

# Máira Senna Martins de Almeida

## Full-Stack Web Developer

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### PROFILE

Full-Stack Web Developer with 10+ years of experience in IT projects and leadership. Experienced in building scalable web applications with focus on performance optimization, usability, and code best practices.

**Skills:** HTML | CSS | JavaScript | Python | Ruby on Rails | Django | SQL | Git | Docker | Agile/Scrum

**Languages:** English (fluent) | Spanish (beginner) | Portuguese (native)

### PROFESSIONAL EXPERIENCE

#### 2Toucans, Web Developer

- Develop new features and resolve critical bugs in Drupal platform using PHP and HTML, improving system stability and user experience.
- Collaborate with QA and product teams to drive continuous platform evolution.

03/2025 – current  
Vitória - ES, Brazil

#### ComportaMente, Volunteer Full-Stack Web Developer

- Build and maintain educational system using Python and Django, implementing performance optimizations and scalable architecture.
- Focus on user experience design and code best practices for educational technology platform.

02/2025 – current  
Vitória - ES, Brazil

#### BITKA Analytics

##### Scrum Master

- Led cross-functional squads and facilitated agile ceremonies, ensuring on-time delivery and team alignment.
- Supported continuous delivery processes, dependency management, and effective stakeholder communication.

09/2022 – 06/2024  
Vitória - ES, Brazil

##### Business Analyst

- Served as liaison between technical teams and business units, effectively translating complex requirements into actionable solutions.
- Implemented operational improvements through data analysis and KPI tracking, resulting in process optimization.
- Contributed to governance frameworks and project prioritization initiatives, enhancing cross-departmental communication.

12/2020 – 08/2022  
Vitória - ES, Brazil

#### Marriott International, Front Office Associate

- Delivered real-time customer support in English and Portuguese, resolving guest issues and ensuring service excellence.

08/2019 – 11/2020  
London,  
United Kingdom

#### Q Apartments, Global Guest Relations Executive

- Managed global corporate client relationships and service delivery, ensuring high-quality customer experience and retention.

11/2018 – 08/2019  
London,  
United Kingdom

#### Gapso Analytics, IT Analyst (ITIL Office)

- Managed IT assets and internal processes, ensuring compliance and audit readiness.
- Automated workflows and coordinated with tech vendors.
- Participated in local IT service governance and system rollouts.

10/2014 – 02/2018  
Vila Velha - ES, Brazil

#### International Corp, Foreign Trade Analyst

- Managed customs clearance and logistics for international trade operations, ensuring regulatory compliance and achieving cost optimization.

02/2012 – 06/2014  
Vitória - ES, Brazil

#### SLE, Serviços e Tecnologia

##### IT Analyst III

- Managed international projects including scheduling, budgeting, and user training.
- Provided technical and functional support between technical and business areas.

12/2010 – 12/2011  
Vitória - ES, Brazil

##### Administrative Assistant

- Supported executives by managing travel logistics, budgets, and preparing critical documents to facilitate efficient operations.

01/2010 – 12/2010  
Vitória - ES, Brazil

### TECHNICAL PROJECTS

#### Amenitill

- Developed point-of-sale system using Ruby on Rails, implementing dynamic promotional rules and automatic discount calculations.
- Project focused on TDD, simplicity and maintainability, demonstrating development best practices and complex business logic.
- Demo link.

04/2025

#### GigGoers

- Developed responsive web application using Ruby on Rails for music event discovery in São Paulo, implementing advanced search and filtering capabilities.
- Delivered collaborative project in 2 weeks using agile methodology and external API integration.
- Demo link.

12/2024

**ChefToi**

- Built full-stack online marketplace connecting personal chefs with clients, featuring booking system and user reviews.
- Delivered project in one week using Ruby on Rails, JavaScript, and collaborative development practices.
- Demo link.

11/2024

EDUCATION

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<b>Full-Stack Web Development</b> , <i>Le Wagon</i>	10/2024 – 12/2024 São Paulo - SP, Brazil
<b>MBA in Controllershhip, Auditing, and Finance</b> , <i>MMurad - Fundação Getúlio Vargas</i>	2014 – 2016 Vitória - ES, Brazil
<b>Bachelor's in Business Administration</b> , <i>Faculdade Brasileira - UNIVIX</i>	2005 – 2009 Vitória - ES, Brazil

CERTIFICATES

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- ITIL Foundation V3