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Ram Prasad Meenavalli

Application Expert | Infineon

Digital Workplace & Collaboration Spaces

Speaker | Blogger | PnPjs V2 Contributor



/in/ramprasadmeenavalli/



blog.meenavalli.in



/ram_meenavalli



[Youtube Channel](#)



ram@meenavalli.in



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Agenda



What & Why Power Virtual Agents (PVA)

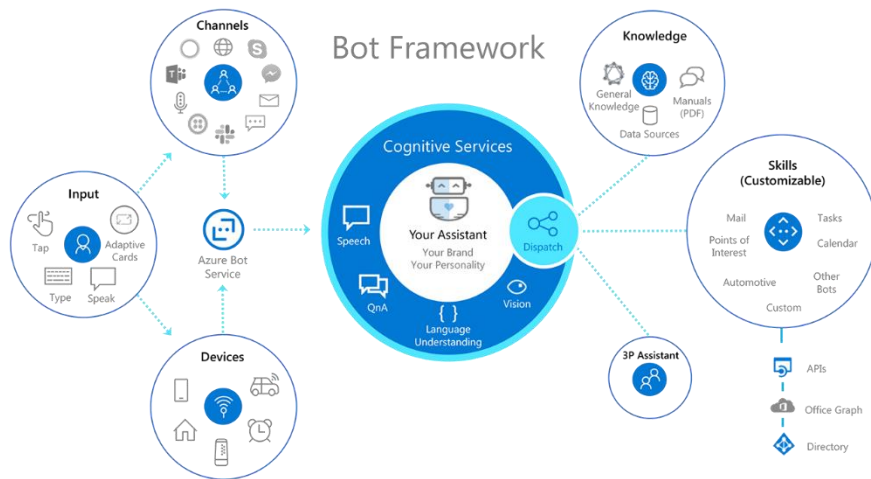
Flavors of PVAs / Licensing

Entities / Topics / Authoring Canvas

What & Why Power Virtual Agents (PVA)



Challenges in Chatbot development



- Bots are hard to create and expensive to maintain
- There is friction between the subject matter experts with answers - and the developers who create bots
- Bots aren't useful unless they can integrate with the backend and provide personalized answers

What & Why Power Virtual Agents (PVA)



PVAs : Designed for everyone



Citizen Developers



Subject Matter Experts



IT Admin

Flavors of PVAs / Licensing



- Power Virtual Agents for Teams

- Free

(A paid, standalone Power Virtual Agents subscription is required to run flows with premium connectors)

- Power Virtual Agents Online

- \$1,000 / month
 - Bots : 1000
 - Sessions/month : 2000

A session is an interaction between a user and bot (OR) the conversation exceeds 60 minutes or 100 turns.

<https://powervirtualagents.microsoft.com>

Demos



Entities / Topics / Authoring Canvas



References

- <https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>
- <https://docs.microsoft.com/en-us/power-platform-release-plan/2020wave2/power-virtual-agents/>

Thank You !

