

# Máira Senna Martins de Almeida

## Web Developer

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### PROFILE

Full-Stack Web Developer with 10+ years of experience in IT projects, currently transitioning into web development. Volunteering in an educational tech project, focusing on scalability, usability, and code best practices.

**Skills:** HTML, CSS, JS, Python, Ruby on Rails, SQL, Git, Agile/Scrum

**Languages:** English (fluent), Spanish (beginner), Portuguese (native)

### PROFESSIONAL EXPERIENCE

<b>2Toucans</b> , <i>Web Developer Intern</i> <ul style="list-style-type: none"><li>- Developing new features and fixing bugs in a Drupal platform using PHP and HTML.</li></ul>	03/2025 – current Vitória - ES, Brazil
<b>ComportaMente</b> , <i>Volunteer Full-Stack Web Developer</i> <ul style="list-style-type: none"><li>- Building and maintaining an educational system using Python and Django, focusing on performance and scalability.</li></ul>	02/2025 – current Vitória - ES, Brazil
<b>BITKA Analytics</b> <ul style="list-style-type: none"><li><i>Scrum Master</i><ul style="list-style-type: none"><li>- Led cross-functional squads and facilitated agile ceremonies.</li><li>- Supported continuous delivery, dependency management, and stakeholder communication.</li></ul></li><li><i>Business Analyst</i><ul style="list-style-type: none"><li>- Acted as a bridge between tech teams and business units, translating requirements into solutions.</li><li>- Implemented operational improvements based on data analysis and KPI tracking.</li><li>- Contributed to governance and project prioritization initiatives.</li></ul></li></ul>	09/2022 – 06/2024 Vitória - ES, Brazil
<b>Marriott International</b> , <i>Front Office Associate</i> <ul style="list-style-type: none"><li>- Provided real-time customer support in both English and Portuguese.</li></ul>	08/2019 – 11/2020 London, United Kingdom
<b>Q Apartments</b> , <i>Global Guest Relations Executive</i> <ul style="list-style-type: none"><li>- Handled global corporate client support and managed service delivery.</li></ul>	11/2018 – 08/2019 London, United Kingdom
<b>Gapso Analytics</b> , <i>IT Analyst (ITIL Office)</i> <ul style="list-style-type: none"><li>- Managed IT assets and internal processes, ensuring compliance and audit readiness.</li><li>- Automated workflows and coordinated with tech vendors.</li><li>- Participated in local IT service governance and system rollouts.</li></ul>	10/2014 – 02/2018 Vila Velha - ES, Brazil
<b>International Corp</b> , <i>Foreign Trade Analyst</i> <ul style="list-style-type: none"><li>- Managed customs clearance and logistics for international trade operations, ensuring regulatory compliance and achieving cost optimization.</li></ul>	02/2012 – 06/2014 Vitória - ES, Brazil
<b>SLE , Serviços e Tecnologia</b> <ul style="list-style-type: none"><li><i>IT Analyst III</i><ul style="list-style-type: none"><li>- Managed international projects including scheduling, budgeting, and user training.</li><li>- Provided user training and support between technical and business areas.</li></ul></li><li><i>Administrative Assistant</i><ul style="list-style-type: none"><li>- Supported executives by managing travel logistics, budgets, and preparing critical documents to facilitate efficient operations.</li></ul></li></ul>	12/2010 – 12/2011 Vitória - ES, Brazil
	01/2010 – 12/2010 Vitória - ES, Brazil

### TECHNICAL PROJECTS

<b>GigGoers</b> <ul style="list-style-type: none"><li>- Built a responsive app in 2 weeks to discover concerts and festivals in São Paulo.</li><li>- Demo Link</li></ul>	12/2024
<b>ChefToi</b> <ul style="list-style-type: none"><li>- Developed an online marketplace connecting personal chefs with clients.</li><li>- Delivered the project within one week through teamwork and problem-solving.</li></ul>	11/2024

### EDUCATION

<b>Full-Stack Web Development</b> , <i>Le Wagon</i>	10/2024 – 12/2024 São Paulo - SP, Brazil
<b>MBA in Controllershship, Auditing, and Finance</b> , <i>MMurad - Fundação Getúlio Vargas</i>	2014 – 2016 Vitória - ES, Brazil
<b>Bachelor's in Business Administration</b> , <i>Faculdade Brasileira - UNIVIX</i>	2005 – 2009 Vitória - ES, Brazil

### CERTIFICATES

- ITIL Foundation V3