Deployment of IoT to manage drinking water supply

Anand Subramanian Regional VP Smart Energy Water (SEW)



Introduction



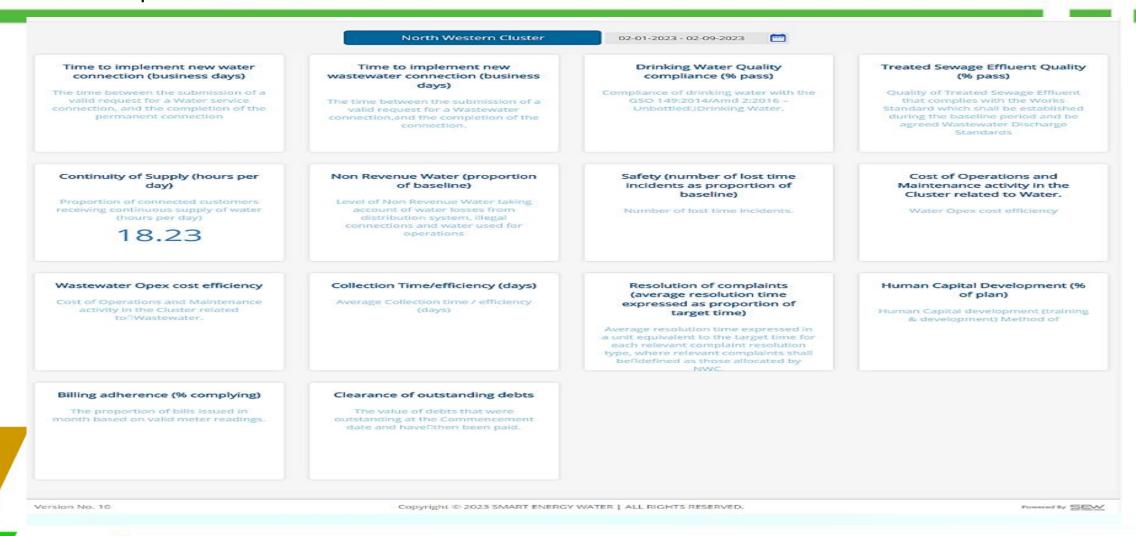
- Outcomes matter
- Cannot monitor what cannot be measured
- Quantity as well as Quality
- Digital technologies to the rescue

Continuity of Supply

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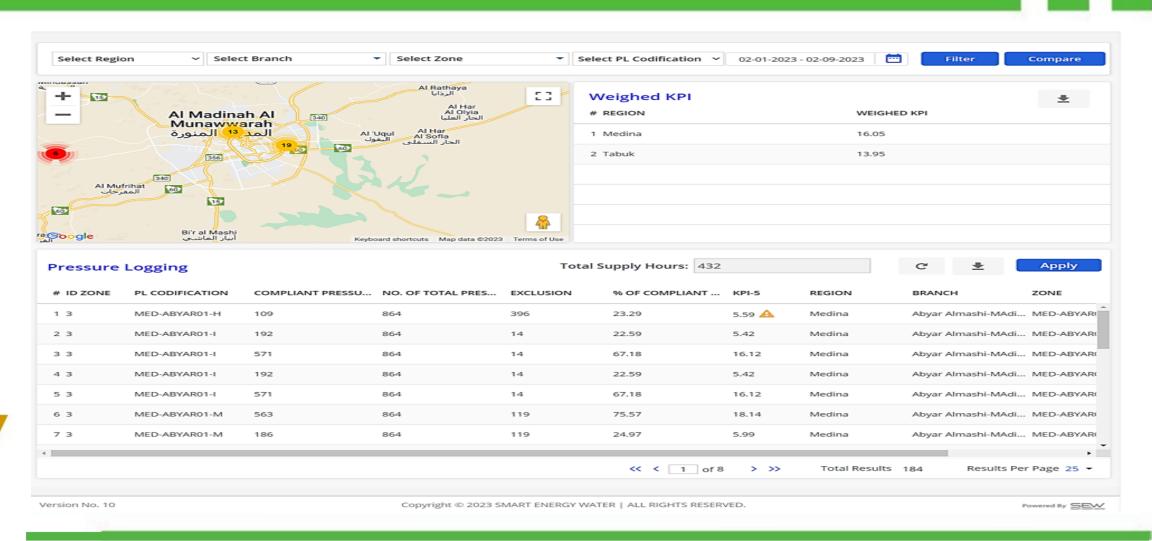


Geographical Representation

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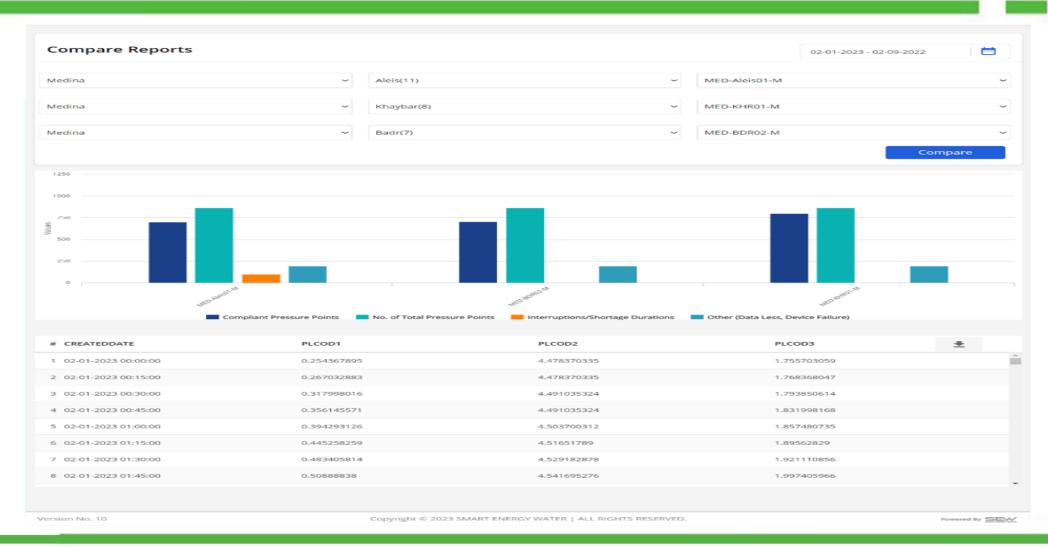


Comparisons Across Segments

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Connecting Customers to Field



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Connected Customer and Field Workforce Experiences















Customer

Workforce

Customer

Elevating Human Experience = (Customer Experience+ Workforce Experience) @moment that matters



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Week 2023 Key Takeaways/ Recommendations ISGF



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Technologies are available TODAY

Product based approach helps in scale and constant upgrades

Remember the end customer – CITIZEN

A empowered workforce means happy citizens







Thank You

For discussions/suggestions/queries email: isuw@isuw.in www.isuw.in Links/References (If any)





