

# MÁIRA SENNA

Full-Stack Developer



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## 👤 Profile

Passionate and motivated Junior Full-Stack Web Developer with a background in **IT project coordination**. Recently completed Le Wagon's **Web Development Bootcamp**, gaining hands-on experience in JavaScript, Ruby on Rails, SQL, and other relevant technologies. Eager to leverage my **Scrum Master expertise** and technical skills to deliver **innovative and impactful solutions** as part of a dynamic development team.

## 🌐 Languages

Portuguese ● ● ● ● ●

English ● ● ● ● ●

## 🧠 Skills

**Programming Languages** ● ● ● ● ●

JavaScript, Ruby, SQL, HTML, CSS

**Frameworks/Tools** ● ● ● ● ●

Ruby on Rails, React, Git, GitHub, Figma

**Other Skills** ● ● ● ● ●

Agile methodologies, teamwork, problem-solving

## 📁 Projects

### GigGoers - Deployed Project 🔗

12/2024

Mobile app launched as an MVP to streamline the discovery of concerts and music festivals in São Paulo, enhancing user accessibility and experience.

### ChefToi - GitHub Repo 🔗

11/2024

Online marketplace platform developed as an MVP to connect personal chefs with clients, highlighting teamwork and problem-solving skills in a team of 4.

## 🎓 Education

### Web Development, Le Wagon 🔗

10/2024 – 12/2024 | São Paulo, Brazil

- 9-week full time intensive coding bootcamp
- Earned and used HTML, CSS, Bootstrap, JavaScript, SQL, Git, GitHub, Heroku and Ruby on Rails
- Pitched and developed ChefToi, an MVP web app, in 1 week with a team of 4, delivering essential features for client-chef interaction.
- Designed, developed, and deployed GigGoers, a mobile app MVP, in 2 weeks with a team of 4, focusing on user-centered features and seamless functionality.

### MBA in Financial Management, Auditing, and Controlling,

MMurad - Fundação Getúlio Vargas

2014 – 2016 | Vitória, Brazil

### Bachelor's in Business Administration, UNIVIX

2005 – 2009 | Vitória, Brazil

Honors degree

## 💼 Professional Experience

### Scrum Master, BITKA Analytics

09/2022 – 06/2024 | Vitória - ES, Brazil

- Led Agile teams in delivering IT projects for a railway operations control system, improving operational efficiency by optimizing workflows and leveraging **Scrum frameworks** and best practices.
- Facilitated Scrum ceremonies to ensure team alignment and efficient project execution.
- Managed product backlogs, prioritizing tasks and collaborating with stakeholders to define clear requirements.
- Championed cross-team collaboration, fostering a culture of continuous improvement and adaptability.

### Business Analyst, BITKA Analytics

12/2020 – 08/2022 | Vitória - ES, Brazil

- Collaborated with stakeholders to gather, analyze, and document business requirements for the development of a chartering system.
- Acted as a bridge between business needs and technical teams, ensuring alignment and successful implementation.
- Contributed to the design of scalable solutions by translating user requirements into actionable insights for developers.
- Streamlined communication across multidisciplinary teams, serving as a key liaison to translate business requirements into actionable solutions, enhancing efficiency and delivering user-focused results.

### Front Office Associate, Marriott International

08/2019 – 11/2020 | London, United Kingdom

- Managed daily operations, ensuring smooth check-ins, check-outs, and personalized guest experiences.
- Resolved complex issues effectively, enhancing customer satisfaction and loyalty.
- Collaborated with internal teams to handle guest requests efficiently, showcasing problem-solving and communication skills.

### Global Guest Relations Executive, Q Apartments

11/2018 – 08/2019 | London, United Kingdom

- Built and maintained relationships with guests and suppliers, addressing needs with empathy and efficiency.
- Enhanced customer satisfaction by implementing strategies to resolve issues and improve service quality.
- Handled financial processes, including reservations, payments, and charges, demonstrating attention to detail and accountability.

## 📜 Certificates

ITIL Foundation V3