

MÁIRA SENNA

Full-Stack Web Developer



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📍 Vitória - ES - Brazil

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📄 Professional Summary

Motivated Junior Full-Stack Web Developer with a proven ability to bridge technical expertise and business insight. Transitioned from a decade of experience in IT, project management, and business analysis to web development. Proficient in **Ruby on Rails**, **JavaScript**, **SQL**, and Agile methodologies. Passionate about delivering innovative and scalable web applications with user-centered designs that drive business results. Known for exceptional problem-solving, collaboration, and a proactive approach to technology-driven challenges.

🧠 Skills

Technical Skills — Beginner

JavaScript, SQL, HTML5, CSS3, Ruby on Rails, React, Git, GitHub, Heroku, Figma

Project Management — Competent

Agile, Scrum, ITIL frameworks, process improvement

Soft Skills — Competent

Communication, collaboration, problem-solving, multitasking

Languages

Portuguese (native), English (fluent), Spanish (beginner)

📁 Professional Experience

BITKA Analytics

Scrum Master

09/2022 – 06/2024 | Vitória - ES, Brazil

- Directed Agile teams for IT projects, including a railway operations control system.
- Led backlog management, stakeholder communication, and Scrum ceremonies to ensure on-time delivery.

Business Analyst

12/2020 – 08/2022 | Vitória - ES, Brazil

- Facilitated communication between business stakeholders and technical teams for a chartering system.
- Translated complex requirements into actionable solutions, improving delivery efficiency.

Marriott International

Front Office Associate

08/2019 – 11/2020 | London, United Kingdom

- Strengthened customer satisfaction by resolving high-stakes guest issues effectively.
- Coordinated operational processes, ensuring seamless service delivery.

Q Apartments

Global Guest Relations Executive

11/2018 – 08/2019 | London, United Kingdom

- Elevated service quality by implementing customer-focused solutions and managing reservations.

Gapso Analytics

IT Analyst – ITIL Office

10/2014 – 02/2018 | Vila Velha - ES, Brazil

- Managed and optimized Asset Management processes using BMC Remedy, ensuring operational efficiency.
- Led process automation and continuous improvements to streamline workflows.
- Coordinated with clients and suppliers, resolving issues and aligning expectations.

International Corp

Foreign Trade Analyst

02/2012 – 06/2014 | Vitória - ES, Brazil

- Managed customs clearance and logistics for international trade operations, ensuring compliance and cost optimization.
- Negotiated contracts and built relationships with global suppliers to meet operational goals.

SLE

IT Analyst III

12/2010 – 12/2011 | Vitória - ES, Brazil

- Supported international projects, coordinating teams and providing user training to ensure alignment and timely delivery.
- Addressed administrative and technical challenges for projects in Oman.

Administrative Assistant


01/2010 – 12/2010 | Vitória - ES, Brazil

- Supported executives with travel logistics, budget management, and document preparation.
- Ensured seamless meeting execution through detailed planning and communication.

Technical Projects

GigGoers

12/2024

- Designed and deployed an MVP mobile app for discovering concerts and festivals in São Paulo.
- Enhanced user engagement with intuitive navigation and responsive design.
- Delivered project within two weeks, adhering to Agile workflows with a team of 4.
- Demo (in Portuguese) 

ChefToi

11/2024

- Developed an online marketplace connecting personal chefs with clients.
- Showcased expertise in Ruby on Rails, designing scalable backend systems.
- Delivered the project in one week, highlighting teamwork and problem-solving skills.

Cronos Concursos

10/2024 – 10/2024

- Created a visual identity for an educational platform, improving user engagement.

Education

Web Development

Le Wagon 

10/2024 – 12/2024 | São Paulo, Brazil

- Completed a 9-week intensive bootcamp, mastering **Ruby on Rails, SQL, JavaScript, and Git**.
- Delivered two MVP projects showcasing technical and teamwork skills.

MBA in Financial Management, Auditing, and Controlling

MMurad - Fundação Getúlio Vargas

2014 – 2016 | Vitória, Brazil

Bachelor's in Business Administration

UNIVIX

2005 – 2009 | Vitória, Brazil

Graduated with Honors.

Certificates

- ITIL Foundation V3