

National Technology Group



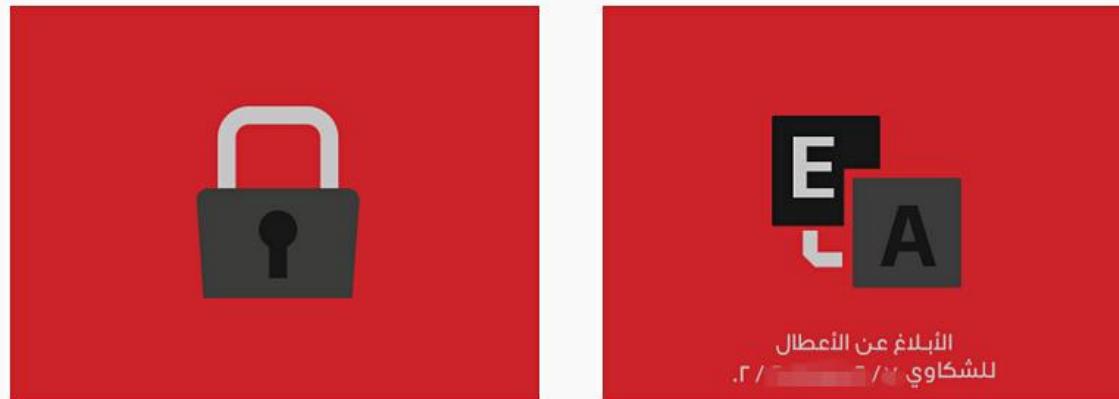
We Use Technology...We Live Technology



Web Ticketing

- Our aim is to make everything easier for NTG, Bank and our customers.

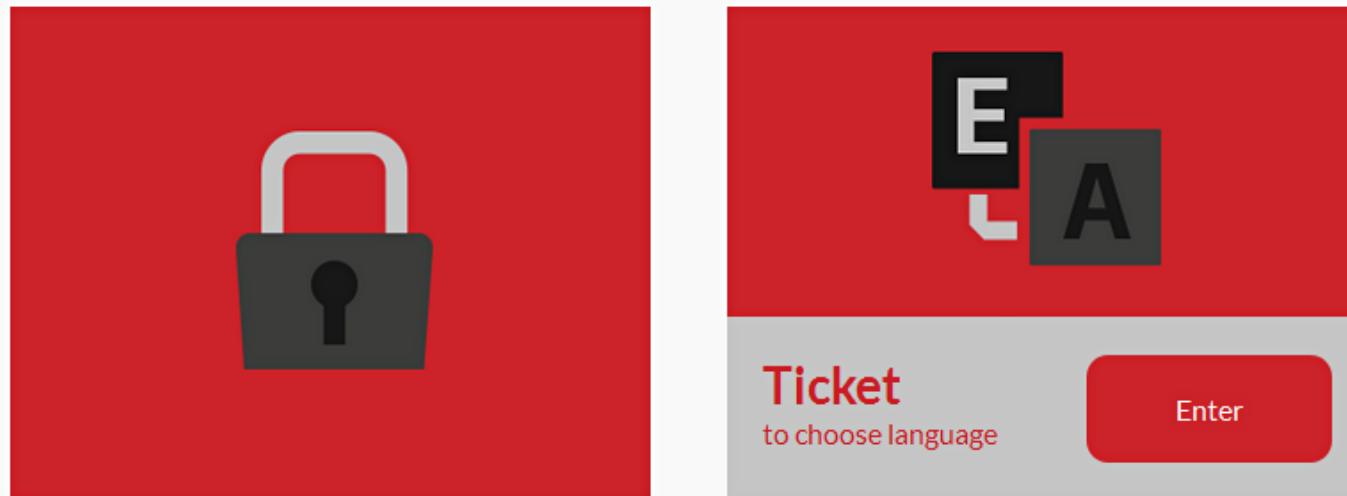
Web ticketing Home page



We Use Technology...We Live Technology



1-Reporting for problem

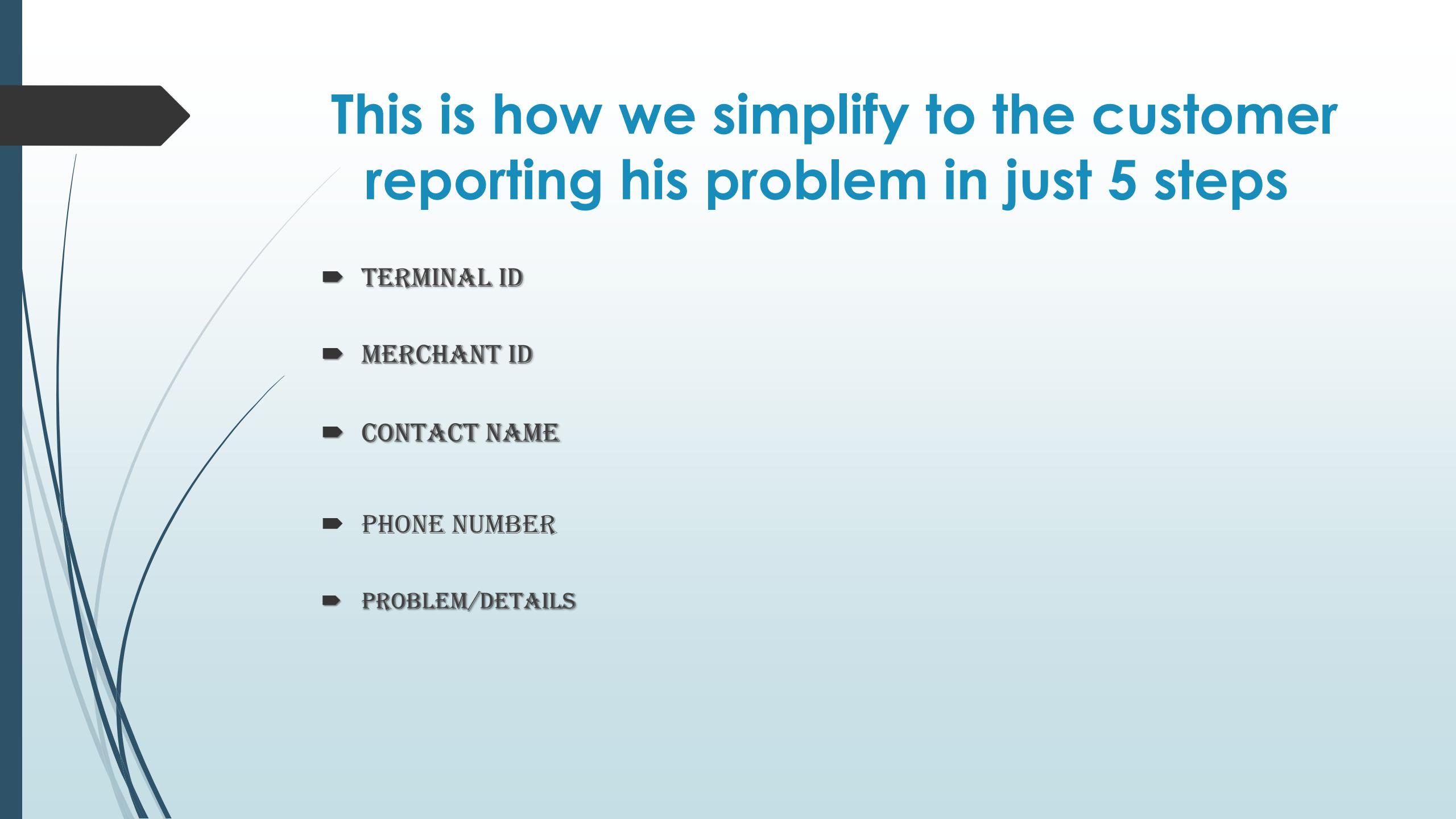


We Use Technology...We Live Technology

Choosing Language



We Use Technology...We Live Technology



This is how we simplify to the customer reporting his problem in just 5 steps

- ▶ TERMINAL ID
- ▶ MERCHANT ID
- ▶ CONTACT NAME
- ▶ PHONE NUMBER
- ▶ PROBLEM/DETAILS



We Use Technology...We Live Technology

Terminal ID:	<input type="text" value="Enter Text Here"/>
Merchant ID:	<input type="text" value="Enter Text Here"/>
Contact Name:	<input type="text" value="Enter Text Here"/>
Mobile:	<input type="text" value="Enter Text Here"/>
Problem/Details:	<input type="text" value="Enter Text Here"/>
submit	



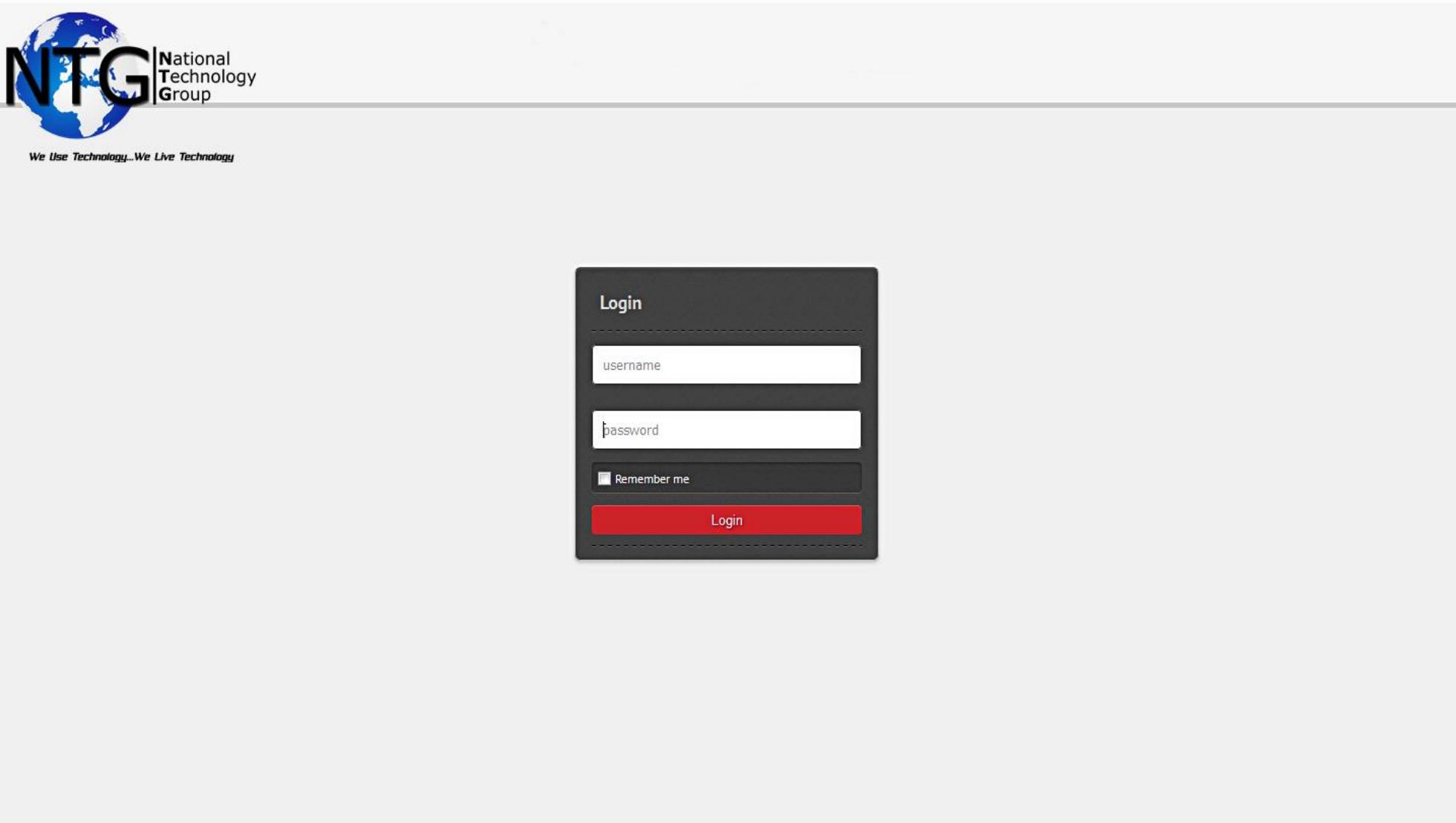
2-Login and Accounts

►First



We Use Technology...We Live Technology

► Second





The web ticketing Account's sorts

- ▶ Privet account and password for the bank user
- ▶ Privet account and password for our company
- ▶ Privet account and password for every technician at the company



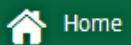
NTG Account



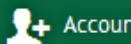
3-Home Page



welcome National Technology Group (Vendor)



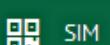
Home



Accounts



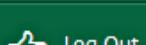
Terminals



SIM



Roll Paper



All Remain

Stores Name	Available Sims	Available Terminal	Available Rollpaper
Stock	434.00	9.00	5707.00

 Inbox Tickets



Our home page consists of

- ▶ **Stock which is**
 - SIM Cards stock.
 - Terminals stock.
 - Paper rolls stock.

- ▶ **Inbox tickets**
 - Customer information
 - The problem



4-How we work with Tickets



► First

- Assign ticket
- Choosing Terminal ID
- Choose the name of technician
- Send the maintenance to him



welcome National Technology Group (Vendor)

- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Tickets
 - Inbox Tickets
 - Assign Tickets
 - Tickets History
 - Tickets Maintenance
- WithDrawal
- Reports
- Log Out

Assign Tickets To Technician

Ticks

Select



Technician Name

Select



Save

Cancel

Back



- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Tickets
- Withdrawal
- Reports
- Log Out

Assign Tickets To Technician

Ticks

600****

Technician Name

Select

- Select
- Ashraf Saied
- Mohamed Magdy
- Hany
- Ahmed Saied
- Amgad Mohamed
- Call Center
- Mostafa Sayed
- Mohamed Kamel
- Magdy Fayed
- Adel Saied
- FADY GAMAL
- Mohamed Ahmed
- Mohamed Mahmoud
- Ali Mohamed
- Mohamed Salah
- Ahmed Essam
- Ramy Kamal
- Marwan Mohamed
- Mahmoud Mohamed

Save

Cancel



- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Tickets
- Withdrawal
- Reports
- Log Out

Assign Tickets To Technician

Ticks

600****

Technician Name

Select

Select

Ashraf Saied

Mohamed Magdy

Hany

Ahmed Saied

Amgad Mohamed

Call Center

Mostafa Sayed

Mohamed Kamel

Magdy Fayed

Adel Saied

FADY GAMAL

Mohamed Ahmed

Mohamed Mahmoud

Ali Mohamed

Mohamed Salah

Ahmed Essam

Ramy Kamal

Marwan Mohamed

Mahmoud Mohamed

Save

Cancel

E



- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Tickets
- Withdrawal
- Reports
- Log Out

Assign Tickets To Technician

Ticks

600****

Technician Name

Select

Select

Ashraf Saied

Mohamed Magdy**Save****Cancel**

Hany

Ahmed Saied

Amgad Mohamed

Call Center

Mostafa Sayed

Mohamed Kamel

Magdy Fayed

Adel Saied

FADY GAMAL

Mohamed Ahmed

Mohamed Mahmoud

Ali Mohamed

Mohamed Salah

Ahmed Essam

Ramy Kamal

Marwan Mohamed

Mahmoud Mohamed



welcome National Technology Group (Vendor)

- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Tickets
- Withdrawal
- Reports
- Log Out

Assign Tickets To Technician

Ticks

600*****

Technician Name

Select

Select

Ashraf Saied

Mohamed Magdy

Hany

Ahmed Saied

Amgad Mohamed

Call Center

Mostafa Sayed

Mohamed Kamel

Magdy Fayed

Adel Saied

FADY GAMAL

Mohamed Ahmed

Mohamed Mahmoud

Ali Mohamed

Mohamed Salah

Ahmed Essam

Ramy Kamal

Marwan Mohamed

Mahmoud Mohamed

Save

Cancel



welcome National Technology Group (Vendor)

- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Tickets
- Withdrawal
- Reports
- Log Out

Assign Tickets To Technician

Tickets

600****

Technician Name

Select

Select

Ashraf Saied

Mohamed Magdy

Hany

Ahmed Saied

Amgad Mohamed

Call Center

Mostafa Sayed

Mohamed Kamel

Magdy Fayed

Adel Saied

FADY GAMAL

Mohamed Ahmed

Mohamed Mahmoud

Ali Mohamed

Mohamed Salah

Ahmed Essam

Ramy Kamal

Marwan Mohamed

Mahmoud Mohamed

Save

Cancel



welcome National Technology Group (Vendor)

Home

Accounts

Terminals

SIM

Roll Papers

Tickets

WithDrawal

Reports

Log Out

Assign Tickets To Technician

Ticks

600****



Technician Name

Select



Select

Ashraf Saied

Mohamed Magdy

Hany

Ahmed Saied

Amgad Mohamed

Call Center

Mostafa Sayed

Mohamed Kamel

Magdy Fayed

Adel Saied

FADY GAMAL

Mohamed Ahmed

Mohamed Mahmoud

Ali Mohamed

Mohamed Salah

Ahmed Essam

Ramy Kamal

Marwan Mohamed

Mahmoud Mohamed

Save

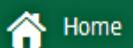
Cancel

E



welcome National Technology Group (Vendor)

Logout



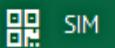
Home



Accounts



Terminals



SIM



Roll Papers



Tickets



Withdrawal



Reports



Log Out

Assign Tickets To Technician

Ticks

600*****



Technician Name

Amgad Mohamed



Save

Cancel

Back



Home

Accounts

Terminals

SIM

Roll Papers

Tickets

Withdrawal

Reports

Log Out

Assign Tickets To Technician

Assin Succuss

Ticks

Select



Technician Name

Select



Save

Cancel

Back



➡ Second Step

- Technician Receiving the Ticket on his account



Login

Amgad Mohamed

••

Remember me

Login

A dark-themed login form with a light gray background. It contains four input fields: a top field with the placeholder "Amgad Mohamed", a middle field with two dots ("••"), a bottom field with a checked "Remember me" checkbox, and a red "Login" button at the bottom.



Technician Home page



Home

Tickets

Log Out

Inbox Tickets



TID Number	Vendor Name	Serial Number	Name	Problem	Mobile	Created Date
[REDACTED]	National Technology Group	[REDACTED]	N/A	Full CHECK UP by NTG	N/A	4/18/2016 4:01:37 AM



welcome Amgad Mohamed (Technican)

Home

Tickets

Tickets History

Tickets Maintenance

Log Out

Ticket History

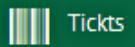
TID Number	Vendor Name	Serial Number	Name	Problem	Mobile	Created Date	Technican Name	Maintenance
[REDACTED]	National Technology Group	[REDACTED]	N/A	Full CHECK UP by NTG	N/A	4/18/2016 4:01:37 AM	Amgad Mohamed	



welcome Amgad Mohamed (Technican)



Home



Tickets



Log Out

Ticket Maintenance

Status

Select



Solution

Select

Solved Soft
Maintenance

Note

Save

Cancel

Back



welcome Amgad Mohamed (Technician)

Home

Tickets

Log Out

Ticket Maintenance

Status

Select



Solution

Select

Solved Soft

Maintenance

Note

Save

Cancel

Back



Home

Tickets

Log Out

Ticket Maintenance

Status

Solved Soft



Solution

Full Checkup

Note

No Problem at all

Save

Cancel

Back



5-NTG Stores



welcome National Technology Group (Vendor)

Home

Accounts

Terminals

SIM

Roll Papers

Tickets

WithDrawal

Reports

Log Out

Stores

Store Name

Search

Cancel

Add New Store

StoreName	Address	Details	Update	Delete
National Technology Group Store	CAIRO			
National Technology Group Alexandria Store	ALEXANDRIA			
National Technology Group Hurghada Store	HURGHADA			
National Technology Group Upper Egypt Store	ASYOUT			
National Technology Group Upper Egypt Store 2	LUXOR			



6-Withdrawal Terminals



welcome National Technology Group (Vendor)

- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Ticks
- WithDrawal
 - Add New
 - WithDrawal Logs
- Reports
- Log Out

New WithDrawal

MID

Select

Serial No

Select

Save

Cancel

Back



welcome National Technology Group (Vendor)



Home



Accounts



Terminals



SIM



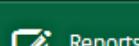
Roll Papers



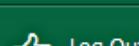
Tickets



Withdrawal



Reports



Log Out

New WithDrawal

MID

Select

1001*****

Serial No

Select

Save

Cancel

Back

Select



welcome National Technology Group (Vendor)

- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Ticks
- WithDrawal
- Reports
- Log Out

New WithDrawal

MID

Serial No

Select

A dropdown menu is open, showing a list of serial numbers. The first item, 'Select', is highlighted with a blue background. Below it is a list of approximately 20 other serial numbers, each represented by a small gray square icon.



Withdrawal Log



Home

Accounts

Terminals

SIM

Roll Papers

Ticks

WithDrawal

Reports

Log Out

WithDrawal Logs

TID	Vendor Name	Merchant Name	Created Date
[REDACTED]	National Technology Group	ELAHBAN-GARIBI-HOTEL	11/10/2015 1:43:10 AM
[REDACTED]	National Technology Group	ELAHBAN-POST 3RD	11/8/2015 10:01:17 AM
[REDACTED]	National Technology Group	ELAHBAN-ESTRANO	11/10/2015 1:43:44 AM
[REDACTED]	National Technology Group	ELAHBAN-TOMINA	11/10/2015 1:44:08 AM
[REDACTED]	National Technology Group	ELAHBAN-ELFAITY	11/8/2015 10:01:03 AM
[REDACTED]	National Technology Group	ELAHBAN-BERKA SUPER	11/8/2015 10:00:47 AM
[REDACTED]	National Technology Group	ELAHBAN-ELKHATIB	11/8/2015 10:00:33 AM
[REDACTED]	National Technology Group	OLYMPIA-HOTEL - TURKISH	11/10/2015 4:10:33 AM
[REDACTED]	National Technology Group	Elahban Station	11/10/2015 8:29:14 AM
[REDACTED]	National Technology Group	HOT. ELAHBAN BRANCH	11/5/2015 5:16:09 AM
[REDACTED]	National Technology Group	ELAHBAN-ELKHATIB	11/10/2015 8:29:57 AM
[REDACTED]	National Technology Group	ELAHBAN-GARIBI-HOTEL	11/10/2015 8:30:12 AM
[REDACTED]	National Technology Group	ELAHBAN-ESTRANO	11/10/2015 8:30:36 AM
[REDACTED]	National Technology Group	WIE E - Elahban Branch	11/5/2015 1:59:01 AM
[REDACTED]	National Technology Group	ELAHBAN-GARIBI-HOTEL CITY	11/4/2015 4:12:07 AM
[REDACTED]	National Technology Group	ELAHBAN-GARIBI-HOTEL CITY	11/4/2015 4:11:31 AM



7-Web Ticketing Reports



→POS Report



Home

Accounts

Terminals

SIM

Roll Papers

Ticks

WithDrawal

Reports

Pos Reports

Sim Reports

Maintenance Reports

Deployment Reports

Pos Sims History

Tickets Reports

WithDrawal Reports

Roll Paper Reports

Log Out

Pos Reports

Serial Number

Status

Vendor	Model	Serial Number	InventoryName	Condition	Status	Tender Name	Created Date
National Technology Group	Castles VEGA 3000	117000007602	National Technology Group Store	Used	Deployed	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
National Technology Group	Castles VEGA 3000	117000007603	National Technology Group Store		Deployed	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
National Technology Group	Castles VEGA 3000	117000007604	National Technology Group Store		Deployed	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
National Technology Group	Castles VEGA 3000	117000007605	National Technology Group Store		Deployed	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
National Technology Group	Castles VEGA 3000	117000007606	National Technology Group Store		Deployed	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
National Technology Group	Castles VEGA 3000	117000007607	National Technology Group Store		Deployed	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
National Technology Group	Castles VEGA 3000	117000007608	National Technology Group Store	Used	Deployed	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
National Technology Group	Castles VEGA 3000	117000007609	National Technology Group Store	Used	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM



- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Tickets
- Withdrawal
- Reports
 - Pos Reports
 - Sim Reports
 - Maintenance Reports
 - Deployment Reports
 - Pos Sims History
 - Tickets Reports
 - WithDrawal Reports
 - Roll Paper Reports
- Log Out

Pos Reports

Serial Number

Status

Select Status

Select Status

Stocked

Deployed

Lost

Fixed

OutOFWork

Stocked

Preperation

Transite

Solved Soft

Maintenance

Solved Hard

Transite

Preperation

Vendor

National Technology Group

Print Report

Search

Status	Tender Name	Created Date
Deployed	المناقصة العامة رقم ١٦٤ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
Deployed	المناقصة العامة رقم ١٦٤ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
Deployed	المناقصة العامة رقم ١٦٤ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
Deployed	المناقصة العامة رقم ١٦٤ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
Deployed	المناقصة العامة رقم ١٦٤ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
Used	المناقصة العامة رقم ١٦٤ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM
Used	المناقصة العامة رقم ١٦٤ لعام ٢٠١٤/٢٠١٥	7/6/2015 12:28:33 AM



→SIM Cards Report



- Home
- Accounts
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- Roll Papers
- Ticks
- WithDrawal
- Reports
- Pos Reports
- Sim Reports
- Maintenance Reports
- Deployment Reports
- Pos Sims History
- Tickets Reports
- WithDrawal Reports
- Roll Paper Reports
- Log Out

Sim Reports

Sim Number

Operator Select Operator

[Print Report](#) [Search](#) [Select All](#)

Sim Number	InventoryName	Condition	Status	POS Serial	Operator
090000001400790004	National Technology Group Store	Used	Stocked		Vodafone
090000001400790005	National Technology Group Store	New	Stocked	00700000000000000000	Vodafone
090000001400790006	National Technology Group Store	Used	Stocked		Vodafone
090000001400790007	National Technology Group Store	New	Stocked		Vodafone
090000001400790008	National Technology Group Store	Used	Stocked		Vodafone
090000001400790009	National Technology Group Store	New	Stocked	00700000000000000000	Vodafone
09000000140079000A	National Technology Group Store	New	Stocked	00700000000000000000	Vodafone
09000000140079000B	National Technology Group Store	New	Stocked	00700000000000000000	Vodafone
09000000140079000C	National Technology Group Store	Used	Stocked		Vodafone
09000000140079000D	Merchant Store	Used	Deployed	00700000000000000000	Vodafone
09000000140079000E	National Technology Group Store	Used	Stocked		Vodafone
09000000140079000F	National Technology Group Store	New	Stocked	00700000000000000000	Vodafone
09000000140079000G	National Technology Group Store	New	Stocked		Vodafone



► Deployment Report



- Home
- Accounts
- Terminals
- SIM
- Roll Papers
- Ticks
- WithDrawal
- Reports
- Log Out

Deployment Reports

Serial Number

TID

Merchant

 Select MerchantPrint ReportSearchSelect All

Update	Vendor	Model	Serial Number	TID	MID	Branch	Operator1	Sim1	Operator2
	National Technology Group	Castles VEGA 5000S	1170051105	30091105	001194200000		Etisalat	0920090119028230553	Mobinil
	National Technology Group	Castles VEGA 3000	1170005402	30005402	001192006027		Vodafone	0920022011410730925	Mobinil
	National Technology Group	Castles VEGA 3000	1170005403	30005403	001192005027		Vodafone	0920022011410730420	Mobinil



welcome National Technology Group (Vendor)

Home

Accounts

Terminals

SIM

Roll Papers

Ticks

WithDrawal

Reports

Log Out

Report View								
Vendor name	Model	Serial No	TID	MID	Merchant Name	Operator1	Sim No1	O
National Technology Group	Castles VEGA 5000S	11300011103	300011103	0011142000000	NEE ELSAHEL BRANCH	Etisalat	09298301113628229653	
National Technology Group	Castles VEGA 3000	1170001422	30001422	0011182006027	ITMAKO-ABD RAJABASH MCA	Vodafone	0929822011410730925	
National Technology Group	Castles VEGA 3000	1170001423	30001423	0011182006027	G.A AUTOMATA CENTER	Vodafone	0929822011410730420	

FILE HOME INSERT PAGE LAYOUT FORMULAS DATA REVIEW VIEW

Cut Copy Format Painter Paste Clipboard

Arial 10 A A Wrap Text General \$ % , .00 .00 Conditional Format as Table Cell Insert Delete Format AutoSum Fill Sort & Find & Filter Clear

Font Alignment Number Styles Cells Editing



We Use Technology...We Live Technology

Vendor name	Model	Serial No	TID	MID	Merchant Name	Operator1	Sim No1	Operator2	Sim No2	MCC	Currency	Order Date	Deploy Date	Status	Tender Name	
National Technology Group	Castles VEGA 5000S	1111111111111111	2222222222222222	3333333333333333	4444444444444444	Etisalat	5555555555555555	Mobinil	6666666666666666	7777777777777777	EGP	2016-03-29	2015-09-06	Deployed	8888888888888888	
National Technology Group	Castles VEGA 3000	1111111111111111	2222222222222222	3333333333333333	4444444444444444	Vodafone	5555555555555555	Mobinil	6666666666666666	7777777777777777	EGP	2016-02-27	2015-10-20	Deployed	9999999999999999	المناقصة العامة رقم لعام 2015
National Technology Group	Castles VEGA 3000	1111111111111111	2222222222222222	3333333333333333	4444444444444444	Vodafone	5555555555555555	Mobinil	6666666666666666	7777777777777777	EGP	2016-04-14	2015-09-19	Deployed	9999999999999999	المناقصة العامة رقم لعام 2015
National Technology Group	Castles VEGA 3000	1111111111111111	2222222222222222	3333333333333333	4444444444444444	Vodafone	5555555555555555	Mobinil	6666666666666666	7777777777777777	EGP	2015-10-20	2015-10-20	Deployed	9999999999999999	المناقصة العامة رقم لعام 2015
National Technology Group	Castles VFGA	1111111111111111	2222222222222222	3333333333333333	4444444444444444	Vodafone	5555555555555555	Mobinil	6666666666666666	7777777777777777	EGP	2016-04-14	2015-09-19	Deployed	9999999999999999	المناقصة العامة رقم لعام 2015



► Tickets Report



Home

Accounts

Terminals

SIM

Roll Papers

Tickets

Withdrawal

Reports

Log Out

Ticketing Reports

TID

Ticket ID

Status

Ticket ID	Ticket Status	Serial Number	TID	Merchant Name	Merchant ID	Merchant Address	City	Problem
658	Open	0000000000	00000000	NESE FARM	0000000000	HELIOPOLISCAIRO	CAIRO	printing Problem
657	Open	0000000002	00000002	NESE FARM BRANCH	0000000000	KEFTQENA	QENA	printer Problem
656	Open	0000000003	00000003	NESE FARM ELARABALEXANDRIA BRANCH	0000000000	BORG ELARABALEXANDRIA	ALEXANDRIA	paper Rolls
655	Open	0000000002	00000002	SALAYFA CENTER - BAKOUA	0000000000	BAKOUSALEXANDRIA	ALEXANDRIA	power problem + battery problem
654	Open	0000000005	00000005	NESE	0000000000	NASR CITYCAIRO	CAIRO	Premium Problem by NESE
653	Open	0000000004	00000004	CAZANITA - SAN STEFANO	0000000000	SAN STEFANOALEXANDRIA	ALEXANDRIA	URGENT TODAY FULL

FILE HOME INSERT PAGE LAYOUT FORMULAS DATA REVIEW VIEW

Cut Copy Format Painter Paste Clipboard

Font Alignment Number Styles Cells Editing

AL16 : X ✓ fx

A B C D E F G H I J K L M N O P Q

1

2

3

4 We Use Technology...We Live Technology

5 ID Ticket Status Serial No TID Merchant ID Merchant Name Merchant Address Add City Problem Created Date Solution Sol Date Solved Time Name Mobile

6 658 Open 1170000001 3000000001 001120000001 ROSE MARY HELIOPOLISCAIRO CAIRO printing Problem 2016-05-05

7 655 Open 1170000102 30000102 001120000010 SALAMA CENTER BAKOUSALEXANDRIA ALEXANDRIA power problem + battery problem 2016-05-04

8 654 Open 1170000095 30000995 0010750004034 NOAN NASR CITYCAIRO CAIRO Premium Problem 2016-05-04

9 653 Open 1170000104 30000104 001000000011 CADIMONIA SAN STEFANO SAN STEFANOALEXANDRIA ALEXANDRIA URGENT TODAY FULL CHECKUP BY NBE 2016-05-04

10 652 Open 1170000107 30000107 001000010003 KHALA PHARAH SAN VALE SEDY BESHRALEXANDRIA ALEXANDRIA FULL CHECKUP BY NBE urgent /paper rolls 2016-05-04

11 651 Closed 1170000091 30000001 001000000000 NBE Misr Railway Station Branch Down TownCAIRO CAIRO paper Rolls 2016-05-04 2016-05-05 20 2016-05-05 20 NBE MISR RAILWAY STATION 01068124899

12 650 Open 1170000010 30000010 001100000000 NBE Sour Nady Elzahalea ZAMALEKCAIRO CAIRO paper Rolls 2016-05-04

13 649 Closed 1170000104 30000104 001000000000 NBE SAN STEFANO SAN STEFANOALEXANDRIA ALEXANDRIA paper Rolls 2016-05-04 2016-05-04 3 2016-05-04 3 NBE SAN STEFANO 01200199978

14 648 Closed 1170000106 30000106 001000000003 CHOK CHOK ZAMALEKCAIRO CAIRO cover broken+ paper rolls(NBE 2016-05-03 2016-05-04 26 2016-05-04 26 CHOK CHOK 27372365//012070799

15 647 Closed 1170000104 30000104 001100000000 NBE El Nagaz Elman HeliopolisCAIRO CAIRO manual entry recharge doesn't 2016-05-03 2016-05-03 2 2016-05-03 2 Russien 01069987960

16 646 Closed 1170000109 30000109 001000000004 ROSE PAPIROS ELQORA WAYHURGHADA HURGHA DA settelement problem . 2016-04-29 2016-05-03 89 2016-05-03 89 Emad 01034000329

17 645 Closed 1170000104 30000104 001100000000 NBE El Matraf Elman GizaGiza Giza Paper rolls 2016-04-28 2016-05-03 120 2016-05-03 120 NA NA



► Withdrawal Report



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Serial Number

TID

Meantrch

 Select Merchant Print Report Search Select All

Vendor	Model	Serial Number	TID	MID	Operator1	Sim1	Operator2	Sim2
National Technology Group	Castles VEGA 3000	8370004085	838004085	0000779000152	Etisalat	89000000000000000002	Mobinil	89000000000000000006
National Technology Group	Castles VEGA 3000	8370004085	838004085	0000779000152	Etisalat	89000000000000000002	Mobinil	89000000000000000006
National Technology Group	Castles VEGA 3000	8370004085	838004085	0000779000152	Etisalat	89000000000000000002	Mobinil	89000000000000000006
National Technology Group	Castles VEGA 3000	8370004076	838004076	0000779000152	Etisalat	89000000000000000007	Mobinil	89000000000000000006
	Castles							



►Paper Rolls Report



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 All RollPapers Log For Vendors -

Stores Name	Roll Size	Total	Out	Reset	Date	Merchants
National Technology Group Store	Large	2000	0	2000	2015-07-07	Open Merchants
National Technology Group Store	Medium	3000	1293	1707	2015-07-07	Open Merchants
National Technology Group Store	Large	2000	0	2000	2015-08-18	Open Merchants
National Technology Group Store	Medium	5000	5000	0	2015-08-18	Open Merchants
National Technology Group Store	Medium	5000	5000	0	2015-10-13	Open Merchants

[Roll Stock Print](#) All RollPapers Log For Merchant -



8-How we apply the previous steps



By the previous mentioned steps we apply the following :

► **Adding Merchant Informations**



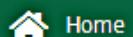
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All Merchants

MID

[Add New Merchant](#) [Search](#) [Select All](#)

Merchant Name	Active	MCC	Class		
TRUST COMM	True	5732	B	Edit	Delete
Administrator@Stores	True	7010	B	Edit	Delete
Almond Beauty	True	5877	A	Edit	Delete
Wool @ Hotels	True	1799	A	Edit	Delete
DR MARTINS HOSPITAL CLINIC	True	8000	A	Edit	Delete
National	True	5400	A	Edit	Delete
Charming	True	5877	A	Edit	Delete
From Day One	True	5400	A	Edit	Delete
Cecilia Cafe	True	5800	A	Edit	Delete
Bertha	True	5400	A	Edit	Delete
029 Kids Wear	True	5400	A	Edit	Delete
Hany Elashraf Ph	True	5912	B	Edit	Delete
HBOK	True	5400	A	Edit	Delete



Home



Accounts



Terminals



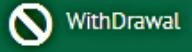
SIM



Roll Papers



Ticks



WithDrawal



Reports



Log Out

Merchant Form

MID

Merchant Name

Contact Person

Phone 1

Phone 2

Email

Area

City

Address

AMex Merchant ID

Premium ID

MCC

Class

Currency

Status

Vendors



→ Deployment



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Deployment

Update Deployment

Move To Bank

SIM

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Deploy Terminals To Merchant

Serial Number

Search

Select All

Serial Number	Model	Status	Tender	Deploy
1130001097	Castles VEGA 5000S	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1130001094	Castles VEGA 5000S	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1130001097	Castles VEGA 5000S	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1170001098	Castles VEGA 3000	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1170001095	Castles VEGA 3000	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1170001092	Castles VEGA 3000	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1170001093	Castles VEGA 3000	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1170001095	Castles VEGA 3000	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1170001090	Castles VEGA 3000	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	
1170001099	Castles VEGA 3000	Stocked	المناقصة العامة رقم ١١ لعام ٢٠١٤/٢٠١٥	



welcome National Technology Group (Vendor)

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Deploye Terminal (Move To Merchant)

Multi Tid And Multi Mid

MID

Currency

Class

Status

TID

MCC

Amex Merchant ID

Premium Merchant ID

Merchant Address

Merchant City

Contact No

Branch

Date

SIM1

SIM2

Contact No

Branch

Date

SIM1

Operator  Select

SIM2

Operator  Select

Terminal Features:

Sale

Online Refund

Offline Refund

Offline Sale

Online Void

Offline Void

PreAuth

Installment

Prepaid Services

Amex

Diners

Premiuim

Manual Entry

Save

Cancel

Back



► Add Paper rolls



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All Vendor Roll Paper

	Size	Stores Name	Total In
<input type="checkbox"/>	Large	National Technology Group Store	2000
<input type="checkbox"/>	Medium	National Technology Group Store	1707
<input type="checkbox"/>	Large	National Technology Group Store	2000

Move To Merchant

Merchants

Total In

MeetsSLA

Notes

Any
questions?





National Technology Group

Best Regards

Presented by Aya Adel





Thank You