**Cashier Application for CRISTY’S LOVE BURGER HUB POS System**

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ST4008CEM: Computing Activity Led Learning Project 1

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**Cashier Application for CRISTY’S LOVE BURGER HUB POS System**

1. **Introduction**

**Figure 1**

*A restaurant cashier POS.*



https://restorapos.com/assets/img/sales%20page%20image/resturent%20pos%20software/image/restaurant-pos-software.png

The name of this project is “Cashier Application for CRISTY’S LOVE BURGER HUB POS System”. CRISTY’S LOVE BURGER HUB is a fast food restaurant that specializes in burgers for the patrons. Figure 1 presents an example of how a restaurant cashier POS looks like.

This application is developed for streamlining the order and the transaction process between the cashier and the customer. The prioritisation of this software is the swiftness, simplicity and efficiency in order-taking. The system, unlike other available applications available in the market, is PIN protected and can only be accessed by the manager at first and then subsequently the assigned cashier can log into his/her respective account. This double authentication ensures null mishandling of the system itself and restaurant assets (viz. embezzlement of counter-cash). A successful login provides a user friendly and an ordered user interface for order input along with order status, product details and product delivery options.

#ref 1 <https://www.investopedia.com/terms/p/point-of-sale.asp>

## https://fitsmallbusiness.com/what-is-a-pos-system/

**Figure 2**

*The working process of a POV*

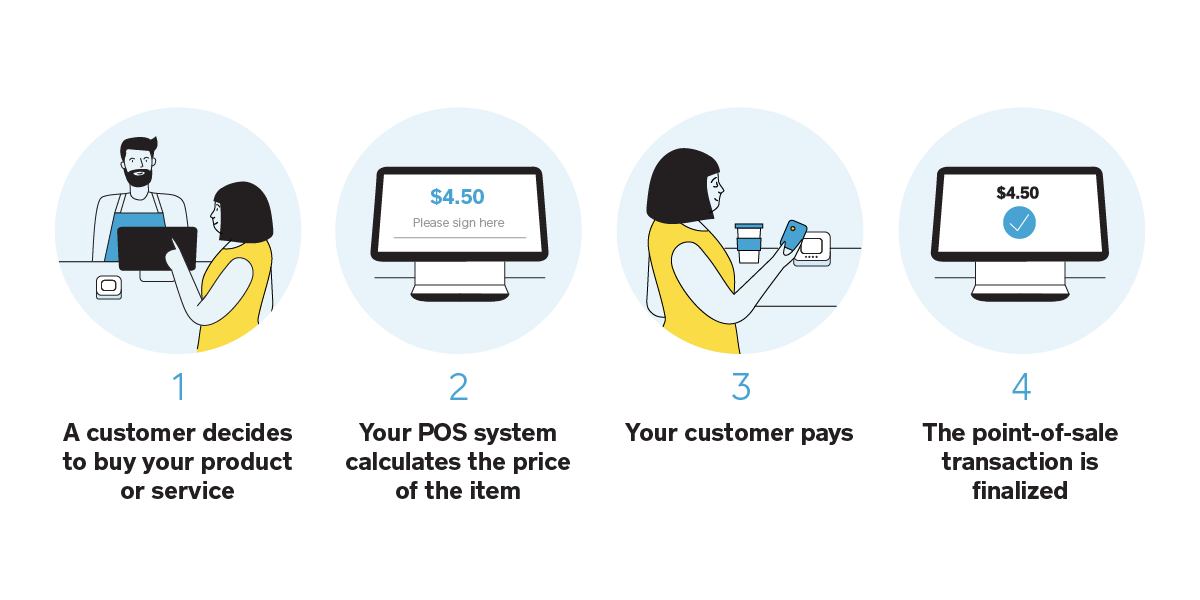


Figure 2 explains how a normal POS operates.

This system functions under CRUD application. The database stores restaurant staff’s credentials for login authentication purpose, product details for customer’s purpose, and order details for delivery purpose as well as for restaurant record purpose. The recorded data is retrievable and mutable. It also supports registration of frequent customers for membership to enjoy regular privileges.

1. **Aim**

The aim of this counter cashier application is to take customer’s orders efficiently in a systematic manner to curb the time taken in the process ensuring less queue time for other customers, instant notification of orders to the production department in the kitchen and swift delivery to the consumers.

1. **Objectives**

The objectives of the cashier software are as follows:

1. Ensures security of the staff account and restaurant assets.
2. User friendly interface facilitates easiness to operate the system.
3. Employee login protocol secures the system.
4. Analyses sales by salesperson or by product.
5. Inputs via touchscreen thus eliminating use of mouse and keyboard.
6. Track sales, taxes, employee performance and customer frequency.
7. Facilitates combi-orders, and accuracy in calculations of discounts compared to single order.
8. Create better and less hectic working environment for the staffs.
9. Replace the use of traditional pen and paper order taking system.

#ref2 https://alicepos.com/27-advantages-of-a-pos-system/#:~:text=In%20general%2C%20a%20POS%20system,store%20for%20their%20next%20purchase.

1. **Problem Statement**

The traditional system of noting customer’s order in a restaurant with pen and paper is not on par with the current technologically developing time. The data organisation and storage is a hassle and many transactions are inconsistent due to mishandling of cash. Since taking orders manually takes a lot of time, the kitchen staff starts production late and hence the guests receive their order also late. Therefore, there is sever lack of co-ordination among the staff-members. Many guests have to wait for their turn longer.

This project states these aforementioned problems by digitising the order process, which informs the kitchen-personnel instantly and hence saves time in both order input as well as production and warrants quick delivery of order. The mandatory login of the manager and then of the cashier handles misuse of company assets. The easy-to-use UI enables hassle-free and correct orders input. The system calculates correctly the total cost of the order and guarantee lesser to none transaction mistakes. The integrated database secures the history of orders and the product details.

#ref 3 <https://www.coursehero.com/file/12277101/4-POSmodel/>

https://bizfluent.com/info-8039950-point-sale-processes.html

1. **Features**

The features of this system are as follows:

1. Create and manage staff(s) profile
2. Supports multiple user accounts as per need
3. Manager allows the login of staffs only after her permission
4. Doubling the security of login in the system
5. Simple and user friendly UI
6. Allows single order and combi-order without any calculation mistakes
7. Observable status of the orders
8. Easy modification of orders
9. Swiftness in order, billing and transactions
10. Swiftness in production and delivery

#ref 4 <https://www.vendhq.com/blog/pos-features-for-retail-management-systems/>

https://alicepos.com/6-key-features-of-a-pos-system/

1. **Functional Requirements**

The Functional requirements that define what a software must do, what its features and functions are, as follows:

1. Double security during signing in the software
2. Addition and modification of the staff and product database
3. Products in their respective category
4. Possibility of combi-menu and kids-menu
5. Options of takeaway or eat-in
6. Registration of regular customers for membership
7. Live update of order status
8. Digital calculation and billing system

#ref 5 <https://lazaroibanez.com/pos-requirements-of-a-point-of-sale-pos-tablet-app-for-restaurants-939b5ad8ce91>

https://softeng.polito.it/tongji/SE/ex/The-POS-system.pdf

1. **Non-Functional Requirements**

The non-functional requirements that explain how the system should perform are as follows:

* Information Security

1. The staff should be able to login within 10 seconds of entering his/her pincode
2. Log out should take place within 10 seconds

* Efficiency

1. The touch button should input order instantly with maximum lag of 5 seconds
2. Calculation of total amount should not take more than 10 seconds
3. Tab menus should work within 5 seconds.

* Self-Descriptive

1. Buttons and labels are self-explanatory for quick understanding of their functions.

* Changeability of data

1. Modification of data in database should be quick.

* Connectivity

1. The OTP for membership registration should be generated and forwarded within 20 second.
2. Replace the use of traditional pen and paper order taking system.

#ref 6 <https://lazaroibanez.com/pos-requirements-of-a-point-of-sale-pos-tablet-app-for-restaurants-939b5ad8ce91>

https://softeng.polito.it/tongji/SE/ex/The-POS-system.pdf

1. **Scope**

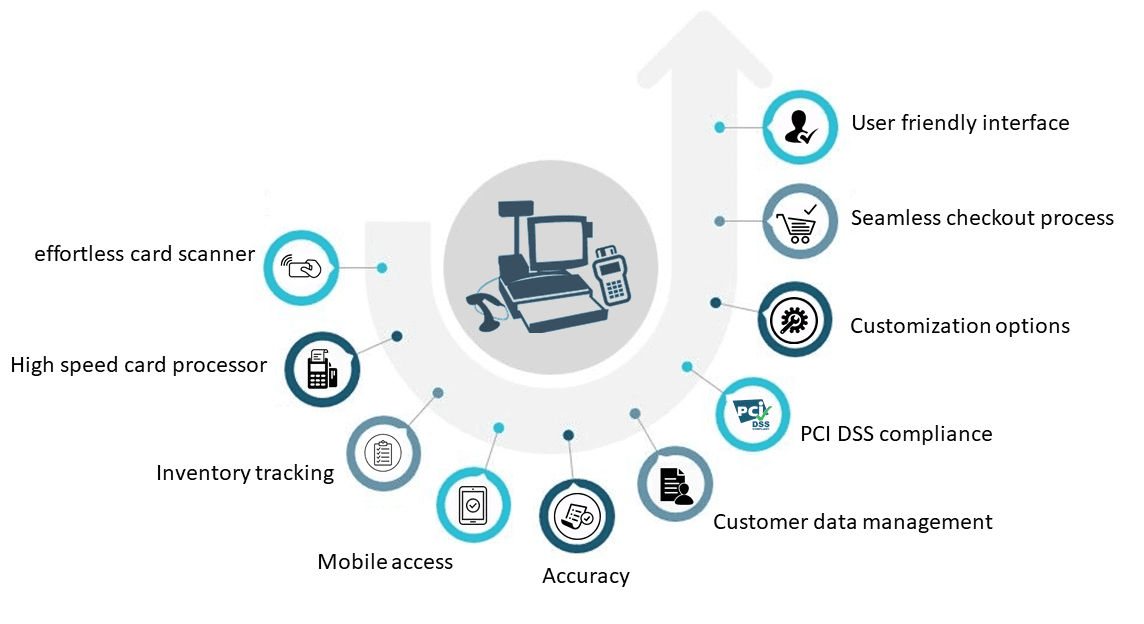
The scope of this Point of Sale (POS) cashier system is defined collectively by all the preceding topics of aim, objectives, problem statements, features, functional requirements and non-functional requirements. The main scope of this program is the digitisation of the staff and product details, that ensures

* better management of restaurant resources,
* permits and oversees the user login by manager,
* simplicity in creating, retrieving, editing, updating and deleting the data in database
* quick, easy and systematic order input by touch on the UI,
* answering queries about product details to the customers,
* swiftness in calculation of order and transaction process,
* instant notification to the kitchen about orders,
* faster work flow, thereby
* better customer service with less queue time for order and delivery, thereby
* more sales implying more earnings,
* proper utilisation of workforce meaning more work is done by limited staff compared to addition of more staff needed to do the same amount of work in same timeframe while using traditional ordering method,
* instant recording of sales compared to need of extra time and personnel for the same purpose in traditional method.

Figure 3 presents the scope of POS system.

**Figure 3**

*Scope of POS system*



#ref 7 https://www.talech.com/blog/2020/07/15/resources-implementing-point-of-sale-systems-scope-and-limitations/

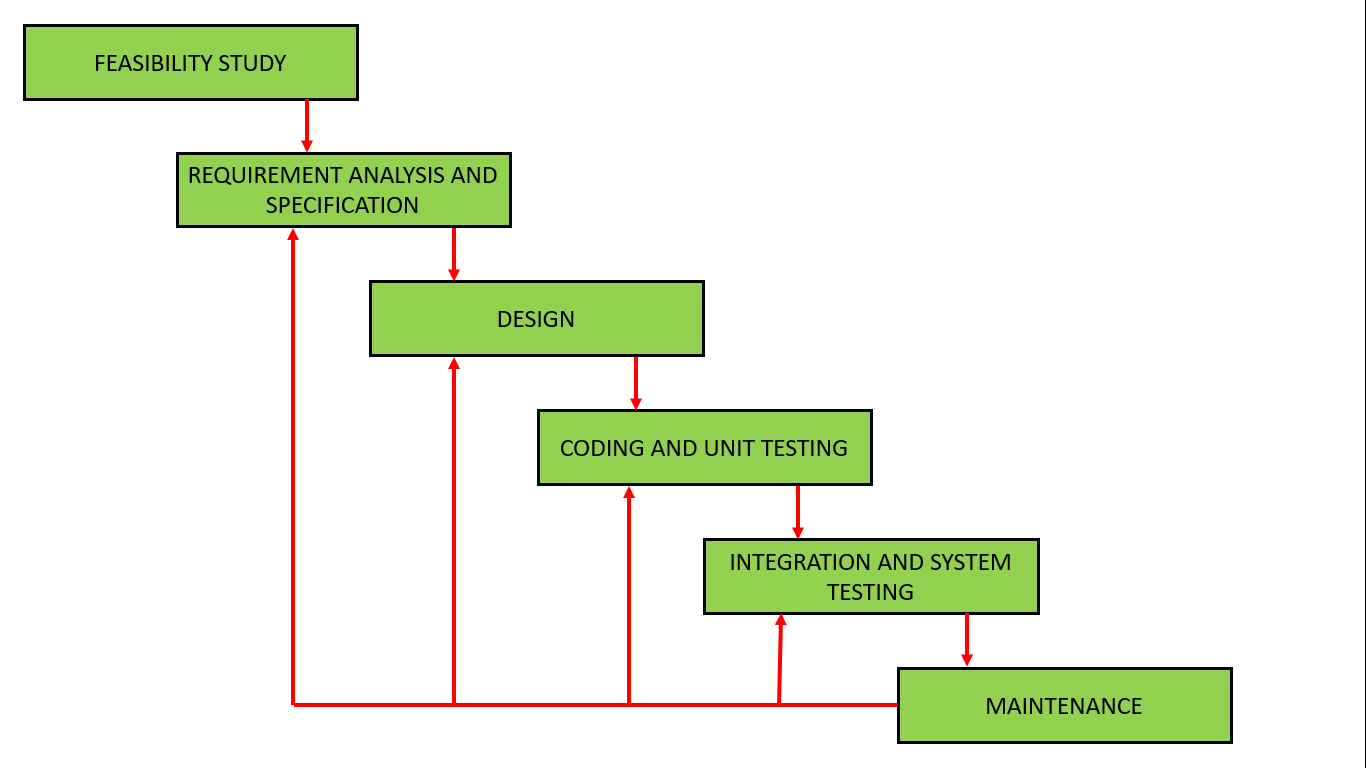
1. **Development Methodology**

The development methodology refers to the Software Development Life Cycle (SDLC) of this system, which are described in detail as:

* 1. **. Methodology**

**Figure 4**

*Phases in a Modern Waterfall method.*



<https://www.geeksforgeeks.org/software-engineering-iterative-waterfall-model/>

Modern Waterfall SDLC model, also known as Iterative Model, is utilized as a methodology for development of this software. Figure 4 presents all the stages in this model.

At first, a ‘Feasibility study’ was conducted by the developer team of the practicability of this software through discussions and research. After that followed ‘Requirement Analysis and Specification’ phase, which involved ‘Requirements Gathering and Analysis’, and ‘Requirement Specification’ creating a Software Requirement Specification (SRS) document, which documents the functional and non-functional requirements, aim, objectives, features, problem statements, scopes and details of the software. Subsequently, a structured ‘Design’ was finalized iteratively through object-oriented approach considering various objects in problem domain and solution domain along with their relationships. After that, the design was translated into source code using Python programming language in ‘ Development’ phase to build a working software, which was unit tested and integrated incrementally in the following ‘Integration and System-testing’. The software was then able to be released to users and regularly maintained in the last stage of ‘Deployment and Maintenance’. The above phases were revisited as per need due to new user requirements and feedbacks that could be thought plausible.

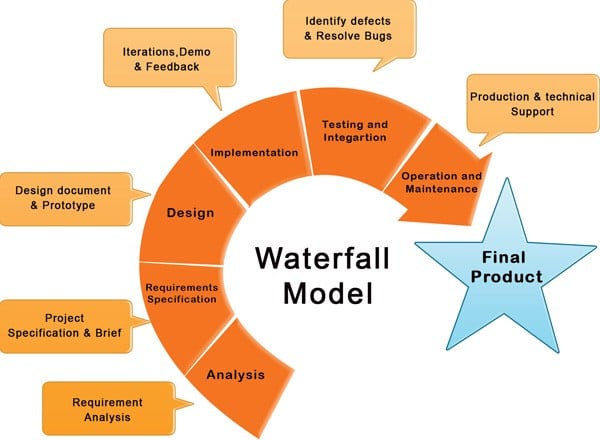
<https://www.geeksforgeeks.org/software-engineering-iterative-waterfall-model/>

<https://www.loginworks.com/blogs/role-waterfall-model-sdlc/>

Figure 5 displays all the phases, along with their respective characteristics, of a waterfall SDLC.

**Figure 5**

*Phases and their characteristics of Waterfall Model*



https://www.loginworks.com/blogs/role-waterfall-model-sdlc/

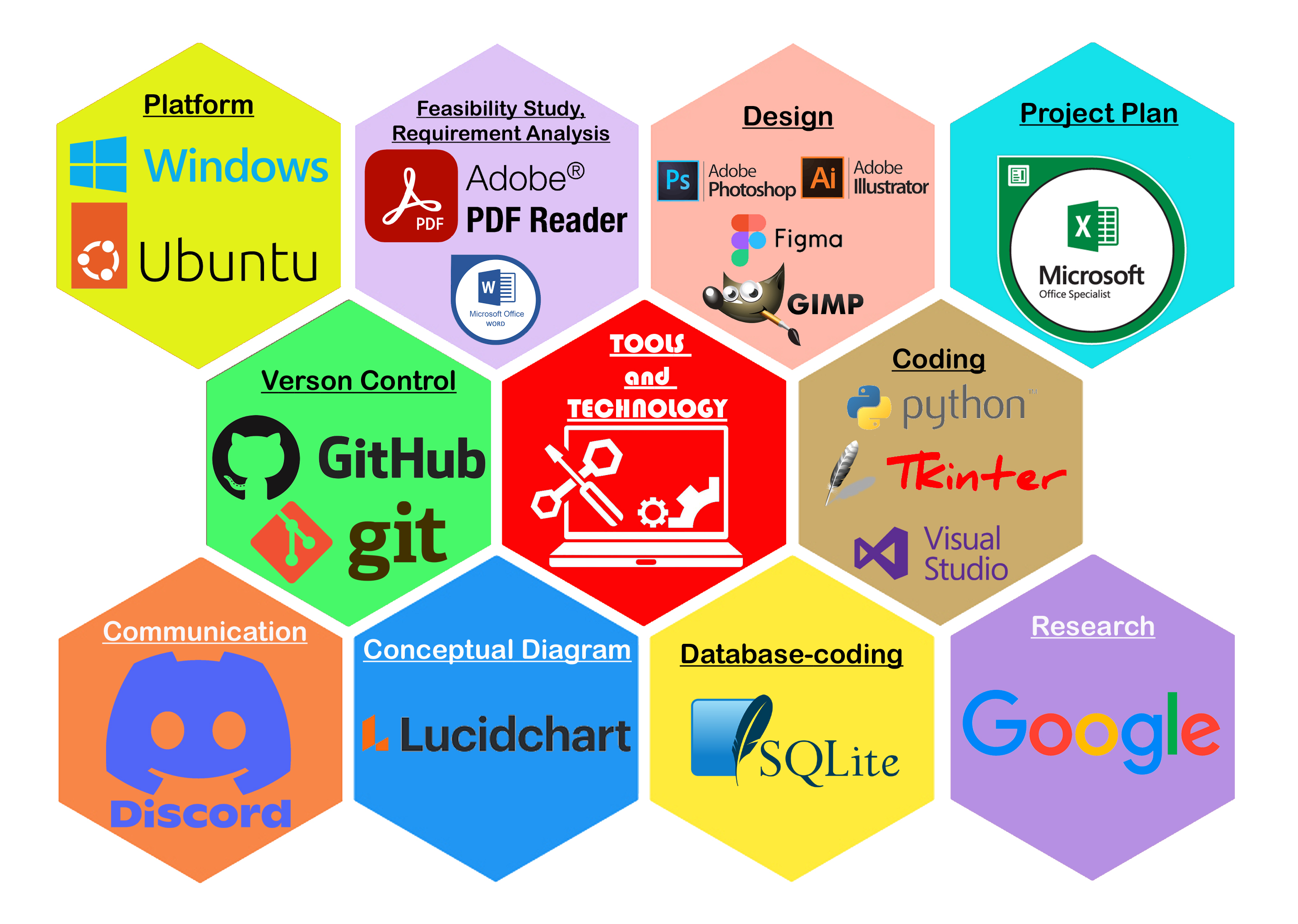
* 1. **. Tools and Technologies**

Several tools and technologies were used in the entire SDLC. They are shown in Figure 6 and also listed as follows:

* **Windows** and **Ubuntu** as working platforms,
* **MS Word** and **Adobe reader** for ‘Feasibility Study’ and ‘Requirement Analysis and Specification’ phase,
* **Figma, Adobe Photoshop, Adobe Illustrator** and **GIMP** for ‘Design’ phase,
* **Python** with **tkinter library** and **Visual Studio Code** to write code in ‘Development’ phase,
* **Sqlite3** for database in ‘Development’ phase,
* **Lucidcharts** online platform for conceptual diagram,
* **Git** and **Github** for version control,
* **Discord** for feedbacks and iteration discussion,
* **Google search engine** for research purpose,
* **MS Excel** for Gantt chart (Project Plan).

**Figure 6**

*Tools and Technology used in the project*



* 1. **Conceptual Diagram**

1. **System Architecture**

The system is based on two-tier-architecture which separates its two components namely server and client into two different locations, in which client runs presentation layer or user interface and the server stores data layer or data structure. It is also referred to as ‘Client-Server Application’.

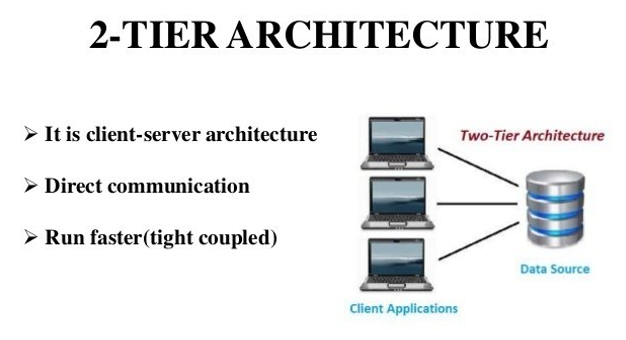
In our POS software, the cashier works on the User Interface on the computer at the counter, enters data to be stored on the database in the server system. The client system can retrieve any data necessary from the server to login or to take orders, can modify the data like changing staff credentials or deleting data if necessary. These requests of client system are sent to server, which in turn provides the data in its database to the client and saves the changes if made. Figure 6 presents a two-tier architecture.

**#ref 9** [**https://www.perfmatrix.com/software-architecture-and-its-types/**](https://www.perfmatrix.com/software-architecture-and-its-types/)

[**https://www.techopedia.com/definition/467/two-tier-architecture#:~:text=A%20two%2Dtier%20architecture%20is,to%20a%20single%2Dtier%20architecture**](https://www.techopedia.com/definition/467/two-tier-architecture#:~:text=A%20two%2Dtier%20architecture%20is,to%20a%20single%2Dtier%20architecture)**.**

**Figure 6**

*Two-tier architecture*



**Fig: https://de.slideshare.net/BaabtraMentoringPartner/2-tier-and-3-tier-architecture/5**

1. **Project Plan**
2. **Prototypes**
3. **Developed System**
4. **System Testing**
5. **Version Control**
6. **Conclusion**
7. **References**