

CS 320 - User Interface Design

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Usability Testing

Team Name: We tried ok?

Application Name: Ramble

To the volunteer:

Before beginning the testing session, we would like you to know that this is simply a testing session where there are no wrong answers. We will simply ask you a series of questions and then walk you through a few scenarios where you will be navigating a prototype of our application, which will allow us to get valuable feedback and assess how we should improve our application.

Just to note, you are not being tested on anything here and the contents of this session will not be shared with any external third parties. There will be another member of the Ramble team in this recording as an observer and they might join in to ask a few questions throughout.

Please do not be afraid to be as harsh as you think is necessary, our feelings will not be hurt in the slightest, we simply want feedback to improve our software.

Questions:

What social media do you often use?

What type of content do you enjoy seeing on social media?

What features do you look for the most in a social media app?

Testing scenarios:

You have been redirected to the Ramble home page and you wish to create an account in order to access the website, how would you do that?

You now have a Ramble account and you wish to access your own profile page in order to see your posts and other information, how would you do that?

Inside your profile page, you notice that you don't really like your username and your bio, and you decide that you would like to change them, how would you do that?

You now want to use the app to look at what other people are posting, so you want to access your timeline. However, you see a post that you don't like from another user and you decide that you wish to unfollow them. How would you do that?

You have posted an image with a caption and you wanna see how people reacted to it. How would you check the replies and comments?

You see that the replies are not what you expected and the reactions are not great, and you decide to delete the post, how would you do that?

Finally, your session is done and you want to log out, how would you do that?