

# MANDA SHIVA REDDY

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## SUMMARY:

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- Certified Salesforce developer with **2.5 years of experience** in Salesforce **Administration** and **Development**.
- Experienced in Activities related to Salesforce.com, Salesforce Lightning, Configuration, Customization, Administration, and Data Migration.
- Good hands-on experience on SFDC Administrative tasks like creating custom objects, custom tabs, custom fields, Record Types, and Page layouts, Pick lists, Roles, Approval processes as per the requirements.
- Having a good experience with automation tools like **Workflows**, **Process builder**, and **Flows**.
- Able to handle data management inclusive of **data load**, and **data migration** using Data Loader.
- Having Experience with Apex Triggers, Apex Classes, and Visual Force Pages.
- Experience in setup, configuration, Roles, profiles, Permission sets, Reports and Dashboards.
- Extensive experience in concepts like Case management, Assignment rules, Auto response rules, Email to Case, Web to case.
- Ability to write **SOQL** and **SOSL** across multiple objects in SFDC.
- Knowledge on the Field Service Lightning App and experience in how it works on-site job management to a mobile workforce.
- Developed reusable Salesforce **Aura lightning components & Lightning Web Components (LWC)**
- Experienced Working on **Lightning Web Components** of client-side validations using JavaScript and **Life-Cycle hooks**.
- Worked on lightning events by passing data between components.
- Experience in integrating external web systems with Salesforce using **REST** and **SOAP** web services.
- Worked on visual Studio code with salesforce CLI for development and deployment.
- Certified Salesforce Platform Developer-1 and CPQ Specialist.
- Quick adaptability to emerging new technology.

## EMPLOYER DETAILS:

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- Presently working as Associate Salesforce Developer at Jeevan Technologies, Chennai since April **2021**.

## CERTIFICATIONS:

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- Certified Salesforce Platform Developer-1.
- Certified Salesforce CPQ Specialist.
- Certified Salesforce Associate.

## **EDUCATIONAL QUALIFICATION:**

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- B. Tech (EEE) from Nalla Malla Reddy Engineering college from 2015-2019.
- M. Tech (EE) from National Institute of Technology, Kurukshetra from 2019-2021.

## **TECHNICAL SKILLS:**

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- Platform : Apex, Visual Force Pages, Triggers, Aura components, and LWC.
- Application Utilities : Data Loader, Data Import Wizard.
- Technologies : SOQL, SOSL, Workflow, and Process Builder.
- Web Technologies : HTML, CSS, JavaScript.

## **PROJECTS:**

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### **Agency Workspace:**

#### **Description:**

The goal of Agency Workspace is to keep track of customer insurance information. The project was developed by community cloud so that the agent, agency, or customer can log in and make an Enrollment for the client with a variety of policies through the Benefitmall website. And then each user will have different access based on their login credentials and they can also create a case using agency workspace and this site is integrated with multiple system to navigate the user to other sites to redeem their reward points.

#### **Responsibilities:**

- Interacted with Product users for analysis, requirements gathering and development.
- Involved in the Development of Apex Classes.
- Developed multiple API classes to make salesforce as service provider.
- Interacted with other system developers to test the API.
- Designed and developed a dynamic Lightning web component for quick actions for customer flexibility which can be controlled by custom metadata.
- Implemented events to transfer the property values from one lightning web component to another component.
- Created multiple pages in the Community builder to display the customer detail in the dynamic data table.
- Customized the Community layout to drag and drop the multiple Lightning web component based on customer mock up.
- Implemented login flow using the flow builder which includes all the login functionality.
- Developed a lightning web component for WhatsApp integration and used in Quick action and implemented in contact record detail page to communicate with customer dynamically.
- Have implemented platform events to pass message from apex to lightning web component using publish and subscribe model.
- Test classes implemented to ensure the functionality of the apex classes.

## **One Health:**

### **Description:**

One Health Application Based on sales and service Could, This Application develop and produce products during new product development and new product introduction. It has grown in popularity with manufacturers around the world to manage the complete product lifecycle.

### **Responsibilities:**

- Developed APEX triggers, classes, and Lightning Web Components.
- Created Lightning Web Components to insert and Retrieve the Data.
- Implemented Dynamic Search Functionality using Dynamic SOSL and Dynamic SOQL in Lightning Web Component
- Performed data migration into Salesforce application using data loader.io through CSV files.
- Designed and implemented archiving of data using Batch Apex and Scheduling.
- Created and worked on multiple parent-to-child components to communicate down the contaminant hierarchy.
- Performed various modifications on the existing code inside Salesforce & followed the governor limits before deployment into Production.
- Experience in deployment from Sandbox to Production using Force.com Migration tools like Change Sets, and Copado.

### **DECLARATION:**

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The information furnished in my curriculum is true and correct to the best of my knowledge and belief.

**Date: 11-09-2023**

**Place: Chennai**

**(Manda Shiva Reddy)**