



Digitalization of Utilities: Roadmaps & Digital Twins

Transforming the Utilities Sector through Advanced Digital Technologies

Ajithkumar Kesavan

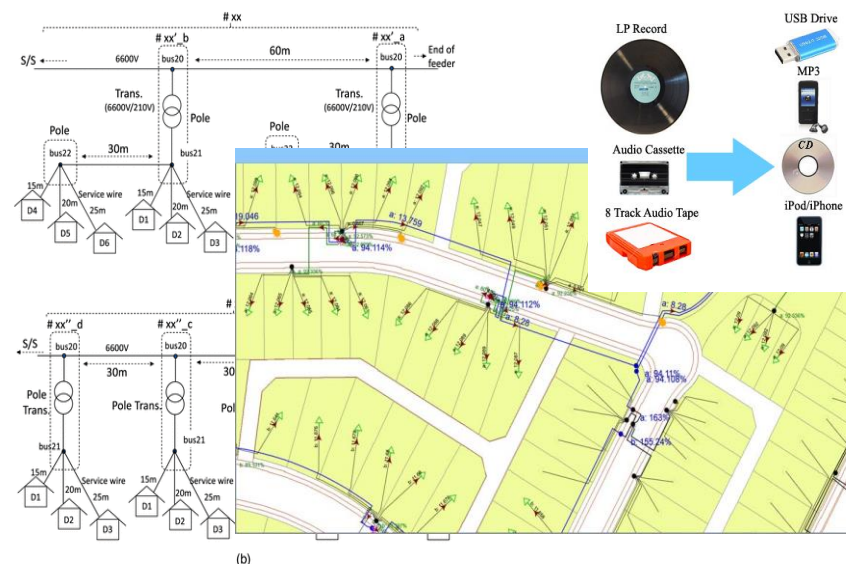
13th March, 2024

- Introduction to Digitalization in Utilities
- Why Digitalization is Crucial for Utilities
- Understanding Digitalization Roadmaps
- Steps in Developing a Digitalization Roadmap
- Introduction to Digital Twins
- Digital Twins in Action
- Future Trends in Digitalization of Utilities
- Conclusion & Call to Action

Introduction to Digitalization in Utilities

Digitization

- Converting data in physical (paper based) & analogue format into a virtual/digital media.



Digitalization

- Use of digital technologies to change a business model / business operations.
- Provide new revenue and value-producing opportunities.
- It is the process of moving to a digital business.
- Comprehensive integration of Digital technology for Reliability, Efficiency & Customer service.



Challenges

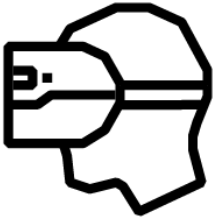
- Aging infrastructure
- Visibility of asset Condition
- Workforce combination
- Pressure for higher reliability and efficiency
- Prioritizing maintenance based on asset health/condition
- Maintenance v/s Replacement
- Converting data to information and decisions
- ISO 55000/PAS55
- Defer or control capital expense
- Flat O&M budgets



Understanding Digitalization Roadmaps

Digital technologies are driving new innovation

Virtual/augmented reality



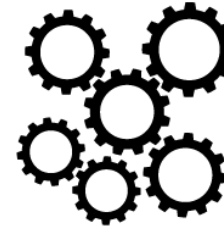
Software-defined machines



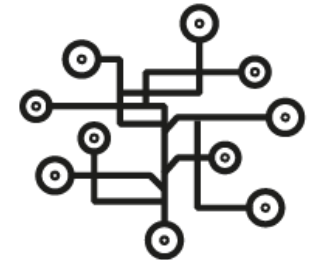
Machine learning



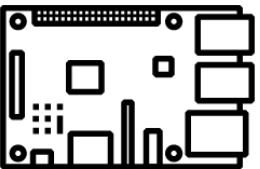
Time-sensitive networking



Big data



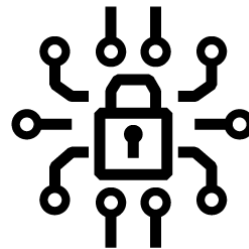
Inexpensive computing



Cloud computing



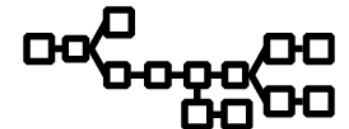
Cybersecurity



Connectivity



Blockchain

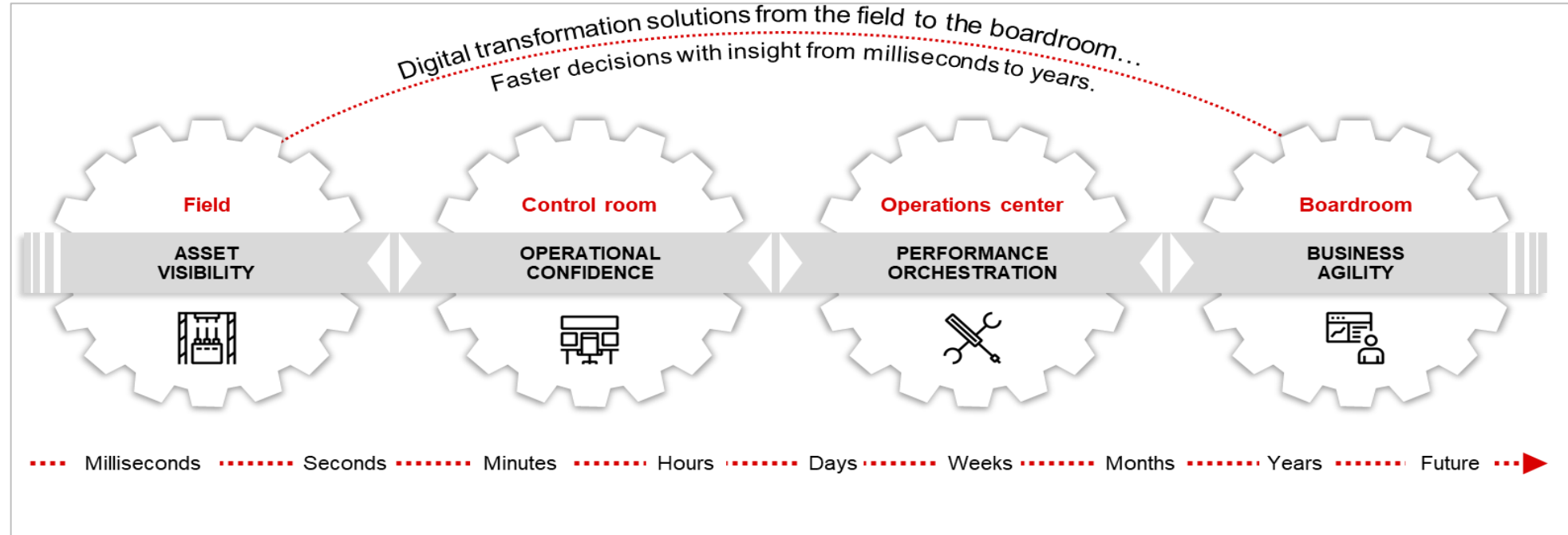


Steps in Developing a Digitalization Roadmap

- Digitalization roadmap is about Digital Transformation:
- Digital business transformation is the process of exploiting digital technologies and supporting capabilities to create a robust new digital business model.

Digital transformation initiatives will typically

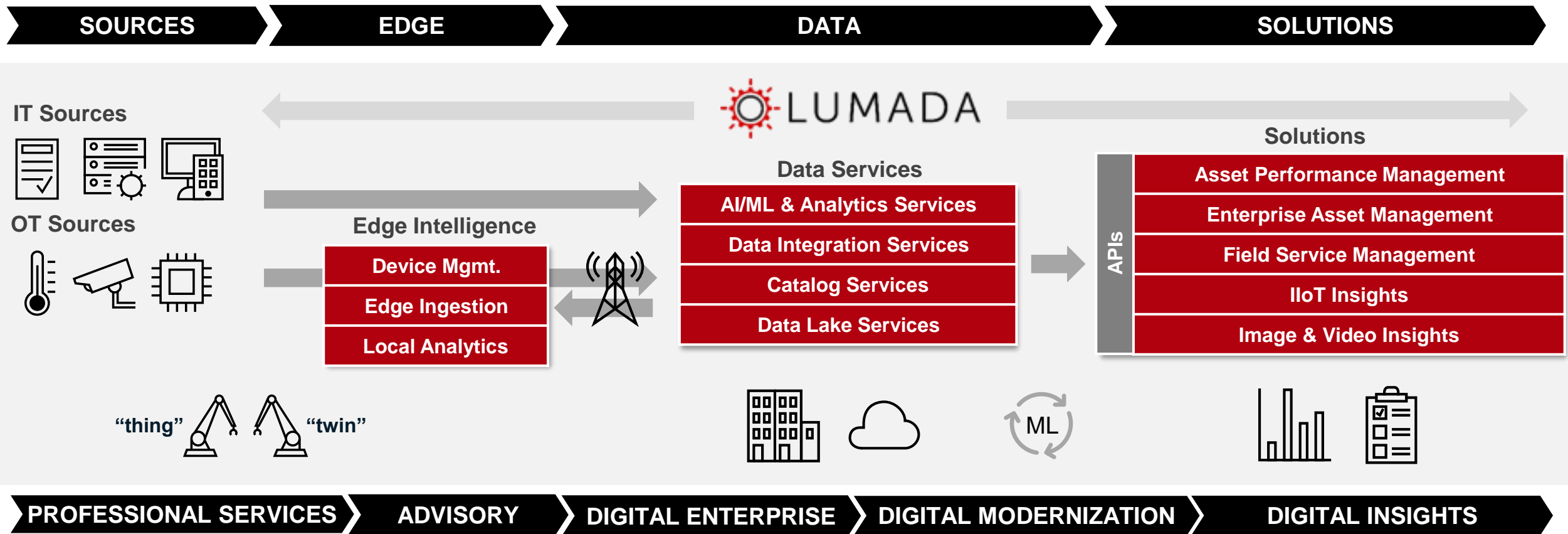
- include several digitalization projects
- requires the organization to deal better with change overall
- essentially making change a core competency as the enterprise becomes customer-driven end-to-end.



Therefore, we digitize information, we digitalize processes and roles that make up the operations of a business, and we digitally transform the business and its strategy.

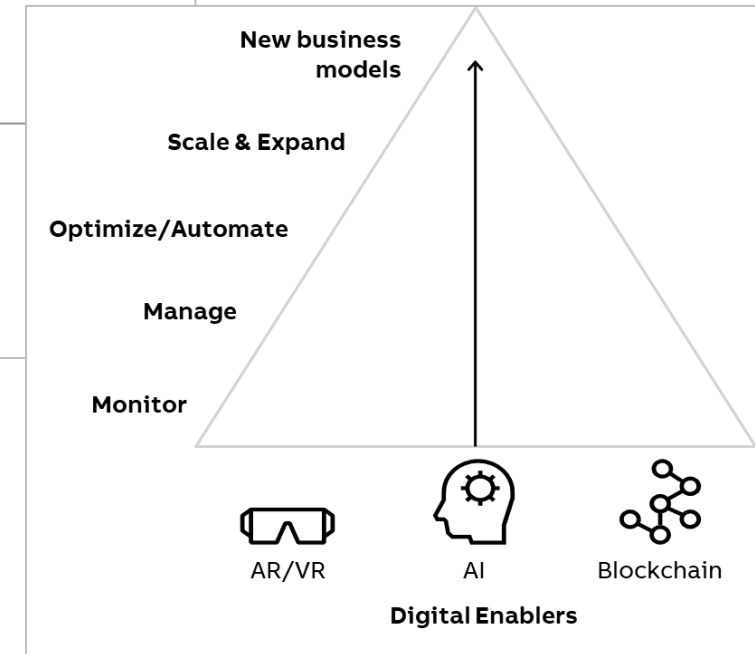
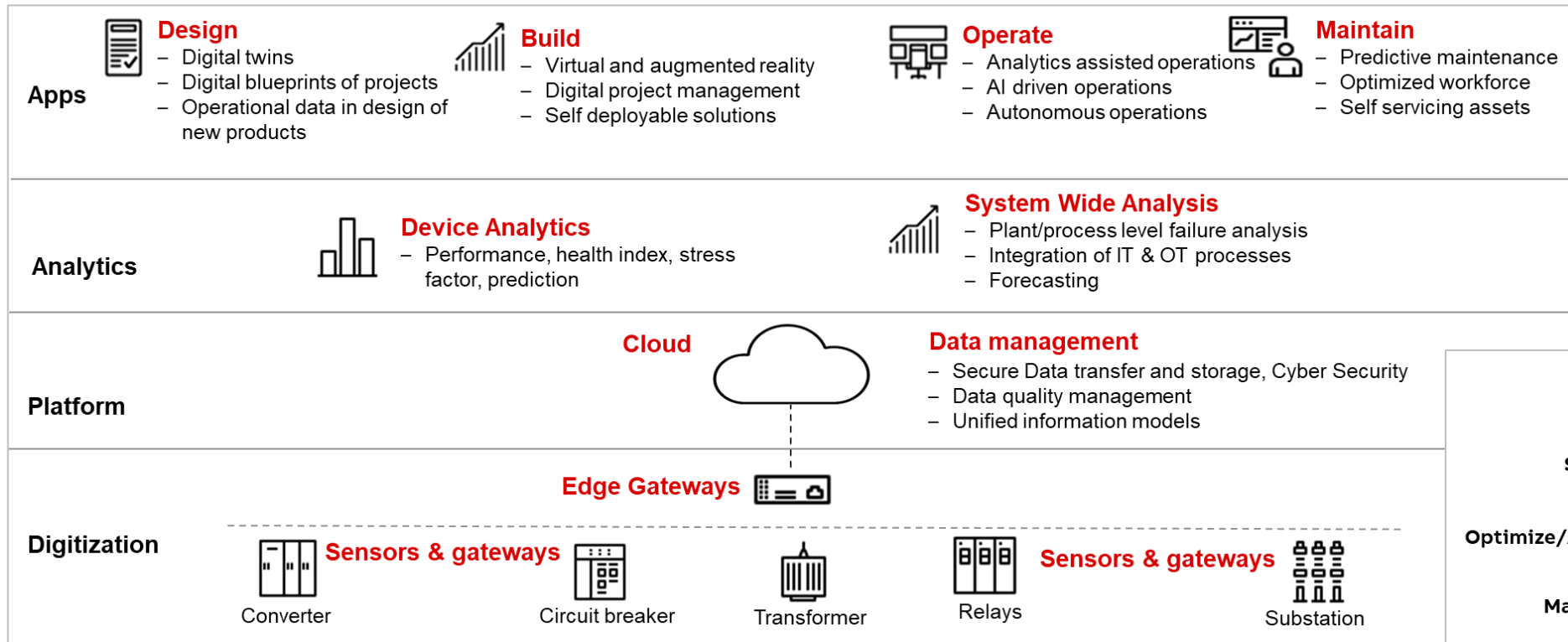
The Digitalization roadmap of an organization should be aligned to its business strategy and transform the business processes towards it.

Understanding Digitalization Roadmaps



Delivering actionable insights to generate better business outcomes

Future Trends in Digitalization of Utilities



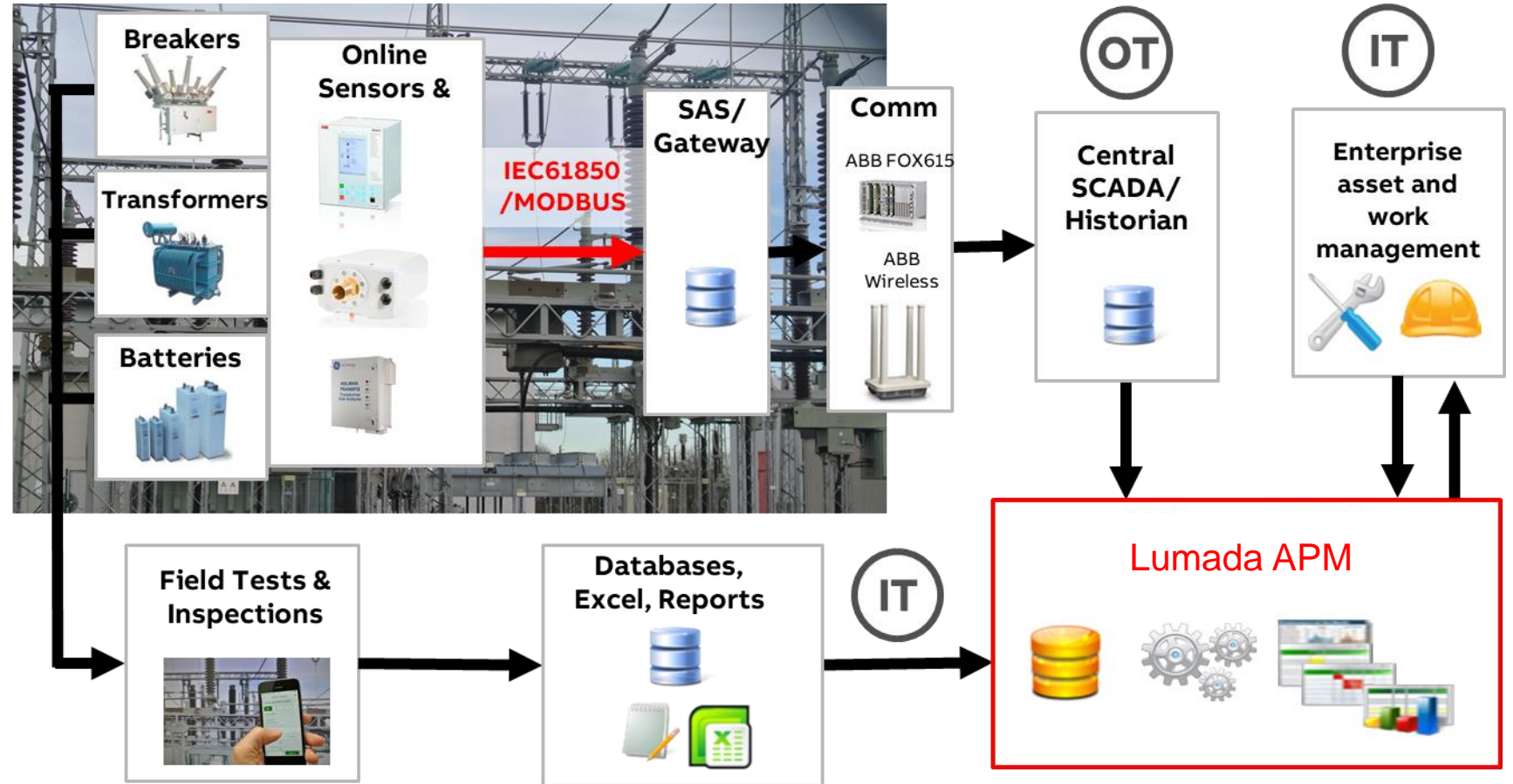
Data flow, typical architecture

APM can be implemented either

- Cloud-Based
- On-Premise

Cloud based

- Easier & Faster implementation
- Scalability
- Easier maintenance





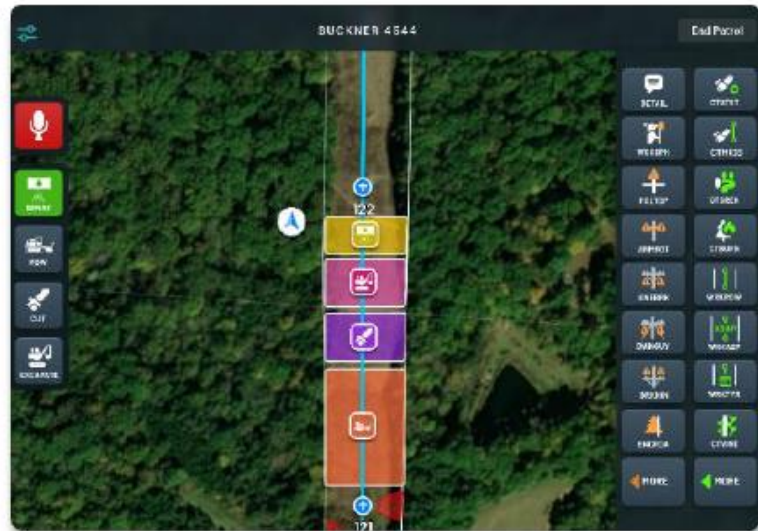
**OPTIMIZE INSPECTION AND PLANNING EFFICIENCY AND
SIGNIFICANTLY REDUCE
VEGETATION & ASSET CREW DOWNTIME**

**Improve vegetation
inspection & planning
efficiency by 65%**

**and simultaneously
reduce business risk
for our partners and
their customers**

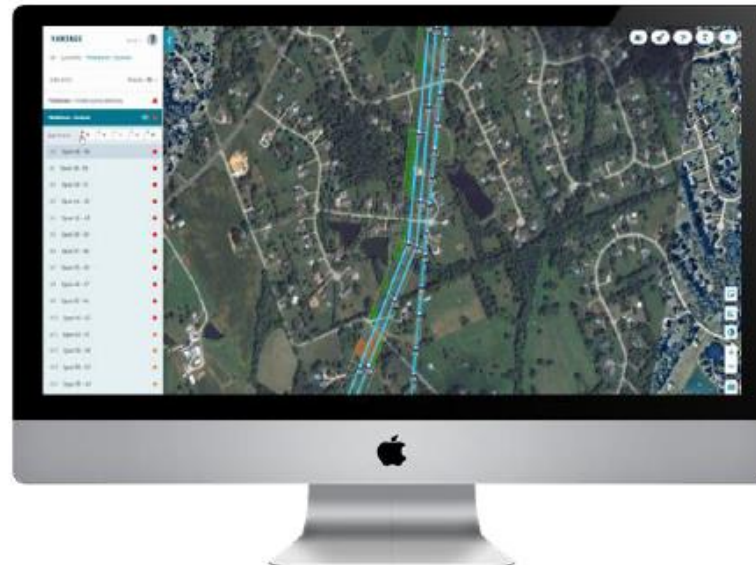
Field Patrol

Mobile application designed for ROW Coordinators, field personnel performing patrols “in the air” or “on the ground” for rapid assessments to inform planning process.



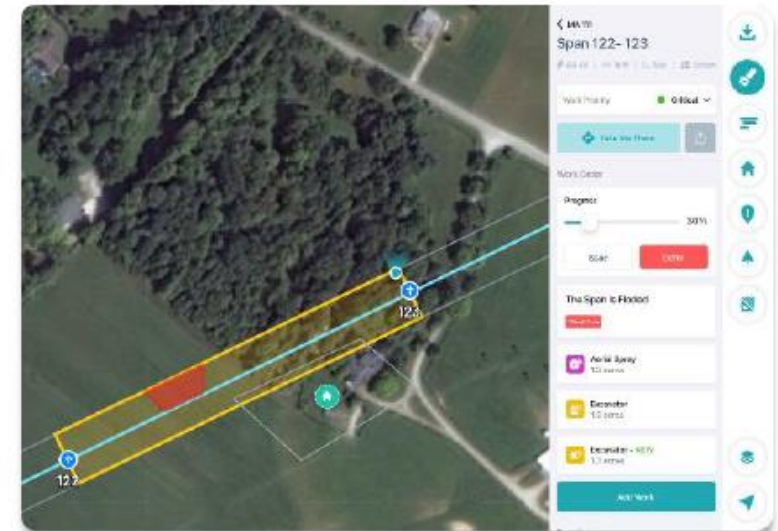
Cut Planner

Back-office application designed for vegetation managers “at HQ” to visualize vegetation risks, estimate and control program costs and create optimal cut plans.



Field Planner

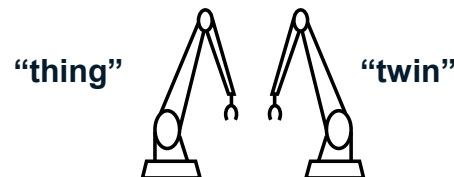
Mobile application designed for arborists, foresters, and foreman “on the ground” to manage parcels, capture job site data, and track crew progress.



Introduction to Digital Twins

What is a digital twin?

- Digital representation of physical object/equipment contextualized in a digital version of its environment.
- It's designed to monitor and automate the system it replicates, enabling optimization across the entire lifecycle.
- Digital twins can help an organization simulate real situations and their outcomes, ultimately allowing organization to make better decisions.



Digital Twins in Action (Hitachi Energy's IdentiQ™ for HVDC solution)

3D scanning involves converting existing stations and equipment into digital 3D models.

Photogrammetry

- Taking pictures and converting them into a 3D model.

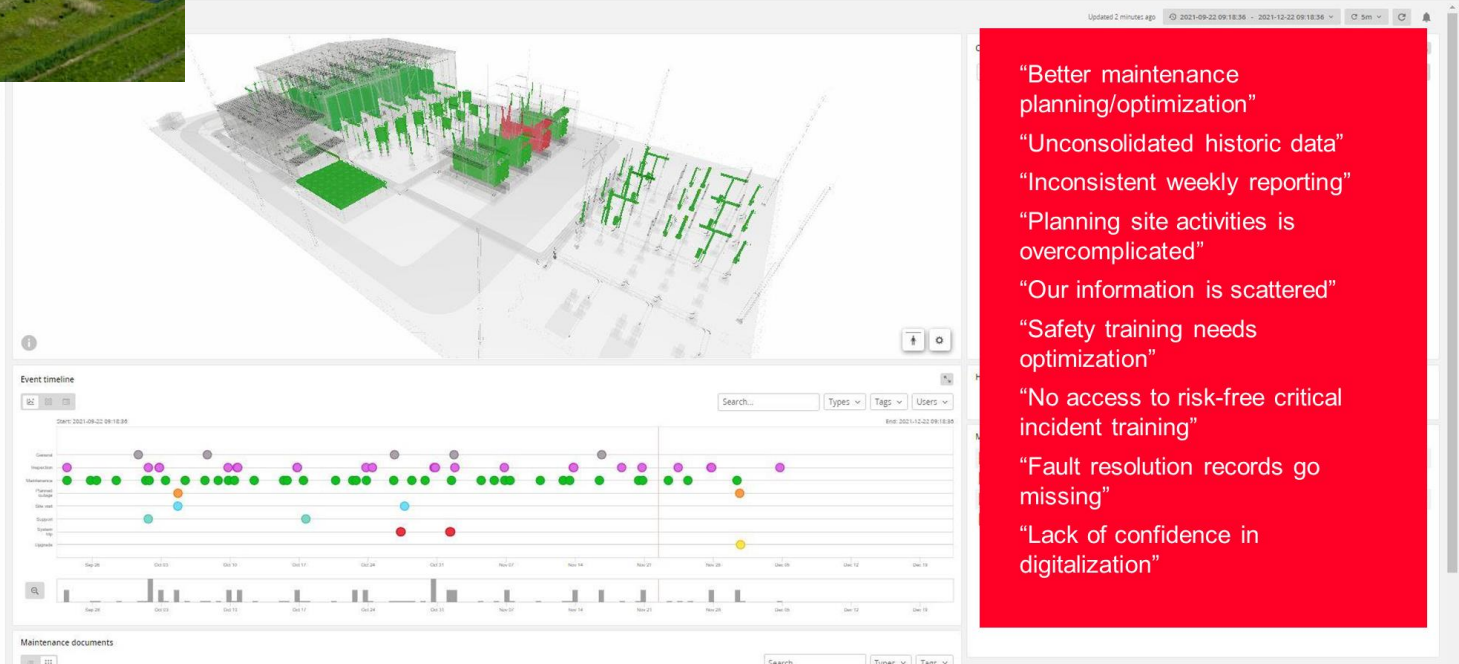
Laser scanning

- Calculates the exact distance from all surfaces by using laser, recording all the necessary contours and recesses.



Explore common challenges and IdentiQ™ for HVDC solution

Hitachi Energy launches IdentiQ™ digital twin for sustainable, flexible and secure power grids



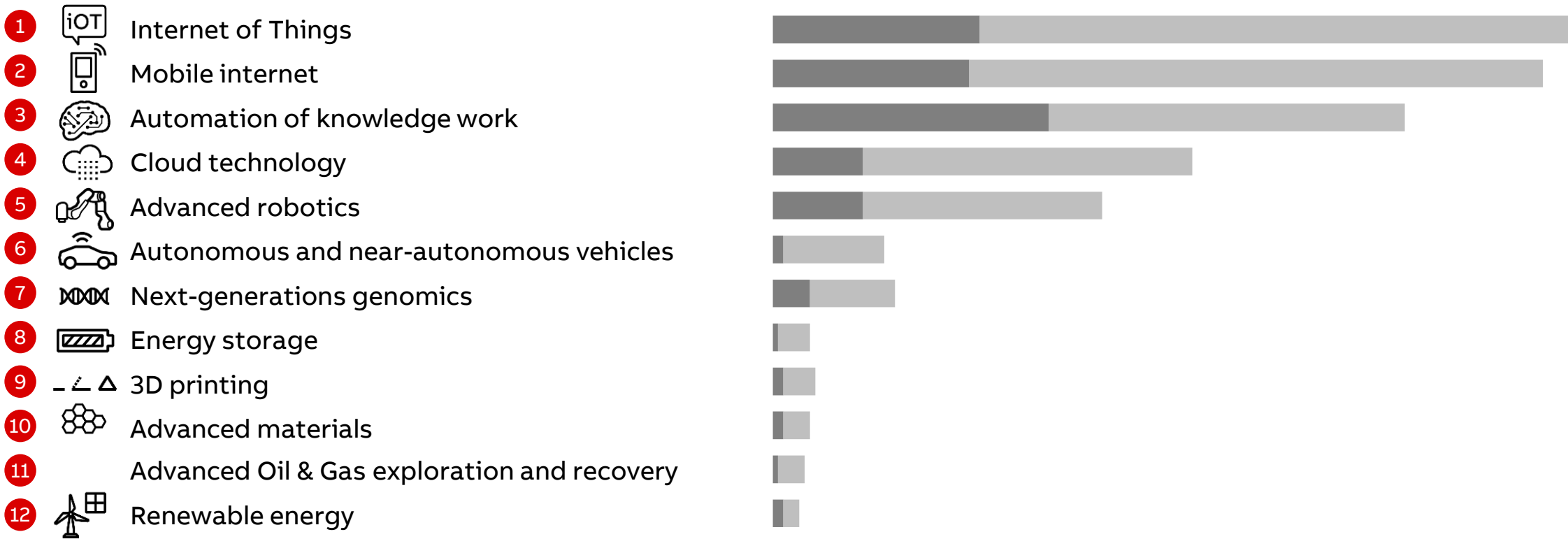
Walk-through
electrical/power
installation - learning,
experiencing, exploring



Range of sized potential
economic impact

Low
High

Disruptive technologies will have substantial impact by 2025 (economic impact of 12 most significant technologies, \$ trillions, annual)



With the changing environment and challenges, there are enormous opportunities to adopt Digitalization for improving the overall business process, efficiency and proactive decision making.

Thank You



HITACHI
Inspire the Next 