

Máira Senna

Full-Stack Web Developer



EU Passport



Vitória - ES - Brazil



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mairasenna



msma87



Portfolio

PROFILE

Results-driven Full-Stack Web Developer with expertise in **Ruby on Rails, JavaScript, HTML/CSS, and SQL**. Proven ability to deliver scalable web applications through effective collaboration and Agile methodologies. Recently completed an intensive Full-Stack Web Development bootcamp at Le Wagon, where I developed two full-stack projects, including a mobile app for concert discovery and an online marketplace for personal chefs. Passionate about leveraging technical skills and business acumen to build impactful web solutions.

SKILLS

Front-End: HTML5 | CSS3 | JavaScript | Figma

Back-End: Ruby | Ruby on Rails | SQL | API Development

Tools: Git | GitHub | Agile | Scrum | ITIL

Languages: English (fluent) | Portuguese (native) | Spanish (beginner)

TECHNICAL PROJECTS

GigGoers

12/2024

- Developed a responsive app for discovering concerts and festivals in São Paulo using **Ruby on Rails** and **JavaScript**.
- Collaborated with a four-person team to deliver the project within two weeks
- Demo (in Portuguese)

ChefToi

11/2024

- Built an responsive online marketplace connecting personal chefs with clients, utilizing **Ruby on Rails** and **SQL**.
- Delivered the project in one week through effective teamwork and problem-solving.

Cronos Concursos

10/2024

- Enhancement of the visual identity for an educational platform, improving user engagement.

CERTIFICATES

- ITIL Foundation V3



PROFESSIONAL EXPERIENCE

BITKA Analytics

Scrum Master

09/2022 – 06/2024 | Vitória - ES, Brazil

- Led Agile teams in the delivery of IT projects, improving team productivity by **20%** through effective backlog management and stakeholder communication.
- Facilitated **Scrum ceremonies** to ensure alignment and on-time delivery.

Business Analyst

12/2020 – 08/2022 | Vitória - ES, Brazil

- Translated complex business requirements into actionable technical solutions, improving delivery efficiency by **15%**.
- Streamlined workflows through process automation, reducing operational costs by **10%**.

Marriott International, Front Office Associate

08/2019 – 11/2020 | London, United Kingdom

- Resolved high-stakes guest issues, improving customer satisfaction by **15%**.
- Coordinated operational processes to ensure seamless service delivery.

Q Apartments, Global Guest Relations Executive

11/2018 – 08/2019 | London, United Kingdom

- Elevated service quality by implementing customer-focused solutions and managing reservations.

Gapso Analytics, IT Analyst – ITIL Office

10/2014 – 02/2018 | Vila Velha - ES, Brazil

- Managed and optimized Asset Management processes for operational efficiency.
- Streamlined workflows through process automation and coordinated with clients and suppliers to resolve issues and align expectations.

International Corp, Foreign Trade Analyst

02/2012 – 06/2014 | Vitória - ES, Brazil

- Managed customs clearance and logistics for international trade operations, ensuring compliance and cost optimization.

SLE

IT Analyst III

12/2010 – 12/2011 | Vitória - ES, Brazil

- Supported on-site international project, coordinating teams and providing user training to ensure alignment and timely delivery.

Administrative Assistant

01/2010 – 12/2010 | Vitória - ES, Brazil

- Supported executives with travel logistics, budget management, and document preparation.



EDUCATION

Full-Stack Web Development, Le Wagon

10/2024 – 12/2024 | São Paulo, Brazil

- 9-week full-time intensive bootcamp
- Developed two full-stack projects, showcasing technical and teamwork skills.

MBA in Financial Management, Auditing, and Controlling,

MMurad - Fundação Getúlio Vargas

2014 – 2016 | Vitória, Brazil

Bachelor's in Business Administration, UNIVIX

2005 – 2009 | Vitória, Brazil

- Graduated with Honors.