

# **“ONLINE FOOD DELIVERY”**

## **“SRI PARAMAKALYANI COLLEGE”**

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### **ONLINE FOOD ORDERING SYSTEM:**

#### **ABSTRACT**

Online food ordering system is mainly designed primarily function for use in the food delivery industry. This system will allow hotels and restaurants to increase online food ordering such type of business. The customers can be selected food menu items just few minutes. In the modern food industries allows to quickly and easily delivery on customer place. Restaurant employees then use these orders through an easy to delivery on customer place easy find out navigate graphical interface for efficient processing.

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## **CHAPTER 1 INTRODUCTION**

In a modern generation Online food ordering is a mobility of food delivery or takeout from a local restaurant or food cooperative. Now days the rapid growth in the use of internet and the technologies associated with it, the several opportunities are coming up on the web or mobile application. This is made possible through the use of electronic payment system. The payment can be done through the customer's credit card, debit card. It is possible for everyone to order any goods from anywhere the internet and have the goods delivered at his/her home. All types made be internet le transaction ads to the economic of digital cash, the necessary tool for this process telecommunication with customers. The system will become an important tools use for restaurant to improve the management aspect by use of computer system to connected each and every food ordering transaction instead of data record on it. In addition, it can also provide efficiency for the restaurant by reducing time consuming, minimize human errors or delivery and providing good quality and service to customers. In terms of the integrity

and availability of the system provided, it can be concluded that this system is a suitable solution.

## **CHAPTER 2 OBJECTIVES**

The objectives of this study is as follows

- >To evaluate the way of interaction with customers.
- > To develop a restaurant ordering system with mobile application based on the client server application.
- > To determine the factors that influence customer when ordering food online.
- > To computerized the food ordering system process and display details of sales history.

## **CHAPTER 3 SCOPE OF STUDY**

Restaurants can offer electronic ordering both through their own online web or mobile site and through sites that serve various restaurants, and all restaurants also accept orders via text message more over the credit point and discount coupon out that many restaurants increased sales level as a result of accepting electronic orders. The restaurant now day a interactive and up-to-date menu with all available options in an easy to use manner. Most of Younger consumers were more likely to have used online food ordering is essentially adoption on selfservice approaches. Well-designed self-service ordering systems give customers actual control over the pace of their transaction and allow them to limit the amount of personal interaction of restaurant. In most cases, an increased level of control has been shown to lead to higher level of

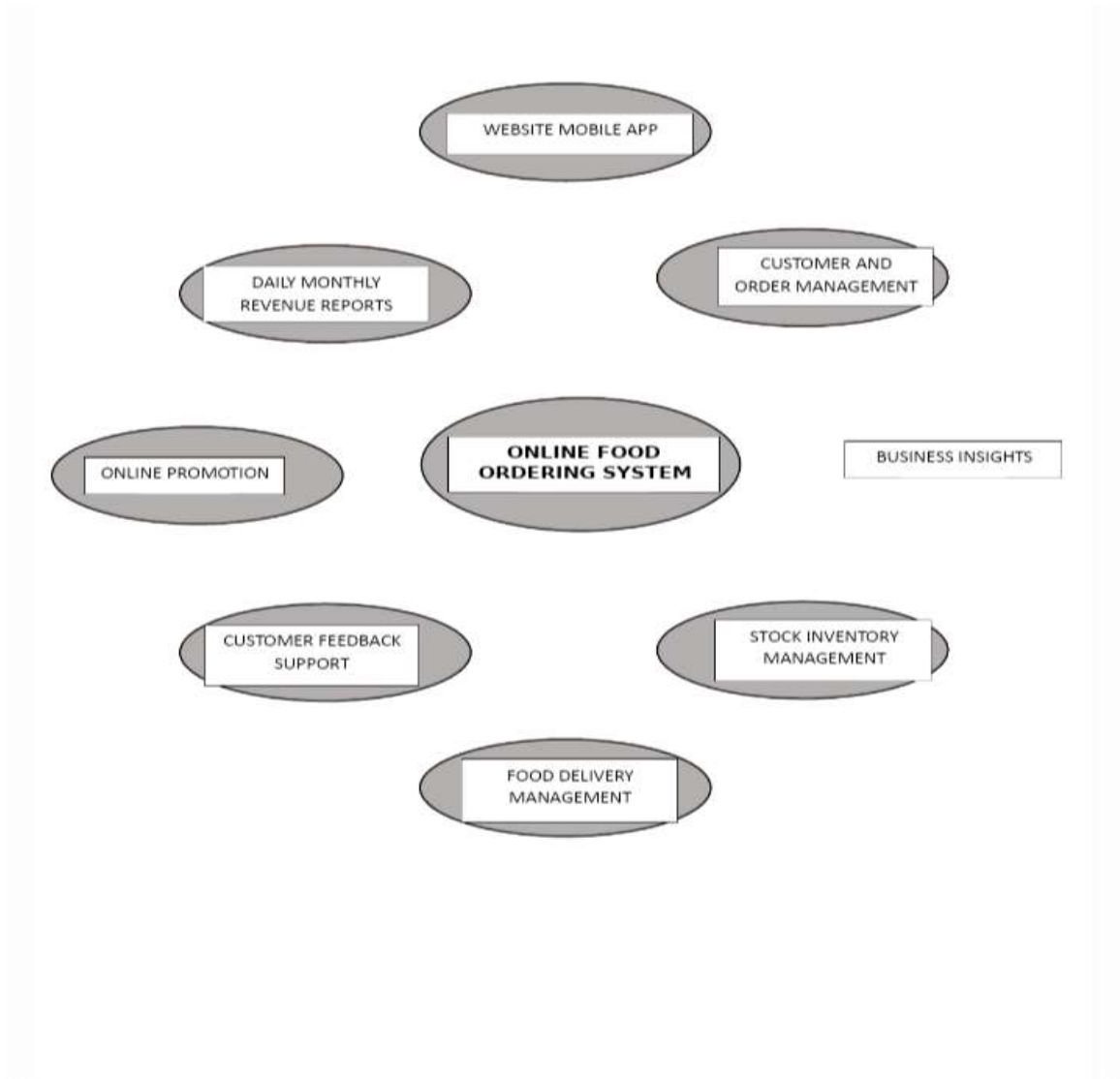
customer satisfaction and greater intent to use or recommend suggested the service. Perceived convenience of a self-service system also leads to an increase in adoption and satisfaction. In this instance, the definition of convenience is related primarily to access convenience and transaction convenience. A customer will search for a favorite restaurant base on customer location, choose from available items. Payment can be amongst others either by credit card or cash.

## **CHAPTER 4**

### **RESEARCH DESIGN**

This study adopted convenience sampling. Sampling was done by interviewing randomly selected respondents. A structured questionnaire was used for data collection. The questionnaire was divided into three sections, the first section was about the personal profile of respondents and second, were designed to evaluate using of consumer overall experiences with the quality of services they had received from the respondents and the last was dealing with the effect of consumer satisfaction on loyalty.

### **BLOCK DIGRAM**

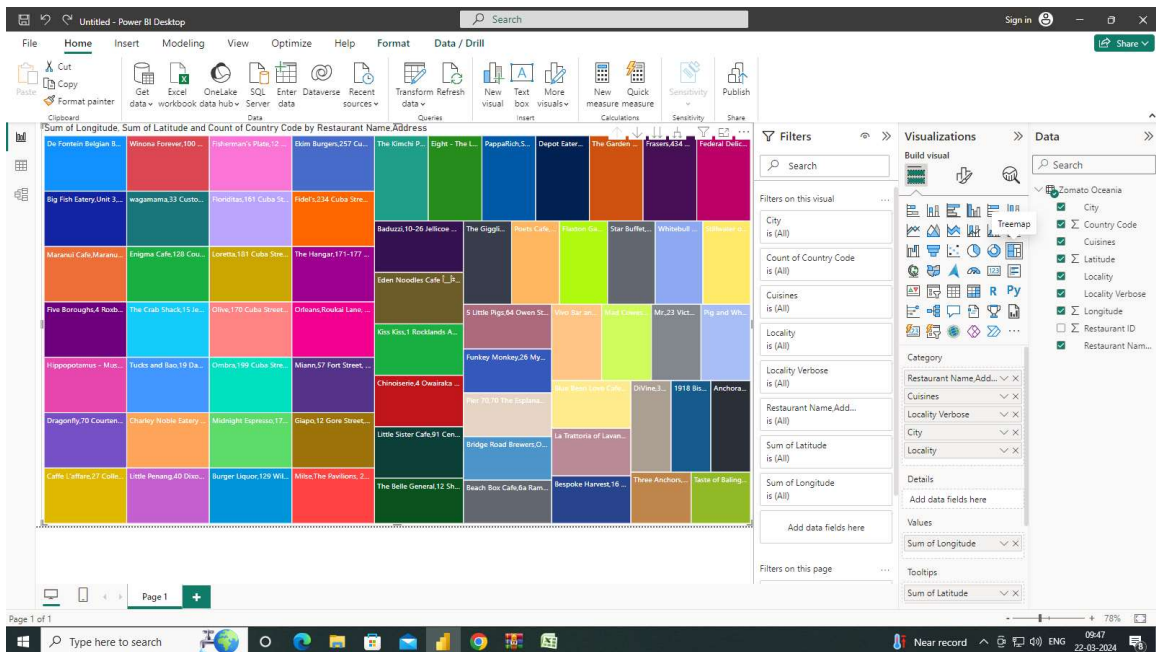
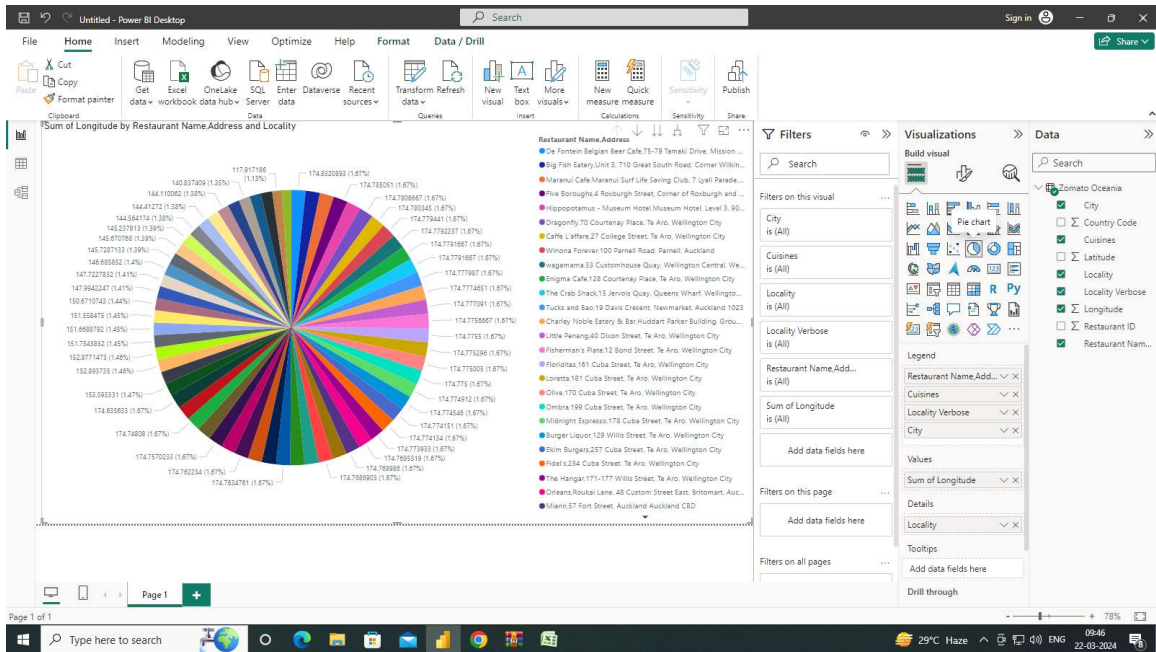


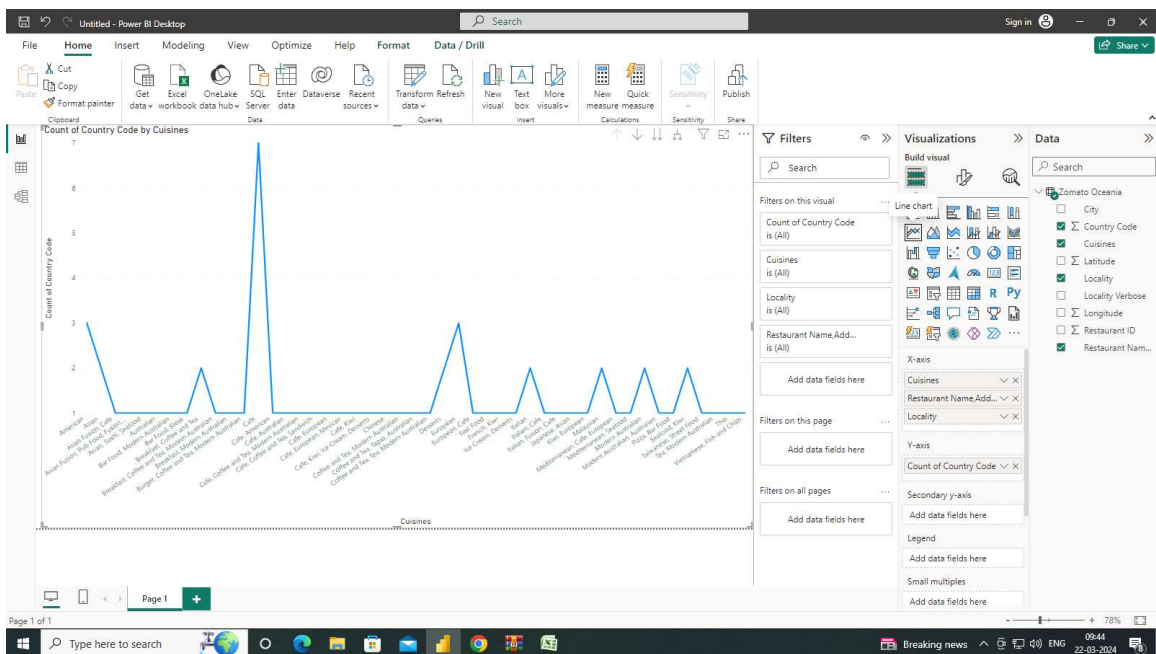
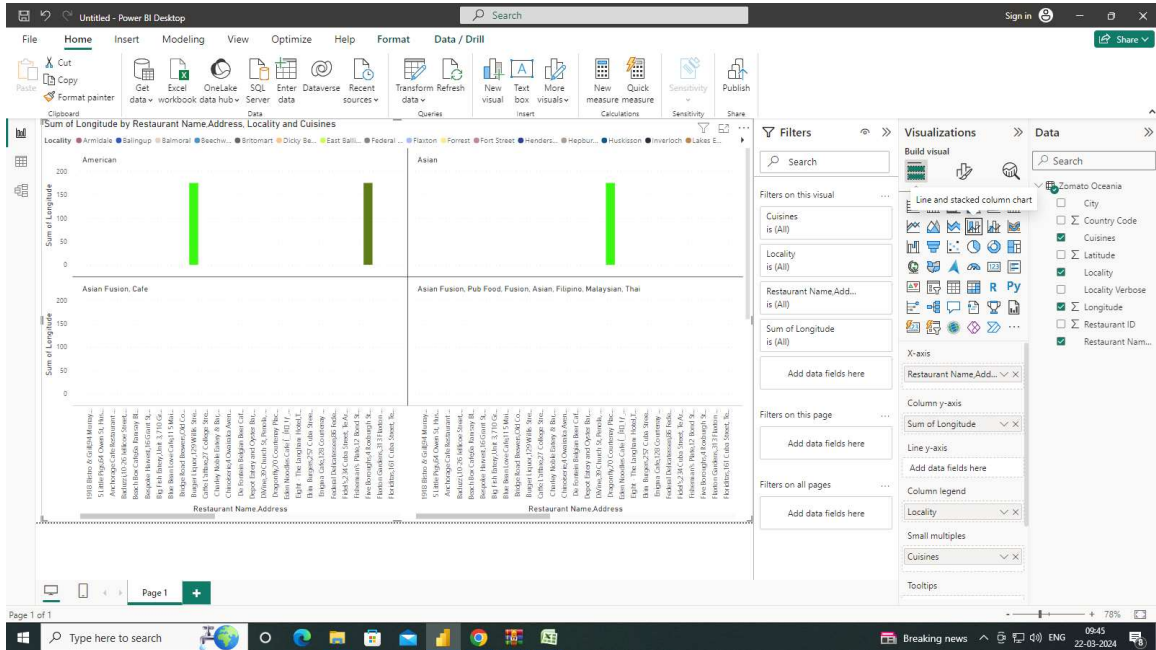
## **CHAPTER 5 SUGGESTION**

In the fastest world of today, the majority of people are frequency order place on the customers of now days are attracted online food ordering system is very convenient. The most of restaurant have to show on food items and offered, lowest price and extremely simplified navigation for the order.

# CHAPTER 6

## DATA VISUALIZATION





# CHAPTER 7 CONCLUSION

Online Food Ordering system is done to help and solve one of the important problems of customer. Because Large number of customer can use the internet and phone. Various issues related to Mess/Tiffin Service will be solved by these system. Thus, implementation of Online Food Ordering system is done to help and solve one of the important problems of customer. It helps customer in making order easily and gives information needed in making order to customer place. The Food website application made for restaurant massive one help to receiving orders.

### **REFERENCE**

**<http://www.studocu.com>**