

| NO | NAMA                             | JENIS KELAMIN | LOGIN ID | LAYANAN | LEVEL       | SITE     | QCQ Handling            | SAMPLING # |         |         |         |          |         |         |         |          |         |         |         | AVERAGE QM SCORE | KETERANGAN       |
|----|----------------------------------|---------------|----------|---------|-------------|----------|-------------------------|------------|---------|---------|---------|----------|---------|---------|---------|----------|---------|---------|---------|------------------|------------------|
|    |                                  |               |          |         |             |          |                         | Period 1   |         |         |         | Period 2 |         |         |         | Period 3 |         |         |         |                  |                  |
|    |                                  |               |          |         |             |          |                         | 1          | 2       | 3       | 4       | 5        | 6       | 7       | 8       | 9        | 10      | 11      | 12      |                  |                  |
| 1  | PRADHITA SALSABILA PUTRI PURNOMO | W             | 76143    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        | 94,00%     | 97,00%  | 94,00%  | 97,00%  | 77,00%   | 97,00%  | 97,00%  | 97,00%  | 74,00%   | 97,00%  | 100,00% | 94,00%  | 92,92%           | Oprame Periode 1 |
| 2  | SARAH KYLA YASMIN GUMILAR        | W             | 76090    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        |            |         |         |         | 58,50%   | 94,50%  | 91,50%  | 94,50%  | 85,50%   | 94,50%  | 67,00%  | 88,50%  | 84,31%           |                  |
| 3  | TESSA RINDIYANI                  | W             | 58690    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        | 97,00%     | 97,00%  | 100,00% | 97,00%  | 71,00%   | 97,00%  | 77,00%  | 77,00%  | 94,00%   | 94,00%  | 74,00%  | 77,00%  | 87,67%           |                  |
| 4  | TIARA ANDINI JUHENDI             | W             | 76091    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        |            |         |         |         |          |         |         |         |          |         |         |         |                  | Cumil            |
| 5  | MAULANA LUQMAN                   | P             | 58699    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        | 94,00%     | 71,50%  | 71,50%  | 91,00%  | 68,50%   | 97,00%  | 74,50%  | 91,50%  | 68,50%   | 91,50%  | 91,50%  | 68,50%  | 81,63%           | Oprame Periode 1 |
| 6  | SAMUEL SETYAJI                   | P             | 62727    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        | 91,00%     | 97,00%  | 100,00% | 94,00%  | 54,00%   | 97,00%  | 77,00%  | 100,00% | 74,00%   | 97,00%  | 100,00% | 97,00%  | 89,83%           |                  |
| 7  | YOGI TRIONO                      | P             | 58686    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        |            |         |         |         | 91,00%   | 87,00%  | 97,00%  | 97,00%  | 71,00%   | 91,50%  | 94,00%  | 94,00%  | 90,31%           |                  |
| 8  | YUDY DARMAWAN                    | P             | 58695    | VOICE   | LO          | BANDUNG  | Riky Adl Purnama        | 91,00%     | 91,50%  | 97,00%  | 74,00%  | 91,00%   | 74,00%  | 97,00%  | 97,00%  | 88,00%   | 100,00% | 100,00% | 97,00%  | 91,46%           | Oprame Periode 1 |
| 9  | EGI RUSTIAMAN                    | P             | 58768    | VOICE   | LO          | BANDUNG  | Kania F.S               | 71,00%     | 97,00%  | 74,00%  | 74,00%  | 97,00%   | 77,00%  | 77,00%  | 74,00%  | 97,00%   | 80,00%  | 97,00%  | 97,00%  | 94,33%           |                  |
| 10 | REGGY BAYU PRATAMA               | P             | 58735    | VOICE   | LO          | BANDUNG  | Kania F.S               | 88,00%     | 71,00%  | 31,00%  | 71,00%  | 88,50%   | 91,00%  | 91,00%  | 91,00%  | 94,00%   | 94,00%  | 94,00%  | 88,50%  | 82,23%           |                  |
| 11 | FIRMAN NURDIANSYAH               | P             | 58705    | VOICE   | LO          | BANDUNG  | Kania F.S               | 51,00%     | 88,00%  | 91,50%  | 94,00%  | 71,00%   | 88,00%  | 68,00%  | 74,00%  | 91,00%   | 94,00%  | 77,00%  | 94,00%  | 81,79%           | Oprame Periode 1 |
| 12 | AFDHAL ASNANI                    | P             | 58711    | VOICE   | LO          | BANDUNG  | Kania F.S               | 91,00%     | 94,00%  | 91,00%  | 94,00%  | 94,00%   | 97,00%  | 94,00%  | 97,00%  | 94,00%   | 97,00%  | 94,00%  | 97,00%  | 94,50%           |                  |
| 13 | MOH. RESQI MAULUDIN              | P             | 58725    | VOICE   | LO          | BANDUNG  | Kania F.S               | 34,00%     | 91,00%  | 94,00%  | 94,00%  | 65,00%   | 97,00%  | 94,00%  | 100,00% | 94,00%   | 94,00%  | 94,00%  | 97,00%  | 87,33%           |                  |
| 14 | GIN GIN GUNTARA                  | P             | 75342    | VOICE   | LO          | BANDUNG  | Kania F.S               | 94,00%     | 97,00%  | 94,00%  | 91,00%  | 88,00%   | 97,00%  | 94,00%  | 94,00%  | 97,00%   | 97,00%  | 77,00%  | 94,00%  | 92,63%           | Oprame Periode 3 |
| 15 | AMRI HARTIAN                     | P             | 58804    | VOICE   | LO          | BANDUNG  | Kania F.S               | 97,00%     | 94,00%  | 94,00%  | 91,00%  | 91,00%   | 94,00%  | 88,00%  | 94,00%  | 97,00%   | 80,00%  | 94,00%  | 94,00%  | 92,33%           |                  |
| 16 | WULAN HARISMAYANINGSIH           | W             | 76060    | VOICE   | LO          | BANDUNG  | Kania F.S               | 74,00%     | 74,00%  | 84,00%  | 91,00%  | 97,00%   | 87,00%  | 94,00%  | 94,00%  | 97,00%   | 94,00%  | 94,00%  | 94,00%  | 89,50%           |                  |
| 17 | GALIH JATI PERMANA               | P             | 58733    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 94,00%     | 91,00%  | 88,00%  | 94,00%  | 88,00%   | 88,50%  | 94,00%  | 94,00%  |          |         |         |         | 91,44%           | Oprame Periode 3 |
| 18 | HILMAN NUR RIDHO                 | P             | 58802    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 94,00%     | 88,00%  | 91,00%  | 88,50%  | 88,50%   | 97,00%  | 91,00%  | 94,00%  | 87,00%   | 94,00%  | 97,00%  | 94,00%  | 92,00%           |                  |
| 19 | M. NOOR FAHRUL AKBAR             | P             | 76054    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 84,00%     | 71,00%  | 91,00%  | 94,00%  | 94,00%   | 94,00%  | 91,00%  | 91,00%  | 94,00%   | 91,00%  | 91,00%  | 91,00%  | 90,00%           |                  |
| 20 | M. FAISAL ARSAWUAYA              | P             | 75431    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 91,50%     | 94,00%  | 88,50%  | 91,00%  | 97,00%   | 94,00%  | 91,00%  | 94,00%  | 94,00%   | 88,50%  | 94,00%  | 88,50%  | 92,17%           | Oprame Periode 3 |
| 21 | ALDI RIZKI FAUJI                 | P             | 76234    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 91,50%     | 91,00%  | 84,00%  | 91,00%  | 91,50%   | 94,00%  | 94,00%  | 91,00%  | 84,00%   | 74,00%  | 91,00%  | 94,00%  | 89,33%           |                  |
| 22 | ZAHULUL FADIL SURYANA            | P             | 58728    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 84,00%     | 84,00%  | 91,00%  | 67,00%  | 84,00%   | 91,00%  | 84,00%  | 94,00%  | 97,00%   | 94,00%  | 94,00%  | 91,00%  | 87,92%           |                  |
| 23 | HILMY MAULANA                    | P             | 62630    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 94,00%     | 91,00%  | 91,00%  | 71,50%  | 94,00%   | 88,50%  | 88,50%  | 88,00%  | 84,50%   | 91,00%  | 88,00%  | 88,00%  | 88,17%           | Oprame Periode 3 |
| 24 | MUHAMMAD EKA NISWORO             | P             | 58703    | VOICE   | LO          | BANDUNG  | Windi Siti Hajriani     | 84,00%     | 84,00%  | 91,00%  | 94,00%  | 94,00%   | 74,00%  | 84,00%  | 94,00%  | 94,00%   | 94,00%  | 94,00%  | 84,00%  | 88,75%           |                  |
| 25 | AMY FITRI IRIANA                 | W             | 58808    | VOICE   | Info Produk | BANDUNG  | Nurtally                | 94,50%     | 97,50%  | 97,50%  | 100,00% | 97,50 %  | 97,50%  | 97,50%  | 97,50%  | 97,50%   | 100,00% | 91,50%  | 100,00% | 98,00%           |                  |
| 26 | RIZKA MARIS KEMALA S.            | W             | 58676    | VOICE   | Info Produk | BANDUNG  | Nurtally                | 44,50%     | 100,00% | 100,00% | 100,00% | 77,50%   | 100,00% | 94,50%  | 47,00%  | 97,00%   | 47,00%  | 100,00% | 87,00%  | 82,88%           | Oprame Periode 3 |
| 27 | ROMAULI TAMPUBOLON               | W             | 62591    | VOICE   | Info Produk | BANDUNG  | Nurtally                | 74,00%     | 74,00%  | 54,00%  | 77,00%  | 54,00%   | 77,00%  | 77,00%  | 97,00%  | 97,00%   | 94,50%  | 74,50%  | 97,00%  | 77,80%           |                  |
| 28 | JAANG SUPRIATNA                  | P             | 58807    | VOICE   | Info Produk | BANDUNG  | Nurtally                | 97,50%     | 94,50%  | 71,50%  | 97,50%  | 97,50%   | 84,50%  | 97,50%  | 97,00%  | 100,00%  | 94,50%  | 94,50%  | 82,00%  | 91,95%           |                  |
| 29 | MUKTI MOCHAMMAD RAMDHAN          | P             | 58727    | VOICE   | Info Produk | BANDUNG  | Nurtally                | 51,50%     | 91,50%  | 91,50%  | 91,50%  | 61,50%   | 71,50%  | 71,50%  | 79,00%  | 71,50%   | 91,50%  | 81,50%  | 91,50%  | 76,19%           | Oprame Periode 3 |
| 30 | KIKI ANIYA                       | P             | 62757    | VOICE   | LO          | BANDUNG  | Nurtally                | 91,00%     | 94,00%  | 94,00%  | 91,00%  | 91,00%   | 94,00%  | 91,00%  | 94,00%  | 74,00%   | 74,00%  | 74,00%  | 71,00%  | 86,08%           |                  |
| 31 | RAINALDI WIBAWA                  | P             | 58714    | VOICE   | LO          | BANDUNG  | Nurtally                | 54,00%     | 74,00%  | 71,00%  | 68,00%  | 74,00%   | 77,00%  | 91,00%  | 94,00%  | 94,00%   | 77,00%  | 94,00%  | 74,00%  | 78,50%           |                  |
| 32 | REZA FAHLEVI                     | P             | 75433    | VOICE   | LO          | BANDUNG  | Nurtally                | 74,00%     | 97,00%  | 91,00%  | 91,00%  | 94,00%   | 100,00% | 94,00%  | 94,00%  | 94,00%   | 88,00%  | 91,00%  | 94,00%  | 91,83%           | Oprame Periode 3 |
| 33 | A. EKA SAKTI PRATIWI             | W             | 75770    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 97,00%     | 60,00%  | 94,00%  | 77,00%  | 94,00%   | 77,00%  | 81,00%  | 87,00%  | 87,00%   | 97,00%  | 97,00%  | 91,00%  | 86,58%           |                  |
| 34 | ADITYA HAKOS PERISTIWANTO        | P             | 75791    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 94,00%     | 94,00%  | 100,00% | 97,00%  | 97,00%   | 97,00%  | 94,00%  | 97,00%  | 97,00%   | 87,00%  | 97,00%  | 97,00%  | 95,67%           |                  |
| 35 | AYUSKA AVITA SARI                | W             | 75771    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 97,00%     | 94,00%  | 94,00%  | 94,00%  | 94,00%   | 81,00%  | 97,00%  | 97,00%  | 97,00%   | 84,00%  | 74,00%  | 91,50%  | 90,96%           | Oprame Periode 3 |
| 36 | DARIAT SUDARAT                   | P             | 75793    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 68,00%     | 71,00%  | 88,50%  | 43,00%  | 51,00%   | 49,00%  | 51,00%  | 88,50%  | 88,50%   | 45,50%  | 51,00%  | 48,50%  | 61,96%           |                  |
| 37 | ADELA MURTI                      | W             | 59898    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 57,00%     | 73,00%  | 97,00%  | 94,00%  | 97,00%   | 97,00%  | 97,00%  | 97,00%  | 97,00%   | 64,00%  | 97,00%  | 97,00%  | 88,67%           |                  |
| 38 | ANIDA FAZIA ZINI                 | W             | 57233    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 80,00%     | 100,00% | 77,00%  | 97,00%  | 100,00%  | 90,00%  | 94,00%  | 94,00%  | 94,00%   | 97,00%  | 97,00%  | 100,00% | 93,33%           | Oprame Periode 3 |
| 39 | AJI RAHMANA PUTRA                | P             | 59896    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 97,00%     | 97,00%  | 84,00%  | 97,00%  | 74,00%   | 100,00% | 97,00%  | 100,00% | 100,00%  | 97,00%  | 94,50%  | 100,00% | 94,79%           |                  |
| 40 | AUGUST BUDIYANTO                 | P             | 57234    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 41,50%     | 97,00%  | 77,00%  | 94,00%  | 91,00%   | 77,00%  | 94,00%  | 97,00%  | 97,00%   | 71,50%  | 61,00%  | 94,50%  | 82,71%           |                  |
| 41 | HARIS FADILAH                    | P             | 59900    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 97,00%     | 97,00%  | 97,00%  | 94,00%  | 94,00%   | 94,00%  | 77,00%  | 77,00%  | 77,00%   | 91,00%  | 94,00%  | 97,00%  | 90,50%           | Oprame Periode 3 |
| 42 | ANISA KHUSNUL MASTUTI            | W             | 57247    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 81,50%     | 91,50%  | 94,50%  | 97,00%  | 91,50%   | 97,00%  | 97,00%  | 97,00%  | 97,00%   | 97,00%  | 97,00%  | 97,00%  | 94,58%           |                  |
| 43 | DENI FITRIANI                    | W             | 57248    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 64,00%     | 74,00%  | 74,00%  | 81,50%  | 77,00%   | 74,00%  | 80,00%  | 80,00%  | 77,00%   | 97,00%  | 91,00%  | 79,13%  |                  |                  |
| 44 | LUTHFI GANI HAKIM                | P             | 57254    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 100,00%    | 97,00%  | 100,00% | 100,00% | 100,00%  | 100,00% | 100,00% | 100,00% | 10,00%   | 100,00% | 100,00% | 94,00%  | 91,75%           | Oprame Periode 3 |
| 45 | MANGGAR PAWIRANINGPRANG          | P             | 57256    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 97,00%     | 77,00%  | 91,50%  | 94,00%  | 97,00%   | 97,00%  | 94,00%  | 97,00%  | 97,00%   | 94,00%  | 97,00%  | 97,00%  | 93,88%           |                  |
| 46 | ABDUL MUQORROBIN                 | P             | 75772    | VOICE   | LO          | SEMARANG | Yolanda Ezriana         | 21,00%     | 68,00%  | 91,50%  | 74,00%  | 94,00%   | 94,00%  | 71,50%  | 74,00%  | 74,00%   | 94,00%  | 91,00%  | 74,00%  | 76,75%           |                  |
| 47 | DIAH AYU RIZKY KUSUMA RAMADHANI  | W             | 75773    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 94,00%     | 31,00%  | 54,00%  | 94,00%  | 54,00%   | 94,00%  | 64,50%  | 94,00%  | 94,00%   | 57,00%  | 61,50%  | 94,50%  | 73,88%           | Oprame Periode 3 |
| 48 | ELSA TARADHITA                   | W             | 75774    | VOICE   | Info Produk | SEMARANG | Anggi Putriani Prasetyo | 91,00%     | 97,00%  | 94,00%  | 97,00%  | 97,00%   | 94,00%  | 97,00%  | 94,00%  | 94,00%   | 97,00%  | 97,00%  | 94,50%  | 95,25%           |                  |
| 49 | ESTI WIJAYANTI                   | W             | 75776    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 94,00%     | 91,50%  | 81,50%  | 81,00%  | 88,50%   | 78,50%  | 87,00%  | 94,00%  | 88,50%   | 91,50%  | 92,00%  | 92,00%  | 88,33%           |                  |

| NO | NAMA                        | JENIS KELAMIN | LOGIN ID | LAYANAN | LEVEL       | SITE     | QC/Q Handling           | SAMPLING # |         |         |         |           |         |         |         |           |         |         |         | AVERAGE QM SCORE | KETERANGAN       |
|----|-----------------------------|---------------|----------|---------|-------------|----------|-------------------------|------------|---------|---------|---------|-----------|---------|---------|---------|-----------|---------|---------|---------|------------------|------------------|
|    |                             |               |          |         |             |          |                         | Periode 1  |         |         |         | Periode 2 |         |         |         | Periode 3 |         |         |         |                  |                  |
|    |                             |               |          |         |             |          |                         | 1          | 2       | 3       | 4       | 5         | 6       | 7       | 8       | 9         | 10      | 11      | 12      |                  |                  |
| 50 | FIKI EKA SETIA PUTRI        | W             | 79778    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 80,00%     | 80,00%  | 91,50%  | 100,00% | 97,00%    | 87,00%  | 97,00%  | 97,00%  | 97,00%    | 100,00% | 100,00% | 74,00%  | 91,71%           |                  |
| 51 | FINTA INTAN PURBA           | W             | 79831    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 94,00%     | 91,00%  | 77,00%  | 47,00%  | 97,00%    | 91,00%  | 74,00%  | 94,00%  | 74,50%    | 91,50%  | 97,00%  | 74,50%  | 83,54%           |                  |
| 52 | HENDRA REZA HAVILDA         | P             | 79853    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 100,00%    | 100,00% | 80,00%  | 100,00% | 97,00%    | 100,00% | 97,00%  | 100,00% | 97,00%    | 100,00% | 100,00% | 100,00% | 97,58%           |                  |
| 53 | TIANSYAH FAJAR RAMDHANI     | P             | 56007    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 100,00%    | 97,00%  | 80,00%  | 100,00% | 97,00%    | 70,00%  | 100,00% | 97,00%  | 97,00%    | 77,50%  | 97,00%  | 97,00%  | 92,46%           |                  |
| 54 | PUTERI TRIANA AUDINA        | W             | 59895    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 61,00%     | 84,00%  | 97,00%  | 94,00%  | 77,00%    | 97,00%  | 97,00%  | 91,00%  | 94,00%    | 94,00%  | 94,00%  | 77,00%  | 88,08%           |                  |
| 55 | RAHMA ADISTA AMALIASANTI    | W             | 57230    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 94,00%     | 87,00%  | 84,00%  | 94,00%  | 74,00%    | 84,00%  | 97,00%  | 88,50%  | 94,00%    | 94,50%  | 94,00%  | 91,50%  | 89,71%           |                  |
| 56 | EVA FEBIYANI                | W             | 57249    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 100,00%    | 100,00% | 97,00%  | 80,00%  | 97,00%    | 74,00%  | 97,50%  | 97,50%  | 100,00%   | 97,00%  | 100,00% | 90,00%  | 94,17%           |                  |
| 57 | M UNAR SHERI                | P             | 57255    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 97,00%     | 97,00%  | 91,50%  | 100,00% | 100,00%   | 94,00%  | 100,00% | 100,00% |           |         |         |         | 97,44%           | Oprame Periode 3 |
| 58 | MOHAMMAD IYO MEIZENI W S    | P             | 57257    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 67,00%     | 94,00%  | 94,00%  | 77,00%  | 94,00%    | 97,00%  | 100,00% | 91,00%  | 97,00%    | 94,00%  | 97,00%  | 67,00%  | 89,88%           |                  |
| 59 | MUHAMMAD ODI RACHMAWAN      | P             | 57259    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 97,00%     | 97,00%  | 94,00%  | 94,50%  | 100,00%   | 97,00%  | 87,00%  | 94,50%  | 97,00%    | 97,00%  | 100,00% | 97,00%  | 96,80%           |                  |
| 60 | VINI MEIRISKA LESTARI       | W             | 79790    | VOICE   | LO          | SEMARANG | Anggi Putriani Prasetyo | 76,00%     | 88,50%  | 68,50%  | 88,00%  | 91,00%    | 94,00%  | 48,00%  | 78,50%  | 91,50%    | 68,50%  | 65,50%  | 71,50%  | 77,46%           |                  |
| 61 | FIRMAN ARDIANSYAH           | W             | 79825    | VOICE   | LO          | SEMARANG | Choirunissa             | 97,00%     | 100,00% | 97,00%  | 84,50%  | 87,00%    | 94,00%  | 97,00%  | 100,00% | 100,00%   | 80,00%  | 97,00%  | 94,00%  | 93,96%           |                  |
| 62 | LENY LUTFIANA AZHARI        | W             | 79787    | VOICE   | LO          | SEMARANG | Choirunissa             | 91,00%     | 77,00%  | 64,00%  | 77,00%  | 94,00%    | 94,50%  | 84,50%  | 74,00%  | 94,00%    | 97,00%  | 97,00%  | 86,50%  | 92,00%           |                  |
| 63 | LUTFI EKA OKTAVIANI         | W             | 79782    | VOICE   | LO          | SEMARANG | Choirunissa             | 100,00%    | 97,00%  | 100,00% | 97,00%  | 100,00%   | 94,00%  | 97,00%  | 97,00%  | 97,00%    | 100,00% | 60,00%  | 94,67%  | 94,77%           |                  |
| 64 | M. HSNAN P.                 | P             | 79836    | VOICE   | LO          | SEMARANG | Choirunissa             | 62,50%     | 91,50%  | 91,50%  | 88,50%  | 65,50%    | 46,00%  | 71,50%  | 82,50%  | 38,50%    | 48,50%  | 81,50%  | 88,50%  | 71,38%           |                  |
| 65 | ANINDYA IFFA K.             | W             | 79855    | VOICE   | LO          | SEMARANG | Choirunissa             | 80,00%     | 97,50%  | 67,50%  | 100,00% | 97,50%    | 97,00%  | 100,00% | 80,00%  | 77,50%    | 64,50%  | 100,00% | 97,50%  | 88,25%           |                  |
| 66 | CHINDYANA FEBRY UTAMI       | W             | 59897    | VOICE   | LO          | SEMARANG | Choirunissa             | 80,00%     | 100,00% | 100,00% | 87,00%  | 97,00%    | 97,00%  | 97,00%  | 100,00% | 97,00%    | 100,00% | 100,00% | 96,25%  | 96,25%           |                  |
| 67 | DITA APRILIA                | W             | 56009    | VOICE   | LO          | SEMARANG | Choirunissa             | 100,00%    | 80,00%  | 100,00% | 100,00% | 80,00%    | 100,00% | 80,00%  | 100,00% | 80,00%    | 100,00% | 100,00% | 80,00%  | 91,67%           |                  |
| 68 | ROBBY NANDA SURYANDA        | P             | 56010    | VOICE   | LO          | SEMARANG | Choirunissa             | 97,00%     | 94,00%  | 97,00%  | 97,00%  |           |         |         |         | 74,00%    | 97,00%  | 91,00%  | 91,00%  | 92,25%           | Oprame periode 2 |
| 69 | FRIDANATA DEVI RATIKA       | W             | 57251    | VOICE   | LO          | SEMARANG | Choirunissa             | 94,00%     | 80,00%  | 97,00%  | 100,00% | 100,00%   | 97,00%  | 97,00%  | 100,00% | 100,00%   | 97,00%  | 94,50%  | 100,00% | 96,38%           |                  |
| 70 | MUHAMMAD FAISAL ABQORY      | P             | 57258    | VOICE   | LO          | SEMARANG | Choirunissa             | 100,00%    | 100,00% | 97,00%  | 97,00%  | 94,00%    | 97,00%  | 100,00% | 97,00%  | 100,00%   | 97,00%  | 100,00% | 80,00%  | 96,58%           |                  |
| 71 | RIKY ANGGARA PUTRA          | P             | 62005    | VOICE   | LO          | SEMARANG | Choirunissa             | 74,50%     | 100,00% | 81,50%  | 51,00%  | 57,00%    | 54,00%  | 74,00%  | 31,50%  | 54,50%    | 91,50%  | 57,00%  | 94,50%  | 68,42%           |                  |
| 72 | ROBBY DHINI SETIAWAN        | P             | 57264    | VOICE   | LO          | SEMARANG | Choirunissa             | 97,00%     | 94,00%  | 91,00%  | 97,00%  | 97,00%    | 94,00%  | 97,00%  | 91,50%  | 97,00%    | 97,00%  | 97,00%  | 95,54%  | 95,54%           |                  |
| 73 | YOSUA SANDHY PRATAMA        | P             | 57274    | VOICE   | LO          | SEMARANG | Choirunissa             | 91,50%     | 54,50%  | 91,50%  | 51,00%  | 71,50%    | 48,50%  | 31,50%  | 18,50%  | 94,50%    | 74,50%  | 74,50%  | 54,50%  | 63,04%           |                  |
| 74 | DIKY KABUL RUDDIANTO        | P             | 79786    | VOICE   | LO          | SEMARANG | Choirunissa             | 57,00%     | 97,00%  | 34,00%  | 74,00%  | 94,00%    | 97,00%  | 51,50%  | 47,00%  | 37,00%    | 77,00%  | 44,00%  | 54,00%  | 63,63%           |                  |
| 75 | MEILANI RAHAYUNINGRUM       | W             | 79784    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 50,00%     | 94,00%  | 70,00%  | 60,00%  | 91,50%    | 90,00%  | 97,00%  | 100,00% | 50,00%    | 90,00%  | 97,00%  | 90,00%  | 81,63%           |                  |
| 76 | NIMAS MAULIDA               | W             | 79749    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 77,00%     | 77,00%  | 77,00%  | 77,00%  | 100,00%   | 70,00%  | 34,50%  | 60,00%  | 70,00%    | 100,00% | 77,00%  | 80,00%  | 74,96%           |                  |
| 77 | RIKZA MAULANA               | P             | 79838    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 64,00%     | 41,50%  | 16,00%  | 81,50%  | 28,50%    | 35,50%  | 81,50%  | 61,00%  | 24,00%    | 81,50%  | 15,50%  | 71,50%  | 50,17%           |                  |
| 78 | PUJI LESTARI                | W             | 79857    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 100,00%    | 97,00%  | 97,00%  | 77,00%  | 100,00%   | 100,00% | 97,00%  | 100,00% | 60,00%    | 100,00% | 64,00%  | 77,00%  | 89,08%           |                  |
| 79 | ADRIAN MUHAMMAD HUSEIN      | P             | 79862    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 27,00%     | 80,00%  | 70,00%  | 74,50%  | 51,00%    | 74,00%  | 97,00%  | 50,00%  | 77,50%    | 64,00%  | 57,00%  | 37,00%  | 63,25%           |                  |
| 80 | RUCHI WILUTAMA              | W             | 59899    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 67,00%     | 80,00%  | 80,00%  | 100,00% | 100,00%   | 64,00%  | 80,00%  | 74,00%  | 74,00%    | 94,00%  | 87,00%  | 97,00%  | 83,08%           |                  |
| 81 | SASQIA AYU LESTARI          | W             | 57232    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 91,50%     | 61,50%  | 41,50%  | 41,50%  | 58,50%    | 24,50%  | 41,50%  | 88,50%  | 18,50%    | 21,50%  | 11,50%  | 18,50%  | 43,25%           |                  |
| 82 | ISNI DYAH K.A               | W             | 56008    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 97,00%     | 80,00%  | 77,00%  | 70,00%  | 77,50%    | 77,00%  | 47,50%  | 71,50%  | 57,50%    | 80,00%  | 67,00%  | 73,29%  | 73,29%           |                  |
| 83 | LINA NUR LATIFAH            | W             | 56006    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 87,00%     | 100,00% | 100,00% | 100,00% | 50,00%    | 77,00%  | 100,00% | 100,00% | 74,00%    | 97,00%  | 90,00%  | 60,00%  | 86,25%           |                  |
| 84 | RAHMAT AL HAFIZ             | P             | 57263    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 100,00%    | 57,00%  | 100,00% | 100,00% | 100,00%   | 97,00%  | 94,00%  | 100,00% | 80,00%    | 100,00% | 100,00% | 90,00%  | 93,17%           |                  |
| 85 | AKHMAD ALAUl HIMAM          | P             | 79780    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 71,00%     | 44,00%  | 54,00%  | 77,00%  | 71,00%    | 97,00%  | 91,50%  | 97,00%  | 84,50%    | 64,50%  | 97,50%  | 91,50%  | 78,38%           |                  |
| 86 | RADENTA NADIBUNDA JAVANTARA | P             | 72514    | VOICE   | LO          | SEMARANG | Fibri Ari Shalaho       | 57,00%     | 100,00% | 97,00%  | 74,00%  | 100,00%   | 100,00% | 97,00%  | 74,00%  | 100,00%   | 100,00% | 70,00%  | 54,00%  | 85,29%           |                  |
| 87 | MILLATUZZAHIRINA            | W             | 79785    | VOICE   | Info Produk | SEMARANG | Fibri Ari Shalaho       | 87,00%     | 97,50%  | 94,50%  | 100,00% | 100,00%   | 84,50%  | 95,00%  | 97,50%  | 68,50%    | 90,00%  | 100,00% | 68,50%  | 90,25%           |                  |
| 88 | NURFITRIANA                 | W             | 79787    | VOICE   | Info Produk | SEMARANG | Fibri Ari Shalaho       | 84,50%     | 71,50%  | 88,50%  | 81,50%  | 81,50%    | 91,50%  | 84,50%  | 91,50%  | 81,50%    | 91,50%  | 94,50%  | 91,50%  | 86,17%           |                  |
| 89 | RIZAL THIRAFI PUTI FAHMI    | P             | 79799    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 94,00%     | 67,00%  | 44,00%  | 91,00%  | 44,00%    | 57,00%  | 74,00%  | 44,00%  | 67,00%    | 17,00%  | 74,00%  | 44,00%  | 59,75%           |                  |
| 90 | RYSAWUJAYANTI PURI          | W             | 79830    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       |            |         |         |         | 84,00%    | 71,00%  | 91,00%  | 91,00%  | 81,50%    | 81,50%  | 94,00%  | 81,00%  | 84,38%           |                  |
| 91 | SATRIANI BR KARO            | W             | 79834    | VOICE   | Info Produk | SEMARANG | Sondang BR Sagala       | 94,00%     | 91,50%  | 91,50%  | 91,50%  | 97,50%    | 84,50%  | 94,00%  | 91,00%  | 97,00%    | 91,50%  | 94,00%  | 88,50%  | 92,21%           |                  |
| 92 | YURISTIAN RIZALI            | P             | 79800    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 91,00%     | 41,00%  | 84,00%  | 81,00%  | 81,00%    | 91,50%  | 26,00%  | 88,50%  | 61,00%    | 58,50%  | 38,00%  | 64,00%  | 67,13%           |                  |
| 93 | MOCH. QADRI ARIE SYAFITRAH  | P             | 79858    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 77,00%     | 80,00%  | 94,00%  | 94,00%  | 87,00%    | 70,00%  | 78,00%  | 97,50%  | 94,00%    | 94,00%  | 64,50%  | 80,00%  | 84,17%           |                  |
| 94 | SONY HARTO WIBOWO           | P             | 79861    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 81,00%     | 87,00%  | 91,00%  | 84,00%  | 91,50%    | 78,50%  | 64,00%  | 74,00%  | 81,00%    | 18,00%  | 91,00%  | 78,00%  | 76,58%           |                  |
| 95 | MARINDA IKA DEWI SAKARIANA  | W             | 57229    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 87,00%     | 97,00%  | 100,00% | 97,00%  | 80,00%    | 97,00%  | 100,00% | 84,00%  | 87,50%    | 24,00%  | 97,00%  | 94,00%  | 87,04%           |                  |
| 96 | NOVA SETYANINGRUM           | W             | 56005    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 91,00%     | 84,00%  | 74,00%  | 94,00%  | 84,00%    | 87,00%  | 67,00%  | 84,00%  | 84,00%    | 27,00%  | 64,00%  | 74,00%  | 74,50%           |                  |
| 97 | INTAN PINILIH HANISYA       | W             | 57252    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 94,00%     | 67,00%  | 94,00%  | 87,00%  | 47,00%    | 77,00%  | 47,00%  | 41,00%  | 57,00%    | 67,00%  | 74,00%  | 77,00%  | 69,08%           |                  |
| 98 | NOR RAHMA ASTRIYANI         | W             | 57261    | VOICE   | LO          | SEMARANG | Sondang BR Sagala       | 94,00%     | 64,00%  | 94,00%  | 51,00%  | 78,00%    | 81,00%  | 91,00%  | 91,00%  | 81,00%    | 74,00%  | 71,00%  | 94,00%  | 80,23%           |                  |

REAL TIME QM SCORE PER AGENT LAYANAN VOICE TDSCC ALL SITE  
BULAN : JULI 2021

| NO                     | NAMA                     | JENIS KELAMIN | LOGIN ID | LAYANAN | LEVEL | SITE     | QCQ Handling            | SAMPLING # |        |         |         |           |         |         |         |           |         |         |         | AVERAGE QM SCORE | KETERANGAN |
|------------------------|--------------------------|---------------|----------|---------|-------|----------|-------------------------|------------|--------|---------|---------|-----------|---------|---------|---------|-----------|---------|---------|---------|------------------|------------|
|                        |                          |               |          |         |       |          |                         | Periode 1  |        |         |         | Periode 2 |         |         |         | Periode 3 |         |         |         |                  |            |
|                        |                          |               |          |         |       |          |                         | 1          | 2      | 3       | 4       | 5         | 6       | 7       | 8       | 9         | 10      | 11      | 12      |                  |            |
| 99                     | SYAH EMBO LANTANG        | P             | 57268    | VOICE   | LO    | SEMARANG | Sondang BR Sagala       | 74,00%     | 74,00% | 78,00%  | 84,00%  | 64,00%    | 64,00%  | 58,00%  | 81,00%  | 61,00%    | 61,00%  | 24,00%  | 64,00%  | 65,58%           |            |
| 100                    | ADITYO KUSUMA PUTRA      | P             | 62857    | VOICE   | LO    | SEMARANG | Sondang BR Sagala       | 64,00%     | 91,50% | 91,00%  | 78,50%  | 44,50%    | 77,00%  | 67,00%  | 41,00%  | 74,00%    | 77,00%  | 84,00%  | 77,00%  | 72,21%           |            |
| 101                    | FAHRIUL ARIFIN           | P             | 69028    | VOICE   | LO    | SEMARANG | Sondang BR Sagala       | 85,50%     | 51,00% | 61,00%  | 87,50%  | 28,00%    | 35,50%  | 81,50%  | 48,50%  | 71,00%    | 41,50%  | 28,00%  | 58,00%  | 58,08%           |            |
| 102                    | INDRA WIBOWO             | P             | 79798    | VOICE   | LO    | SEMARANG | Sondang BR Sagala       | 57,00%     | 94,00% | 97,00%  | 97,00%  | 54,00%    | 64,00%  | 87,00%  | 54,00%  | 67,00%    | 64,00%  | 54,00%  | 67,00%  | 71,33%           |            |
| 103                    | NOVITA SARI ARIFIN       | W             | 57262    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 94,50%     | 94,50% | 91,50%  | 88,50%  | 91,50%    | 91,50%  | 91,50%  | 94,50%  | 97,00%    | 91,50%  | 94,50%  | 87,50%  | 92,42%           |            |
| 104                    | SITI KOMARIYAH           | W             | 57267    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 100,00%    | 94,00% | 100,00% | 100,00% | 97,00%    | 100,00% | 97,00%  | 80,00%  | 100,00%   | 100,00% | 97,00%  | 100,00% | 97,08%           |            |
| 105                    | SHAFIRA ARLINA           | W             | 57266    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 97,00%     | 97,00% | 97,00%  | 94,00%  | 94,00%    | 97,00%  | 97,00%  | 97,00%  | 97,00%    | 97,00%  | 97,00%  | 97,00%  | 96,50%           |            |
| 106                    | WAHYU ROKHMANA           | W             | 57269    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 92,00%     | 77,00% | 91,50%  | 87,00%  | 94,00%    | 97,00%  | 94,50%  | 97,00%  | 94,00%    | 97,00%  | 97,00%  | 97,00%  | 92,52%           |            |
| 107                    | WENTY IRMA SYAFRI        | W             | 57270    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 94,00%     | 94,50% | 94,00%  | 94,00%  | 94,00%    | 94,00%  | 94,00%  | 100,00% | 94,00%    | 97,00%  | 97,00%  | 94,00%  | 95,04%           |            |
| 108                    | WIL DAN AUDA             | W             | 57271    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 100,00%    | 97,00% | 94,50%  | 80,00%  | 97,00%    | 97,00%  | 100,00% | 94,50%  | 97,00%    | 94,00%  | 97,50%  | 94,00%  | 95,21%           |            |
| 109                    | YOHANA KARTIKA WARDANI   | W             | 57273    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 100,00%    | 95,00% | 100,00% | 97,00%  | 94,00%    | 97,00%  | 100,00% | 97,00%  | 100,00%   | 97,00%  | 100,00% | 100,00% | 98,08%           |            |
| 110                    | ACHMAD BAROJI            | P             | 57243    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 81,50%     | 97,00% | 94,00%  | 94,50%  | 91,50%    | 94,00%  | 91,50%  | 100,00% | 97,00%    | 91,50%  | 97,00%  | 97,00%  | 93,88%           |            |
| 111                    | ADDAM IKHSAN ANJASMARA   | P             | 57244    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 94,00%     | 97,00% | 88,50%  | 94,00%  | 94,00%    | 94,00%  | 91,50%  | 97,00%  | 94,00%    | 94,00%  | 94,00%  | 97,00%  | 94,04%           |            |
| 112                    | ALEXIUS YOGA PRIMADANA   | P             | 57245    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 88,50%     | 91,50% | 88,50%  | 91,50%  | 91,00%    | 88,50%  | 84,50%  | 91,50%  | 88,50%    | 94,50%  | 91,50%  | 78,50%  | 89,04%           |            |
| 113                    | ANDHIKA BRAMANTYA        | P             | 57246    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 97,00%     | 94,50% | 100,00% | 97,00%  | 100,00%   | 97,00%  | 97,00%  | 84,50%  | 100,00%   | 100,00% | 100,00% | 100,00% | 95,92%           |            |
| 114                    | FALAH IBRAHIM YAZIDULHAQ | P             | 57250    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 85,50%     | 88,50% | 86,00%  | 88,50%  | 91,50%    | 85,50%  | 91,50%  | 74,00%  | 85,50%    | 91,50%  | 91,50%  | 88,50%  | 87,33%           |            |
| 115                    | JULIUS MARIO             | P             | 57253    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 94,00%     | 97,00% | 97,00%  | 87,00%  | 100,00%   | 77,00%  | 97,00%  | 94,00%  | 84,00%    | 97,00%  | 90,00%  | 97,00%  | 92,58%           |            |
| 116                    | WIND SUDRAJAT            | P             | 57272    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 91,50%     | 91,50% | 74,00%  | 91,50%  | 94,50%    | 81,50%  | 77,00%  | 71,50%  | 90,00%    | 94,50%  | 69,00%  | 92,00%  | 84,88%           |            |
| 117                    | DARY FAUZZAN NAUFAL      | P             | 79783    | VOICE   | LO    | SEMARANG | Ahmad Chandra Kurniawan | 91,50%     | 68,50% | 66,00%  | 91,50%  | 81,50%    | 88,50%  | 58,50%  | 78,50%  | 58,50%    | 78,50%  | 75,50%  | 65,50%  | 75,00%           |            |
| AVERAGE QM SCORE VOICE |                          |               |          |         |       |          |                         |            |        |         |         |           |         |         |         |           |         | 85,35%  |         |                  |            |

REAL TIME QM SCORE PER AGENT LAYANAN VOICE TDSCC ALL SITE  
BULAN : JULI 2021

| NO | NAMA | JENIS KELAMIN | LOGIN ID | LAYANAN | LEVEL | SITE | QCO Handling | SAMPLING # |   |   |   |           |   |   |   |           |    |    |    | AVERAGE<br>QM SCORE | KETERANGAN |
|----|------|---------------|----------|---------|-------|------|--------------|------------|---|---|---|-----------|---|---|---|-----------|----|----|----|---------------------|------------|
|    |      |               |          |         |       |      |              | Periode 1  |   |   |   | Periode 2 |   |   |   | Periode 3 |    |    |    |                     |            |
|    |      |               |          |         |       |      |              | 1          | 2 | 3 | 4 | 5         | 6 | 7 | 8 | 9         | 10 | 11 | 12 |                     |            |

REAL TIME QM SCORE PER AGENT LAYANAN VOICE TDSCC ALL SITE  
BULAN : JULI 2021

| NO | NAMA | JENIS KELAMIN | LOGIN ID | LAYANAN | LEVEL | SITE | QCO Handling | SAMPLING # |   |   |   |           |   |   |   |           |    |    |    | AVERAGE<br>QM SCORE | KETERANGAN |
|----|------|---------------|----------|---------|-------|------|--------------|------------|---|---|---|-----------|---|---|---|-----------|----|----|----|---------------------|------------|
|    |      |               |          |         |       |      |              | Periode 1  |   |   |   | Periode 2 |   |   |   | Periode 3 |    |    |    |                     |            |
|    |      |               |          |         |       |      |              | 1          | 2 | 3 | 4 | 5         | 6 | 7 | 8 | 9         | 10 | 11 | 12 |                     |            |

REAL TIME QM SCORE PER AGENT LAYANAN VOICE TDSCC ALL SITE  
BULAN : JULI 2021

| NO | NAMA | JENIS KELAMIN | LOGIN ID | LAYANAN | LEVEL | SITE | QCO Handling | SAMPLING # |   |   |   |           |   |   |   |           |    |    |    | AVERAGE<br>QM SCORE | KETERANGAN |
|----|------|---------------|----------|---------|-------|------|--------------|------------|---|---|---|-----------|---|---|---|-----------|----|----|----|---------------------|------------|
|    |      |               |          |         |       |      |              | Periode 1  |   |   |   | Periode 2 |   |   |   | Periode 3 |    |    |    |                     |            |
|    |      |               |          |         |       |      |              | 1          | 2 | 3 | 4 | 5         | 6 | 7 | 8 | 9         | 10 | 11 | 12 |                     |            |

REAL TIME QM SCORE PER AGENT LAYANAN VOICE TDSCC ALL SITE  
BULAN : JULI 2021

| NO | NAMA | JENIS KELAMIN | LOGIN ID | LAYANAN | LEVEL | SITE | QCD Handling | SAMPLING # |   |   |   |           |   |   |   |           |    |    |    | AVERAGE QM SCORE | KETERANGAN |
|----|------|---------------|----------|---------|-------|------|--------------|------------|---|---|---|-----------|---|---|---|-----------|----|----|----|------------------|------------|
|    |      |               |          |         |       |      |              | Periode 1  |   |   |   | Periode 2 |   |   |   | Periode 3 |    |    |    |                  |            |
|    |      |               |          |         |       |      |              | 1          | 2 | 3 | 4 | 5         | 6 | 7 | 8 | 9         | 10 | 11 | 12 |                  |            |

VOICE  
T2 INDSHOME  
T2 DATIN  
OMNI  
SPBU  
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VIOLET  
Info Produk  
BANDUNG  
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1  
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4

Risky Adi Purnama  
Kania F.S  
Windi Siti Hajriani  
Nurliaty  
Yolanda Erlana  
Anggi Putriani Prasetyo  
Cholirunnisa  
Fibri Ari Sihalofo  
Sondang BR Sagala  
Ahmad Chandra Kurniawan