

Mohammed Saeed

Computer Science Student

saeed@msaeed.tech | [linkedin.com/in/mohammed-saeed-nassar](https://www.linkedin.com/in/mohammed-saeed-nassar)

www.msaeed.tech | github.com/msn698

Dubai, AE | +97156 4214754

Motivated and technically skilled Computer Science student at the University of Wollongong in Dubai with hands-on experience in startups, automation tools, and software development. Passionate about building practical solutions using Python, JavaScript, MongoDB, and cloud tools. Successfully deployed automation scripts and full-stack applications used by real users. Completed over 15 certifications in AI, data analytics, cloud security, and web development from Microsoft, IBM, Google, and MongoDB. Eager to contribute to fast-paced teams and solve real-world problems through code, design, and continuous learning.

Education

University Of Wollongong in Dubai

Jan 2023 - Present

Bachelor of Science Computer Science

Projects

Personal Portfolio Website

Present

Designed and deployed a responsive personal portfolio using HTML, CSS, and JavaScript to showcase projects and skills.

Work Experience

IT Intern – Software and Systems Support

Apr 2025 - Jul 2025

Richelieu Realtors | Dubai

- Provided technical support and troubleshooting for software and IT systems, resolving issues efficiently across the organization.
- Assisted in IT asset management and system maintenance, ensuring smooth operation of hardware, software, and network resources.
- Contributed to automation and workflow improvements, streamlining repetitive tasks and optimizing internal IT processes.

Product Design Intern

Dec 2023 - Jan 2024

ZYWA (YC W22) | Dubai

- Collaborated with the founder to analyze customer insights, drive product improvements, and contribute to design sprints.
- Managed end-to-end user onboarding, including KYC verification and app access workflows, while providing direct support via WhatsApp and phone (200+ issues resolved).
- Streamlined fintech operations and workflows, processing bank transfers, applying business rules, and collaborating cross-functionally to enhance reward mechanisms.

Operations Intern

Aug 2023 - Dec 2023

ZYWA (YC W22) | Dubai

- Executed operational tasks in a live fintech product, including real-time support, user verification, and app-based banking actions.
- Managed end-to-end user onboarding with KYC verification and app access workflows, while providing direct support (200+ issues resolved).
- Streamlined cross-functional workflows, processed bank transfers, applied business rules, and enhanced reward mechanisms.

Growth Intern

Jul 2023 - Aug 2023

ZYWA (YC W22) | Dubai

- Conducted user outreach and feedback collection to identify onboarding friction and improve user retention, contacting 50+ users daily.
- Contributed to support playbooks and feedback documentation, refining outreach strategies for better engagement.
- Helped achieve a 30% increase in user retention by optimizing support and outreach scripts.

Languages

English (*Bilingual*), Malayalam (*Native*), Hindi (*Professional*)

Core Skills

Python, JavaScript, HTML5, CSS3, React.js, Node.js, Tkinter, CRUD Operations, MongoDB, MySQL, Supabase, Git, VS Code, AWS, Azure, GCP, Bash/Terminal, Generative AI

Certificates

Career Essentials in Data Analysis

Dec 2024

Microsoft & LinkedIn

Career Essentials in Generative AI

Dec 2024

Microsoft & LinkedIn

Cloud Security and Audit Fundamentals: AWS, Microsoft Azure, and Google Cloud

Dec 2024

LinkedIn

MongoDB Basics & CRUD Operations

Nov 2024

MongoDB

Artificial Intelligence Fundamentals

Aug 2024

IBM

Foundations of Cybersecurity

Nov 2023

Google