

IT Help Desk Analysis

Avg Res Days

Departments

Res Days

Users

Last Refresh Date
08/22/2024

Clear Selection

Priority

All

Severity

All

Satisfaction

All

TicketType

Issue

Departments

All

Total User
966

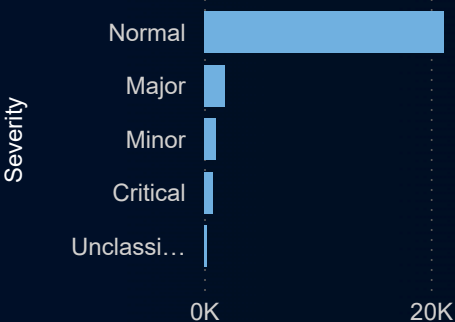
Departments
15

Total Tickets
25K

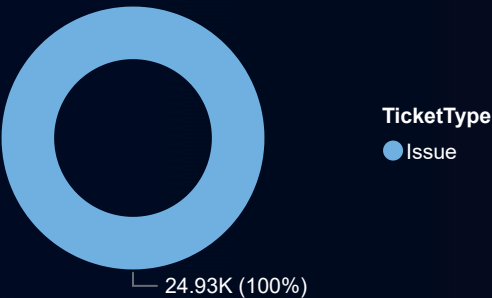
Avg Res Days
4

Total Days
25K

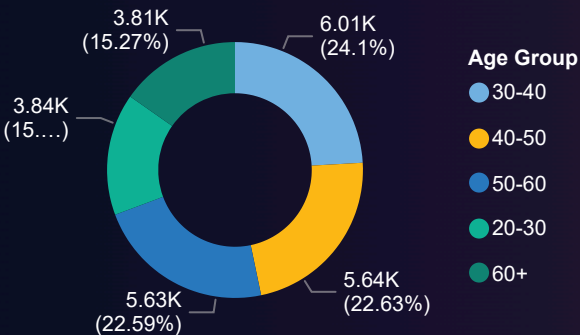
Tickets by Severity



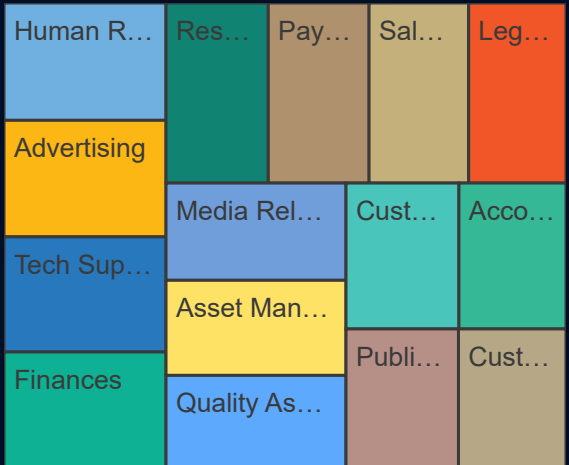
Ticket Type



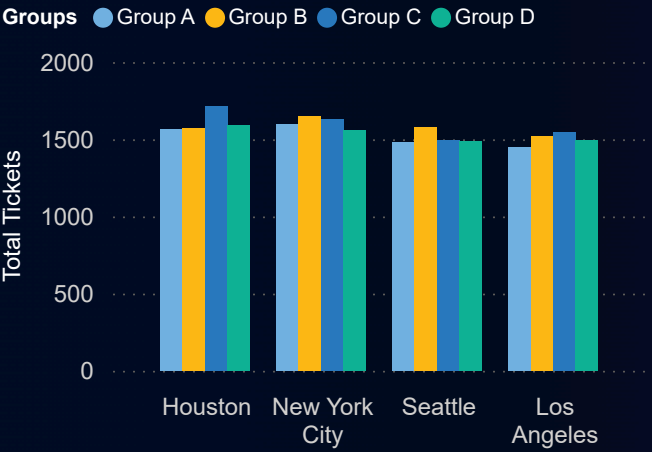
Ticket by Age



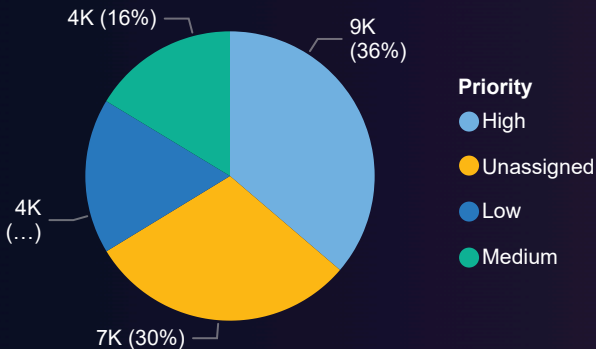
Tickets by Departments



Tickets by Business Unit



Tickets by Gender



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