

Mohammed Saeed

Computer Science Student

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Motivated and technically skilled Computer Science student at the University of Wollongong in Dubai with hands-on experience in startups, automation tools, and software development. Passionate about building practical solutions using Python, JavaScript, MongoDB, and cloud tools. Successfully deployed automation scripts and full-stack applications used by real users. Completed over 15 certifications in AI, data analytics, cloud security, and web development from Microsoft, IBM, Google, and MongoDB. Eager to contribute to fast-paced teams and solve real-world problems through code, design, and continuous learning.

Education

University Of Wollongong in Dubai

Jan 2023 - Present

Bachelor of Science Computer Science

Projects

Personal Portfolio Website

Present

Designed and deployed a responsive personal portfolio using HTML, CSS, and JavaScript to showcase projects and skills.

Work Experience

IT Intern – Software and Systems Support

Apr 2025 - Jul 2025

Richelieu Realtors | Dubai

- Provided technical support and troubleshooting for software and IT systems, resolving issues efficiently across the organization.
- Assisted in IT asset management and system maintenance, ensuring smooth operation of hardware, software, and network resources.
- Contributed to automation and workflow improvements, streamlining repetitive tasks and optimizing internal IT processes.

Product Design Intern

Dec 2023 - Jan 2024

ZYWA (YC W22) | Dubai

- Collaborated with the founder to analyze customer insights, drive product improvements, and contribute to design sprints.
- Managed end-to-end user onboarding, including KYC verification and app access workflows, while providing direct support via WhatsApp and phone (200+ issues resolved).
- Streamlined fintech operations and workflows, processing bank transfers, applying business rules, and collaborating cross-functionally to enhance reward mechanisms.

Operations Intern ZYWA (YC W22) | Dubai

Aug 2023 - Dec 2023

- Executed operational tasks in a live fintech product, including real-time support, user verification, and app-based banking actions.
- Managed end-to-end user onboarding with KYC verification and app access workflows, while providing direct support (200+ issues resolved).
- Streamlined cross-functional workflows, processed bank transfers, applied business rules, and enhanced reward mechanisms.

Growth Intern ZYWA (YC W22) | Dubai

Jul 2023 - Aug 2023

- Conducted user outreach and feedback collection to identify onboarding friction and improve user retention, contacting 50+ users daily.
- Contributed to support playbooks and feedback documentation, refining outreach strategies for better engagement.
- Helped achieve a 30% increase in user retention by optimizing support and outreach scripts.

Languages

English (Bilingual), Malayalam (Native), Hindi (Professional)

Core Skills

Python, JavaScript, HTML5, CSS3, React.js, Node.js, Tkinter, CRUD Operations, MongoDB, MySQL, Supabase, Git, VS Code, AWS, Azure, GCP, Bash/Terminal, Generative AI

Certificates

Career Essentials in Data Analysis

Dec 2024

Microsoft & LinkedIn

Career Essentials in Generative AI

Dec 2024

Microsoft & LinkedIn

Cloud Security and Audit Fundamentals: AWS, Microsoft Azure, and Google Cloud

Dec 2024

LinkedIn

MongoDB Basics & CRUD Operations

Nov 2024

MongoDB

Artificial Intelligence Fundamentals

Aug 2024

IBM

Foundations of Cybersecurity

Nov 2023

Google