machine.

Will I be able to exit the garage through the daily parking entrance afterhours?

Yes, there is signage posted at the exit to activate the sensor to engage the roll up door.

If I have an issue exiting the garage at any time, can I get assistance?

Yes. At the Fort Myer exit, there is a "Help" selection on the exit parking kiosk in the bottom right corner of the screen and at the 17th Street, N exit (accessible to monthly parkers only), there is a "Audio only call" selection on the exit parking kiosk in the top right corner of the screen. *For after-hours assistance*, the parking garage manager can be reached on 202-640-1400.

Is there another method available to park in daily parking?

Yes. Through the use of the <u>Parkwhiz</u> app you can reserve a parking space in advance of your arrival.

Are there EV Charging stations available at the site? If so, what is the parking fee structure?

There are ten (10) EV charging stations located on the B3 level of the parking garage. They are free of charge, no app required and available on a first-come, first-served basis. Vehicles should be moved into another parking space once it is fully charged so others can utilize the station.

Are there special instructions to utilize the EV Charging stations?

Yes. Step one listed on each unit states to upload your payment information into the app; however, these are free to use so this step is not required. Just remove the connector cable from the port, plug into your vehicle and then remove and put back into the port once finished.

Are there accessible parking spaces provided in the parking garage?

Yes. There are twelve (12) spaces. (2) on B1 level, (7) on B2 level, and (3) on B3 level. Wheelchair access to the elevator is only available on B1 & B2 levels.

Is motorcycle parking available in the garage?

No. Motorcycles would park in any available parking space.

Are there other public parking garages in close proximity to this building that can be utilized to park if the building parking garage is full?

Yes.

Hyatt Centric Arlington

1820 N Nash St(entrance) for 1401 Wilson Blvd

1501 Clarendon Blvd (entrance) for 1500 Wilson Blvd

Additionally, Spothero can be utilized to find, reserve and pre-pay for parking.

If I do not have a monthly parking space, will I be able to gain entry to the garage afterhours?

No, you will need to utilize street parking or one of the public parking garages (see above).

If I lose my parking ticket, what do I do?

There is a 'lost ticket' feature on the parking system kiosk. You will push that button and be prompted for a credit card *OR* you can push the 'help' button to show the parking attendant your Microsoft Photo ID advising of the lost ticket and requesting parking validation. If you lose your parking ticket during normal business hours, please contact us at lbyarl03 to advise of the situation and so we can notify the parking garage operator in advance of your departure.

Monthly parkers (restrictions apply)

Will I still need to utilize my Datawatch card with the new parking system?

No, only the transponder will be utilized to gain entry to either of the garage entrances.

Will I still need the monthly hang tag?

No, the transponder replaces the hang tag.

What do I do if the transponder is not working?

First, make sure that it is hanging from the rear-view mirror. The sensor is not able to read it if the device is lying on the dash. If you are still experiencing an issue, please contact <u>Erik Fellers</u> for assistance.

Why do I have a problem with my transponder not opening the gate when entering/exiting?

The AVI reader for the garage entrance/exits are located a few feet before the actual overhead gate. When entering/exiting the garage, make sure to keep your vehicle in front of the reader until transponder is scanned and the light flashes green on the reader.

If you pull your vehicle all the way up to the overhead gate, the AVI reader will not be able to read your transponder and the gate will not open. You may need to back up your vehicle and pull up again.