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Commercial Free License Agreement

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- 3. Term of Agreement; Termination; Survival. This Agreement is effective as of the date of Customer's acceptance as described above and shall be perpetual, provided that, MuleSoft may terminate this Agreement if Customer fails to cure any material breach within thirty (30) days after written notice of such breach. Termination is not an exclusive remedy. Upon termination, Customer shall cease using the Free Software. Sections 2-6 and the negative covenants in Section 1 shall survive termination.
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- 5. Limitation of Remedies and Damages. MULESOFT SHALL NOT BE LIABLE FOR ANY DIRECT OR INDIRECT DAMAGES OF ANY KIND ARISING UNDER OR RELATED TO THIS AGREEMENT. THE CATEGORIES OF PRECLUDED DAMAGES INCLUDE WITHOUT

LIMITATION LOST DATA, INTERRUPTION OF BUSINESS, OR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE. The allocation of risk under this Section 5 is a material inducement to MuleSoft's entering into this Agreement.

6. General.

- 6.1 <u>Severability</u>. If any provision of this Agreement shall be adjudged by any court of competent jurisdiction to be unenforceable or invalid, that provision shall be limited to the minimum extent necessary so that this Agreement shall otherwise remain in effect.
- 6.2 <u>Governing Law; Jurisdiction and Venue</u>. This Agreement shall be governed by the laws of the State of California and the U.S. without regard to conflicts of laws provisions. The jurisdiction and venue for actions related to the subject matter hereof shall be the state and U.S. federal courts located in San Francisco, California, and the parties irrevocably consent to the personal jurisdiction of such courts.
- 6.3 <u>Attorneys' Fees and Costs</u>. The prevailing party in any action to enforce this Agreement will be entitled to recover its attorneys' fees and costs in connection with such action.
- 6.4 <u>Notices and Reports</u>. Any notice or report hereunder shall be in writing to the notice address set forth above for MuleSoft and to the most recent address on file for Customer under the Order Form in effect between the parties, and shall be deemed given: (i) upon receipt if by personal delivery; (ii) upon receipt if sent by certified or registered U.S. mail; or (iii) one day after it is sent if by next day delivery by a major commercial delivery service.
- 6.5 <u>Amendments; Waivers.</u> No supplement, modification, or amendment of this Agreement shall be binding, unless executed in writing by an authorized representative of each party to this Agreement. No waiver will be implied from conduct or failure to enforce or exercise rights under this Agreement, nor will any waiver be effective unless in a writing signed by a duly authorized representative on behalf of the party claimed to have waived.
- 6.6 <u>Entire Agreement</u>. This Agreement is the complete and exclusive statement of the mutual understanding of the parties and supersedes and cancels all previous written and oral agreements and communications relating to its subject matter.
- 6.7 Audit Rights. Customer will maintain accurate records as to its use of the Free Software as authorized by this Agreement during the term hereof and for at least two (2) years from the termination of this Agreement. MuleSoft, or persons designated by MuleSoft, will, at any time during the period when Customer is obliged to maintain such records, be entitled to audit such records and to ascertain completeness and accuracy, in order to verify that the Free Software is being used by Customer in accordance with the terms of this Agreement, provided that: (a) MuleSoft may conduct no more than one (1) audit in any 12-month period; (b) any such audit shall be subject to a mutually agreed upon non-disclosure agreement (including any third party agent MuleSoft may use in connection with such audit); (c) the audit will

be conducted during normal business hours; and (d) MuleSoft shall use commercially reasonable efforts to minimize the disruption of Customer's normal activities in connection with any such audit. Any such audit will be performed at MuleSoft's expense, provided, however, that Customer shall promptly reimburse MuleSoft for the cost of such audit and any applicable fees if such audit reveals a breach of this Agreement.

- 6.8 <u>Government End-Users</u>. The Free Software is deemed to be "commercial computer software" and "commercial computer software documentation", respectively, pursuant to DFAR Section 227.7202 and FAR Section 12.212(b), as applicable. Any use, modification, reproduction, release, performing, displaying or disclosing of the Free Software by the U.S. Government shall be governed solely by the terms of this Agreement. This product was developed at private expense. All other use is prohibited.
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