

TERMS AND CONDITIONS

1. General Provisions

1.1. These Terms and Conditions govern the rules for purchasing and using a digital online course (the "Course") offered via the website course.cheetahmktg.com.

1.2. The seller and service provider is:

Mariia Tokinova Consulting

ul. Długa 82, 31-146 Kraków, Poland

Tax ID (NIP): 5252953883

Email: mariia@cheetahmktg.com

(hereinafter referred to as the "Provider").

1.3. The Course constitutes digital content within the meaning of applicable consumer protection laws and is provided under a distance contract concluded electronically.

1.4. These Terms and Conditions constitute both:

a) terms for the supply of digital content, and

b) terms for the provision of electronic services, where access to the Course is granted via an online platform.

1.5. Before placing an order, the Customer is required to read and accept these Terms and Conditions.

2. Definitions

For the purposes of these Terms and Conditions, the following definitions apply:

2.1. Customer means a natural person acting as a consumer who enters into a distance contract with the Provider.

2.2. Course means digital educational content provided online, including video materials, text materials, downloadable files, and access to an online learning platform.

2.3. Distance Contract means a contract concluded without the simultaneous physical presence of the parties, using electronic means of communication.

2.4. Digital Content means data produced and supplied in digital form.

3. Subject of the Agreement

3.1. The subject of the agreement is the provision of access to the Course in digital form.

3.2. The Course is provided exclusively in electronic form and does not constitute a physical product.

3.3. By purchasing the Course, the Customer acquires a non-exclusive, non-transferable right to access and use the Course for personal educational purposes only.

4. Technical Requirements

4.1. To use the Course, the Customer must have:

- a device with internet access,
- a modern web browser (Chrome, Safari, Firefox, Edge),
- an active email address,
- the ability to play video and audio content.

4.2. The Provider is not responsible for issues arising from the Customer's failure to meet the above technical requirements.

5. Ordering and Conclusion of the Contract

5.1. The Customer places an order by completing the purchase process on the website.

5.2. The contract is concluded at the moment the Customer receives an email confirmation of the order.

5.3. Before placing the order, the Customer is informed in a clear and understandable manner about:

- the main features of the Course,
- the total price including taxes,
- the method and timing of delivery,
- the right to withdraw from the contract or its exclusion.

6. Price and Payment

6.1. All prices are stated in EUR and include applicable taxes unless stated otherwise.

6.2. Payment is made using the payment methods available on the website.

6.3. Payment must be completed in full before access to the Course is granted.

7. Delivery of Digital Content

7.1. The Course is delivered electronically by granting access to an online platform or by sending access details via email.

7.2. Access to the Course is granted immediately after payment, unless otherwise stated.

7.3. The Provider shall not be liable for delays caused by incorrect email addresses or technical issues beyond the Provider's control.

8. Right of Withdrawal

8.1. As a general rule, the Customer has the right to withdraw from a distance contract within 14 days without giving any reason.

8.2. However, in accordance with applicable consumer law, the right of withdrawal does not apply to digital content that is not supplied on a tangible medium once performance has begun with the Customer's express consent.

8.3. During the purchase process, the Customer may give explicit consent to the immediate delivery of digital content before the expiry of the 14-day withdrawal period and acknowledge the loss of the right of withdrawal.

8.4. If such consent is given and the Course is delivered immediately, the Customer loses the right to withdraw from the contract.

8.5. If the Customer does not give such consent, the Provider may deliver the Course only after the withdrawal period has expired.

9. Complaints Procedure

9.1. The Provider is obliged to deliver digital content free from defects.

9.2. Complaints may be submitted by email to: mariia@cheetahmktg.com.

9.3. A complaint should include the Customer's details, order information, and a description of the issue.

9.4. Complaints will be processed within 14 days of receipt.

10. Electronic Services

10.1. By purchasing the Course, the Customer may be granted access to an online platform, which constitutes an electronic service.

10.2. The Provider offers electronic services in accordance with these Terms and Conditions.

10.3. The Customer is prohibited from providing unlawful content or using the platform in a manner contrary to law or good practices.

11. Intellectual Property

11.1. All Course materials are protected by copyright.

11.2. The Customer may not copy, distribute, share, resell, or make the Course available to third parties.

11.3. Any unauthorized use constitutes a violation of intellectual property rights.

12. Personal Data

12.1. Personal data is processed in accordance with applicable data protection laws and the Privacy Policy available on the website.

13. Out-of-Court Dispute Resolution

13.1. The Customer has the right to use out-of-court dispute resolution mechanisms, including consumer mediation or arbitration, in accordance with applicable regulations.

14. Final Provisions

14.1. The law applicable to these Terms and Conditions is Polish law.

14.2. Any matters not regulated herein shall be governed by applicable provisions of law.

14.3. The Provider reserves the right to amend these Terms and Conditions for future contracts.

14.4. These Terms and Conditions are available free of charge before concluding the contract and may be saved or reproduced by the Customer.