Violent organizations policy

1. Help Center (https://help.twitter.com/)

2. <u>Safety and cybercrime</u> (https://help.twitter.com/en/rules-and-policies#safety-and-cybercrime)

Violent organizations policy

Overview

October 2020

There is no place on Twitter for violent organizations, including terrorist organizations, violent extremist groups, or individuals who affiliate with and promote their illicit activities. The violence that these groups engage in and/or promote jeopardizes the physical safety and well-being of those targeted. Our assessments under this policy are informed by national and international terrorism designations, as well as our violent extremist group and violent organizations criteria.

You may not threaten or promote terrorism or violent extremism.

Violent extremist groups are those that meet all of the below criteria:

- identify through their stated purpose, publications, or actions as an extremist group;
- have engaged in, or currently engage in, violence and/or the promotion of violence as a means to further their cause; and
- target civilians in their acts and/or promotion of violence.

Other violent organizations

Other violent organizations are those that meet all of the below criteria:

- · a collection of individuals with a shared purpose; and
- have systematically targeted civilians with violence.

We examine a group's activities both on and off Twitter to determine whether they satisfy the above criteria.

What is in violation of this policy?

Under this policy, you can't affiliate with and promote the illicit activities of a terrorist organization or violent extremist group. Examples of the types of content that violate this policy include, but are not limited to:

- engaging in or promoting acts on behalf of a violent organization;
- recruiting for a violent organization;
- providing or distributing services (e.g., financial, media/propaganda) to further a violent organization's stated goals; and
- using the insignia or symbol of violent organizations to promote them or indicate affiliation or support.

What is not a violation of this policy?

We may make limited exceptions for groups that have reformed or are currently engaging in a peaceful resolution process, as well as groups with representatives who have been elected to public office through democratic elections. We may also make exceptions related to the discussion of terrorism or extremism for clearly educational or documentary purposes. This policy also doesn't apply to state or governmental organizations.

Who can report violations of this policy?

Anyone can report potential violations of this policy, whether they have a Twitter account or not.

How can I report violations of this policy?

In-app

You can report this content for review in-app on iOS as follows:

- 1. Select **Report Tweet** from the ••• icon.
- 2. Select It's abusive or harmful.
- 3. Select **Threatening violence or physical harm**.
- 4. Select the relevant option depending on who you are reporting on behalf of.
- 5. Select up to 5 Tweets to report for review.
- 6. Submit your report.

Desktop

You can report this content for review via desktop as follows:

- 1. Select **Report Tweet** from the ••• icon.
- 2. Select It's abusive or harmful.
- 3. Select **Threatening violence or physical harm**.
- 4. Select the relevant option depending on who you are reporting on behalf of.
- 5. Select up to 5 Tweets to report for review.
- 6. Submit your report.

Report form

You can also report this content for review via our <u>abusive behavior reporting</u> <u>form (https://help.twitter.com/forms/abusiveuser)</u>, by selecting the **Specific violent threats involving physical safety or well-being** option.

What happens if you violate this policy?

We will immediately and permanently suspend any account that we determine to be in violation of this policy. If you believe that your account was

suspended in error, <u>you can submit an appeal (https://help.twitter.com/forms</u>/general?subtopic=suspended).

Additional resources

Learn more about <u>our range of enforcement options</u> (https://help.twitter.com/rules-and-policies/enforcement-options) and our approach to <u>policy development and</u> enforcement (https://help.twitter.com/rules-and-policies/enforcement-philosophy).

To learn more about violations related to <u>specific threats of violence</u> (https://help.twitter.com/rules-and-policies/violent-threats-glorification) or incidents involving wishing for the serious physical harm, death, or disease of an individual or group of people, please see our <u>glorification of violence policy (https://help.twitter.com/rules-and-policies/glorification-of-violence)</u>.

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