

Extensions Service

1. **Next the Extension Editor will deploy the “Extensions Service Helper” probe extension, which will provide pre-deployment network connectivity testing capabilities for extensions and setup vault communications.**
 - **Naming should follow this standard: <tri-code>-probe**
 - **NOTE: if an Extensions Service Helper (probe) extension is ever deleted and recreated, the same extension name must be used for the new extension.**
2. **Navigate to the “Enablement” menu for your OU, and locate the “Extensions Helper” in the catalog:**

Bring Your Own Data (BYOD) Self Service

This feature allows you to upload data against the I-AIOps elastic search for internal analytics/data processing and generate reports on their own. Below are the supported datasets.

1. Inventory
2. Events
3. Incident Ticket
4. Problem Ticket
5. Change Request
6. Service Request
7. LDS
8. Business Applications
9. Metrics
10. Cacf-Tickets
11. Cacf-Servers