

GAGAL KONEKSI KE WIFI (INTERFENSI) (Sharing LAN/WIFI)

CEK NEIGHBOR WIFI di ACSIS

1. Masukkan jastel klik CEK.
2. Klik menu ONT.
3. Klik Neighbor Wifi.
4. 4.Lihat Graph, hasil :

– Sinyal Wifi Normal

1. Edukasi, Menggunakan Wifi Extender / Mendekat kepada perangkat Modem Wifi

– Sinyal Wifi Rendah

1. Klik Wifi Configuration.
2. Klik tombol Edit.
3. Pilih channel yg kosong.
4. Klik Centang menyimpan.
5. Klik OK.
6. Coba koneksikan ke wifi lagi.



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Customer ONT STB OLT Check Voice Usage PCRF Last Five Usage Last Usage Minitools Last Usage IPTV User Online Node History Action

WAN Connection
Wifi Configuration
Neighbor Wifi
Voice Service
LAN Information
CPE Action
Speed Test
Pinghost
Traceroute
Traffic Graph
Clients
Advanced Info

Reload

Auto Channel Disabled

Possible Channel 1,2,3,4,5,6,7,8,9,10,11

Channel In Use 1

SSID	Enabled	Hide	Name	Security Type	Max Clients	Passkey	Action
SSID1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	caselab	WPA/WPA2-PSK	32	*****	
SSID2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Integrated Room	WPA/WPA2-PSK	32	*****	
SSID3	<input type="checkbox"/>	<input type="checkbox"/>	SSID3	WPA/WPA2-PSK	6	*****	
SSID4	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Experince Room	WPA/WPA2-PSK	32	*****	

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Channel In Use 8

SSID	Enabled	Hide	Name	Security Type	Max Clients	Passkey	Action
SSID1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	caselab	WPA/WPA2-PSK	32	*****	
SSID2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Integrated Room	WPA/WPA2-PSK	32	*****	
SSID3	<input type="checkbox"/>	<input type="checkbox"/>	SSID3	WPA/WPA2-PSK	6	*****	
SSID4	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Experince Room	WPA/WPA2-PSK	32	*****	

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27	Trial Certificate	11	0e:37:47:bc:10:9f	b,g,n	WPA/WPA2-PSK	-61
28	SLLROOM	11	0c:37:47:9c:11:4d	b,g,n	WPA/WPA2-PSK	-68

Graph

caselab Channel -8 RSSI -30

- caselab
- ZTE-2.4G_Xa7kaF
- ZTE-b629a1
- ZTE-b63493
- WiFi Tamu
- Series 6
- CC147-SMG
- @wifi.id
- Series 9
- Speedy.147
- Series 11
- WiFi Tamu
- CC147-SMG
- CC147-SMG
- Andromax-M3-3F91
- Free
- INFOMEDIA 147-1
- 147
- REFORMASI

Jika Berhasil dipandu dan closed :

FCR (input Mycx & Incident FCR YES dengan Symptom : **Bisa Browsing - Lambat**)

ESKALASI F0

Symptom : Perangkat Pelanggan - Sharing Koneksi LAN/WiFi (Submit)