Thanks☆





Welcome to Prezzy* card! It's like a gift voucher - but better, because you can use it at over 36 million places that accept Visa; both online and in stores here and around the world.

Please read the important information and legal terms below to help you to make the most of your Prezzy * card.

- 1. Expiry: Your card can't be used after the expiry date printed on the front of the card. Unused value remaining on expiry will automatically be forfeited.
- 2. Registration: Registering your card gives you access to two key benefits of the Visa platform: you can dispute unauthorised transactions, and if you report the card lost or stolen, we can cancel it and provide you a replacement carrying over any unused value (minus fees). We can't do this if you don't register your card.
- 3. Fees: Fees apply for currency conversion, using the customer service line, disputing a transaction, online ordering and replacement cards. These are deducted from unused value on the card. See prezzycard.co.nz for details.
- 4. Stored value: The card is prepaid and non-reloadable. Similar to a gift voucher, you are pre-paying for the right to purchase goods and services from merchants up to the value available on the card. You cannot withdraw cash, or redeem the card for cash, or get money back if the card is lost or stolen. You can give the card as a gift, but must not re-sell it.
- 5. Updates to terms/fees: We can update the terms and fees for the card by posting the changes to prezzycard.co.nz. Most changes take effect automatically 14 days after posting, but some require a longer notice period (see the full terms on the website for details).
- 6. Limits on card use: The card doesn't work in manual card imprinters or ATMs, and can't be used for taxis, automated fuel dispensers or gambling, or where a merchant requires identity verification against the card details. The card also can't be used at any merchant who requires you to set up direct debits, recurring payments or payment instalments on the card.
- 7. For other terms refer to website: Including keeping your card safe, reporting lost/stolen cards or disputed transactions, our rights to suspend or cancel the card, limits on our liability to you, and special conditions when using your card at places like a hotel or car rental agency. See prezzycard.co.nz for details.

Prezzy card is issued by Kiwibank Limited.

By purchasing or using the card, you agree to the applicable fees and terms and conditions available at prezzycard.co.nz, including the terms listed here.

- 1. When you are present and pay for a purchase, swipe your card through the EFTPOS machine and press 'credit'. There's no PIN so you need to sign the receipt
- You can check your card's unused value and transactions at prezzycard.co.nz for free. You can also find answers to frequently asked questions.
- 3. If you would rather check your card's unused value and transactions by phone, please call if you would rather check your card's unused value and transactions by prione, prease can 0800 450 509. Each call to the automated phone service costs 50c and each time you talk to a Customer Services Representative costs \$2. These amounts will be charged to your card.

Endorsed by Issued by Kiwibank Limited New Zealand Post

HERE'S YOUR HUNDY!

Surech,

Great work / Well done On the Genesys Confact

Centre Solutioning Bespoke

- Sprint team (1ca Zim)