

#### **Shrushti Shah**

# Technical Consultant (MVP, Microsoft Certified Professional)

#### Speaker | Blogger | Author

- With 6+ years of work experience in Microsoft Technology with expertise in leading a team, mentoring, designing collaborative, quality and robust solution and developing apps for Microsoft Teams platform like meeting apps, building apps, chat bots and automations using Power Platform, custom connectors, SPFx, Azure IaC.
- Also, have a strong hold on Microsoft Viva, Azure Identity, Authentication, Microsoft Graph API, Azure services. Azure Infrastructure deployment using PowerShell scripting, ARM & Bicep templates, DevOps, GitHub etc.
- An active community contributor on platforms like CSharpCorner corner and Microsoft PnP Tech community, Personal blog site, Technical content speaker on national, international conferences and technology evangelist. Recognized by Microsoft as Microsoft Most Valuable Professional (MVP) and CSharpCorner MVP.







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## Al capabilities in **Power Platform**

- Build workflows using Copilot in **Power Automate**
- Create Dataverse tables using Copilot in Power Apps Studio
- Use Copilot to help build powerful canvas apps in Power Apps
- Prebuilt GPT models in AI hub with option to create custom prompts
- Bring AI to your business with AI Builder





### **Agenda**

Quick look at Copilot offerings across Power Platform

Al hub – Prebuilt and custom prompts

Automated Al approval - Use case elaboration

Demo of the solution





### Automated Al Approvals – Use case

- Internal approval processes can often be slow due to a variety of factors and bottlenecks within an organization. The most common reason are Complexity of decision-making, bureaucracy, communication challenges, overloaded Decision-Makers and inadequate resources.
- So, this is clearly an area where automation and AI can play an amazing role for creating more agile organizations!

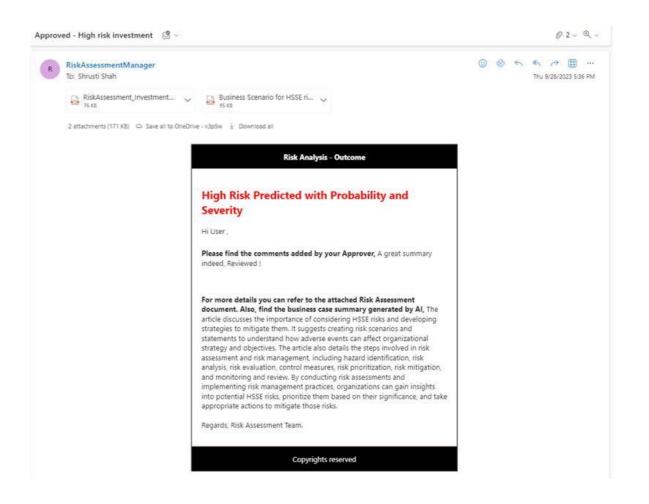




#### **Automated Process**

#### **Prerequisites**

- A custom trained document processing model (contained in the solution)
- Power Platform Dataverse environment
- Azure Open Al service (US region) with Chat completion endpoint and API Key
- Valid license and permission to use Office 365 Outlook and Teams Approval
- You can find the solution repository, here: <u>https://github.com/rfjschouten/Al-Automated-Approvals</u>













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