

Panduan Penggunaan Aplikasi NCX

NCX Tools



Prepared by Dept. Service Operation Telkom Group & Enterprise PT.
Infomedia Nusantara

CONTENT

PANDUAN PENGGUANAAN APLIKASI NCX



NCX Tools

<https://ncxtools.telkom.co.id>



NCX Tools adalah Aplikasi yang berfungsi untuk melakukan pengecekan status layanan dan history add on layanan customer.

NCX Tools

<https://ncxtools.telkom.co.id>



Silahkan inputkan username dan password serta captcha pada kolom berikut

NCX Tools

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Berikut tampilan aplikasi NCX pada web browser

Landing Page

ADITYA FAZA


EBIS


WIBS


RETAIL

EBIS
Leaderboard

RANK	NIK - NAME	POINT (Transaksi)
1	700366 - Muhamad Taufik	21664
2	730286 - Dudi Dahniar Dahlan	15062
3	840186 - Oki Mulyades	11795
4	860165 - BEPPIELHO SIDHARTA	10168
5	690463 - Guntoro Budi	9819

WIBS
Leaderboard

RANK	NIK - NAME	POINT (Transaksi)
1	800043 - Febriza Matilya	6839
2	920143 - Ica Marisa Hanifah	4921
3	910210 - Dian Putri Puspitasari Rachman	2033
4	402848 - Farhan Abdullah	2015
5	650761 - Budi Mei kariyanto	1894
6	720187 - Bakti Suprayitno	1846

RETAIL
Leaderboard

RANK	NIK - NAME	POINT (Transaksi)
1	930158 - Fahry Adnanta	25210
2	890013 - A.A. Bagus Pramananugraha Hari Putra	15054
3	402926 - Risman Manurung	13780
4	940185 - Taufik Nur Fauzi	13154
5	900022 - Rizka Sari Meutia	11470
6	950359 - Sarah Mustika Putri	11468

Pilih Menu **EBIS** untuk
melakukan pengecekan status
layanan **DATIN**

Landing Page

 ADITYA FAZA ▾



EBIS




WIBS






RETAIL

EBIS Leaderboard

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Pilih bagian **ASSET**

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- Asset
- Quote
- Agreement
- Account
- FAQ

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- Catalogue Product

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Asset

Server

Production

Search By

SID

Fill Here



Masukan **SID**
customer



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Asset

Asset

Server

Production ▾

Search By

SID ▾

4700709-0030671789



Asset

Show entries

Search:

ACTION	ROW ID	INT ID	PROD NAME	SID	STATUS	AGREE NAME	AGREE NUM
Detail	1-BLW-3820	1-BLW-3820	ASTINet	4700709-0030671789	Active	K.TEL.502/HK.810/WTL-5C100000/2016	K.TEL.502/HK.810/WTL-5C100000/

Showing 1 to 1 of 1 entries

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Klik button **Detail**



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Asset ✕

Asset Header


Row ID : 1-8LW-3820
Int ID : 1-8LW-3820
Asset# : 4700709-0030671789
Product : **ASTINet**
Product Type : Service Bundle
Price Code : Recurring
SID : 4700709-0030671789
Status : Active
Agree Name : K.TEL.502/HK.810/WTL-5C100000/2016
Agree Num : K.TEL.502/HK.810/WTL-5C100000/
Termin :
Termin Value :
Usage : No


CA ID : 1-2J1-319
CA Name : **INDOMARCO PRISMATAMA 2**
CA Num : C0004700709
NIPNAS : 3178015
BA ID : 1-2JA-4037
BA Name : PT.INDOMARCO PRISMATAMA GRESIK
BA Num : B0004861680
Accnas : 4861680
SA ID : 1-87H-4393
SA Name : INDOMARET PALANG
SA Num : S0006186936


Pilih Menu **RETAIL** untuk
melakukan pengecekan status
layanan **INDIHOME & POTS**

Landing Page

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EBIS


WIBS


RETAIL

EBIS Leaderboard

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Home Asset

Asset

Server Production

Search By ND 122712221069

Pilih menu **ASSET**

Isi kolom **ND** dengan
nomor **INET/TELFON**

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NCX Tools

Go Home

Another

ADITYA FAZA

Home

Asset

JUST SEARCH

Search

Sales Order

Asset

Account

Service Request

Complex Installation

FAQ

Server

Production

Search By

ND

122712221069

Asset

10 entries

Search:

ACTION	ROW ID	ND	ND REFF	NDOS	STATUS	NCLI	ID CA	CA NAME	ID BA
<div>Detail</div> <div>History Addon</div>	3-2LSP-1351	122712221069		0973	Active	02289756	3-1ESQ-20	PATRA JASA	3-2HQK-2146

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Klik button **Detail**



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JUST SEARCH

[Sales Order](#)[Asset](#)[Account](#)[Service Request](#)[Complex Installation](#)[FAQ](#)[Home](#)[Asset](#) 🔴

Product : Telkom Data Internet
Product Type : Subscription
Product Code : Product
Indicator : Indihome
ND : 122712221069
ND Ref :
Status : Active
Is Migration : Y
Depo Flag : -
Sus Depo Flag : -
Created Date : 05/OCT/2019 14:22:28
Prov Act Date : 01/FEB/2019 00:00:00
Bill Act Date : 01/FEB/2019 00:00:00
Inactive Date :

CA Name : PATRA JASA
CA Num : 02289756
BA ID : 3-2HQB-2146
BA Name : PATRA JASA
BA Num : 2289756_973
Customer Portfolio (HVC) :
SA ID : 3-2KRO-4197
SA Name : PATRA JASA
SA Num : 2289756_973
Region : JAKARTA
Witel : JAKARTA BARAT
Datel : DATEL JAKARTA BARAT
STO : SMI
ODP ID : 34216315
ODP Name : ODP-SMI-FCLBH/01

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HomeAsset

ServerProduction

Search ByND122712221069

Asset

10 entries

ACTION	ROW ID	ND	ND REFF	NDOS	STATUS	NCLI	ID CA	CA NAME	ID BA
<div>DetailHistory Addon</div>	3-2L5P-1351	122712221069		0973	Active	02289756	3-1E5Q-20	PATRA JASA	3-2HQK-2146

Showing 1 to 1 of 1 entries

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Klik button **History Add On** untuk melihat history upgrade layanan yang dilakukan customer

THANK
YOU