## Assurance Center - SDA





DINNI DESTIANI
MGR ASSURANCE RESOURCE MGT



HARTOYO
MGR ASSURANCE RESOURCE MGT



KAREL PURBA
MGR SERVICE LEVEL GUARANTEE



MAHARDI PRABOWO MGR SERVICE LEVEL GUARANTEE



RIFAN SATRIA ADIATMA
OFF. 1 SERVICE LEVEL GUARANTEE

## Service Assurance - SDA





**WAHYUDI JATMIKO** 



**LUKAS PRIMADI RESPATIA** 



YULIATI ATHIAH MGR IM TOP 20 & PUBLIC SERVICE MGR ENTERPRISE COMPLAINT HANDLING MGR BUSINESS COMPLAINT HANDLING



DAUD ACHMAD MGR IM TOP 200



DAUD ACHMAD PGS MGR GOV COMPLAINT HANDLING



**SULAEMAN OFF 1 CUSTOMER HANDLING** 



**HUSNI WARDANA OFF 1 CUSTOMER HANDLING** 



**DWI JATMIKO OFF 1 CUSTOMER HANDLING** 



**PURWANTO OFF 1 CUSTOMER HANDLING** 



LUKMAN **OFF 1 CUSTOMER HANDLING** 



SUGENG **OFF 2 CUSTOMER HANDLING** 



## Service Operation - SDA





LASTTRI PALUPI DANGAN RIANTO MGR MANAGED OPR SUPPORT



MUHAMMAD MASYHUDI
MGR MANAGED SERVICE COMPLAINT HANDLING



AHMADI MGR MANAGED OPR SUPPORT



MUHAMAD SUHARSO NUGROHO OFF 1 MANAGED OPERATION HANDLING



KUSNI
OFF 1 MANAGED OPERATION HANDLING



FARIQ RAHADIAN C
OFF 3 MANAGED OPERATION READINESS