Máira Senna Martins de Almeida

Full-Stack Web Developer

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PROFILE

Full-Stack Web Developer with 10+ years of experience in IT projects and leadership. Experienced in building scalable web applications with focus on performance optimization, usability, and code best practices.

Skills: HTML | CSS | JavaScript | Python | Ruby on Rails | Django | SQL | Git | Docker | Agile/Scrum
Languages: English (fluent) | Spanish (beginner) | Portuguese (native)

PROFESSIONAL EXPERIENCE

2Toucans, *Web Developer* — 03/2025 – current, Vitória - ES, Brazil
- Develop new features and resolve critical bugs in Drupal platform using PHP and HTML, improving system stability and user experience.
- Collaborate with QA and product teams to drive continuous platform evolution.

ComportaMente, *Volunteer Full-Stack Web Developer* — 02/2025 – current, Vitória - ES, Brazil
- Build and maintain educational system using Python and Django, implementing performance optimizations and scalable architecture.
- Focus on user experience design and code best practices for educational technology platform.

BITKA Analytics

Scrum Master — 09/2022 – 06/2024, Vitória - ES, Brazil
- Led cross-functional squads and facilitated agile ceremonies, ensuring on-time delivery and team alignment.
- Supported continuous delivery processes, dependency management, and effective stakeholder communication.

Business Analyst — 12/2020 – 08/2022, Vitória - ES, Brazil
- Served as liaison between technical teams and business units, effectively translating complex requirements into actionable solutions.
- Implemented operational improvements through data analysis and KPI tracking, resulting in process optimization.
- Contributed to governance frameworks and project prioritization initiatives, enhancing cross-departmental communication.

Marriott International, *Front Office Associate* — 08/2019 – 11/2020, London, United Kingdom
- Delivered real-time customer support in English and Portuguese, resolving guest issues and ensuring service excellence.

Q Apartments, *Global Guest Relations Executive* — 11/2018 – 08/2019, London, United Kingdom
- Managed global corporate client relationships and service delivery, ensuring high-quality customer experience and retention.

Gapso Analytics, *IT Analyst (ITIL Office)* — 10/2014 – 02/2018, Vila Velha - ES, Brazil
- Managed IT assets and internal processes, ensuring compliance and audit readiness.
- Automated workflows and coordinated with tech vendors.
- Participated in local IT service governance and system rollouts.

International Corp, *Foreign Trade Analyst* — 02/2012 – 06/2014, Vitória - ES, Brazil
- Managed customs clearance and logistics for international trade operations, ensuring regulatory compliance and achieving cost optimization.

SLE , Serviços e Tecnologia

IT Analyst III — 12/2010 – 12/2011, Vitória - ES, Brazil
- Managed international projects including scheduling, budgeting, and user training.
- Provided technical and functional support between technical and business areas.

Administrative Assistant — 01/2010 – 12/2010, Vitória - ES, Brazil
- Supported executives by managing travel logistics, budgets, and preparing critical documents to facilitate efficient operations.

TECHNICAL PROJECTS

Amenitill — 04/2025
- Developed point-of-sale system using Ruby on Rails, implementing dynamic promotional rules and automatic discount calculations.
- Project focused on TDD, simplicity and maintainability, demonstrating development best practices and complex business logic.
- Demo link.

GigGoers — 12/2024
- Developed responsive web application using Ruby on Rails for music event discovery in São Paulo, implementing advanced search and filtering capabilities.
- Delivered collaborative project in 2 weeks using agile methodology and external API integration.
- Demo link.

ChefToi   11/2024
- Built full-stack online marketplace connecting personal chefs with clients, featuring booking system and user reviews.
- Delivered project in one week using Ruby on Rails, JavaScript, and collaborative development practices.
- Demo link.

EDUCATION

Full-Stack Web Development, *Le Wagon*   10/2024 – 12/2024
São Paulo - SP, Brazil

MBA in Controllership, Auditing, and Finance, *MMurad - Fundação Getúlio Vargas*   2014 – 2016
Vitória - ES, Brazil

Bachelor's in Business Administration, *Faculdade Brasileira - UNIVIX*   2005 – 2009
Vitória - ES, Brazil