



# MOSTAFA ABDELGAWAD

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## PROFESSIONAL SUMMARY

Hands-on experience administering Windows Server (GUI and Server Core), including installation, configuration, hardening, and maintenance.

Able to design and manage Active Directory Domain Services (AD DS): creating OUs, users, groups, computer accounts, and managing permissions and access control.

Configure and manage Group Policy (GPO) for security settings, software restrictions, drive mappings, and login/startup scripts.

Experience with DNS and DHCP: creating zones and records, managing scopes, options, and reservations.

Work with Windows Server Core via PowerShell and remote tools for administration without GUI.

Manage File Services and Storage: create disks and volumes, configure NTFS permissions, implement disk quotas, and manage shared folders.

Deploy and manage IIS (Internet Information Services) for hosting internal web applications.

Build and manage virtual environments using Hyper-V and VMware: create and configure VMs, virtual switches, snapshots, and lab networks.

Experience with Azure Virtual Machines: creating, configuring networking, RDP connections, and attaching managed disks.

Configure Azure Virtual Network (VNet), subnets, and Network Security Groups for traffic control and cloud security.

Work with Microsoft Entra ID (Azure Active Directory) for identity and access management and hybrid integration.

Configure and use Azure Backup to protect servers and virtual machines with defined backup policies and recovery options.

## SKILLS

- Windows Server 2022 Administration (AD, DNS, DHCP,
- Computer Networking (CCNA Level)
- VMware Workstation and Virtualization Hyper-v
- Azure Cloud Services and Azure Backup
- Microsoft Office and Documentation
- Technical support
- Infrastructure upgrading
- Helpdesk operations
- Windows administration

## EXPERIENCE

August 2024 - Current

System Administrator

Al-Talae Engineering Consultancy | Jeddah, Saudi Arabia

- Provide IT and technical support for engineering projects. Configure and maintain Windows Server 2022, including Active Directory, DNS, DHCP, Group Policy, and user account management. Perform system backup and recovery using Azure Backup and

ensure secure network connectivity. Maintain IP phone systems and support municipal systems integration. Experienced in GPS device configuration and data processing for land surveying. Handle printers and scanners installation, troubleshooting, and maintenance to ensure smooth office operations.

March 2023 - April 2024  
IT Technical Support Specialist  
The Scientific Training Center | 6th of October, Egypt

- Gained practical experience in IT and computer science, including data collection, analysis, and processing. Supported system operations and troubleshooting while maintaining a high level of professionalism, teamwork, and technical accuracy.

EDUCATION

November 2020	Bachelor of Science (B.S.) - aculty of Computers and Information – Major: Compu Misr University for Science and Technology (MUST), 6th of October City, Egypt
June 2022	Associate in Science (A.S.) - CCNA – Cisco Certified Network Associate The Scientific Training Center – National Telecommunication Institute (NTI Branch), Smart Village, Egypt  Gained strong knowledge in networking fundamentals, routing and switching, IP addressing, subnetting, VLAN configuration, and network troubleshooting. Trained on Cisco devices and simulators such as Packet Tracer and GNS3 to design and implement real-world network environments.

LANGUAGE

Arabic	English
Proficient (C2)	Upper Intermediate (B2)