



# Future of Integrated Utilities

**Session Moderator** 

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(Decision Science Enablers for Power, Gas, Water)









## Common purpose







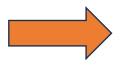
Formation of CIBIL was driven by common goal of banks in late Nineties to control the Frauds/Defaulters/NPA



Insurance

Financial Institutions

Banks/ Cooperatives





Regulated by RBI, formed in 2001











### **Utilities Value chain**



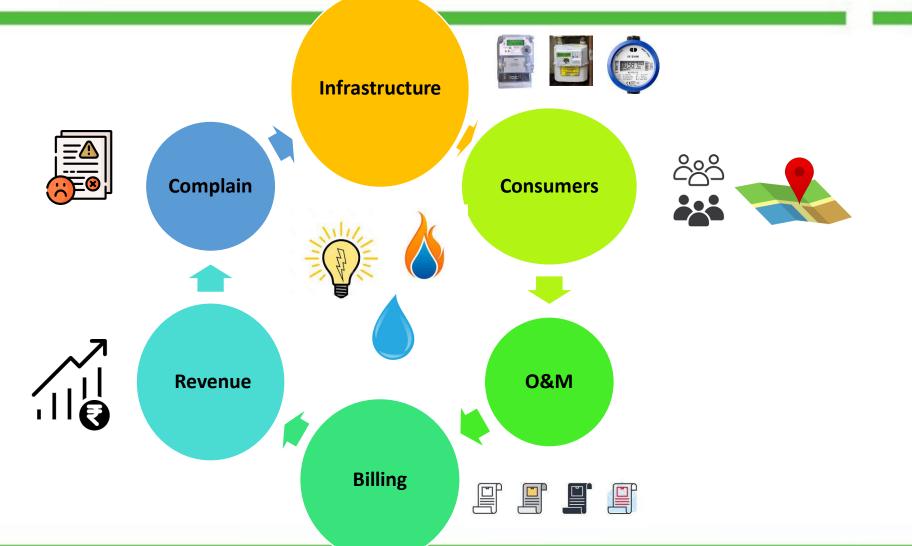


# **Utilities – Collaboration points**



**ORGANIZER** 











### **Collaboration Perspective**



#### Near term

### Mid terms

### Long term

- **Consumer Onboarding**
- **Consumer campaign**
- E- KYC

- Billing /door lock
- **Defaulters**
- **Complain handling**
- **Customer Care**

- **Meter Synergies**
- **Consumer campaign**
- E- KYC











# Integrated Utilities Offering



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# **Asset Plus Offering for Utilities**











# **Asset Plus Offering for Utilities**



#### **Driving common Synergy** With Delhi Utilities











### **Integrated** offering



#### **Leveraging AI/ML for Sharing of common platform**

- Consumer on boarding
- Consumer e- KYC
- Customer Location /Address correction
- Consumer Self billing
- Consumer Revenue / Defaulters
- Consumer complains contact centre







# Thank You **Sumit Gupta** Founder & CEO **Asset Plus Consulting**

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