

MANJINDER NANHRE

FULL-STACK WEB DEVELOPER

EXPERIENCE

Customer Success Specialist & Web Assistant | Nutsie Snacks

MAR 2020 - NOV 2020, VICTORIA, BC

- Resolved 50+ customer inquiries daily via Zendesk, Intercom, phone calls, and social media.
- Tracked and reported monthly Customer Success KPIs via Salesforce CRM, leading to a 10% increase in retention rate.

Founder | BAAZ

JAN 2018 - JAN 2020, VICTORIA, BC

- Successfully led 5 team members in acquiring and completing 10 commercial and residential projects.
- Oversaw company communications between all customers, suppliers, and contractors, resulting in completing projects in due time.

Assistant Manager | Husky Energy

JUN 2014 - DEC 2017, ABBOTSFORD, BC

- Assisted 40+ customers daily in locating items and provided product recommendations.
- Operated the cash register and oversaw store inventory. Scored 95% in a quarterly customer satisfaction survey.

EDUCATION

BrainStation | Diploma, Web Development

MAY 2021 - JUL 2021

Kwantlen Polytechnic University | Diploma in Computer Information Systems

MAY 2014 - SEP 2017

PROJECTS

InStock | Lead Coder

JUNE 2021, BrainStation

InStock is a warehouse inventory tracker app, built as an agile team project. It utilizes Javascript, SCSS, React.js, Node, Express to bring an easy-to-navigate and aesthetic UI/UX experience.

Investors | Designer & Developer

JULY 2021, BrainStation

Investors is a cryptocurrency educational and portfolio management tool, a passion project, designed to provide necessary tools to better user's investment decisions. Built using MERN stack and charts.js.

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<https://github.com/msinghnanhre>

PROFILE

I am a full-stack web developer with a strong understanding of front-end and back-end technologies. I am looking for a career transition opportunity where I can grow and utilize my development skills, along with the leadership and problem-solving skills that I acquired during my previous roles in customer success and leading a team during BAAZ.

SKILLS

Front-End

HTML5, CSS, SASS, Javascript, ES6, Document Object Model (DOM) Web APIs, React, BEM, Babel.

Back-End

Node.js, Express.js, RESTful API, User Authentication, OAuth, Passport.js.

Databases

MongoDB, MySQL, Mongoose, Bookshelf

Deployment & Development

GitHub, Heroku, Netlify, Webpack, Jira.

Testing

Jest, Enzyme.

Familiar with

Python, Django, and Flask.

Other

Figma.