

Anthony Solesky

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behance.net/anthonysolesky

EXPERIENCE

PayPal via The Millenium Group, Chandler, AZ **Facilities Help Desk Technician**

APRIL 2019 - PRESENT

- Manage facilities request tickets and triage
- Coordinate conference room scheduling for all North American campuses

Vonage Business, Scottsdale, AZ **Lead Technical Support Engineer**

JANUARY 2016 - APRIL 2019

- Provide technical support to VoIP customers
- Analyze support team performance
- Provide coaching for agents on the support team
- Handle high level customer escalations
- Facilitate weekly meetings
- Manage ticket system triage

Fry's Electronics, Phoenix, AZ **Sales Associate, Electronic Components**

November 2014 - January 2016

- Working knowledge of products and applications
- Networking equipment
- Computer hardware
- Surveillance systems
- Customer service

Kansas School for the Blind, Kansas City, KS **Education Program Technologist**

FEBRUARY 2012 - JUNE 2014

- Network maintenance
- VoIP system configuration and maintenance
- End User Support
- Security System Administration
- IT Helpdesk Ticketing System Management
- Network Cable Installation
- Special Event Videography

SKILLS

Adobe Illustrator
Adobe Photoshop
Adobe Premiere
Adobe XD
Aseprite
Autodesk 3DS Max
Autodesk Sketchbook
Blender
CSS
Figma
HTML
JavaScript
Marvel
Maya
Prototyping
Pyxel Edit
Usability Testing
User Interviews
Wireframing

EDUCATION

CareerFoundry
Phoenix, AZ
UX Design/Front-End Development
2021

University of Advancing Technology
Tempe, AZ
AA - Game Art and Animation
2014

TTY Career College
Phoenix, AZ
CCNA
2015