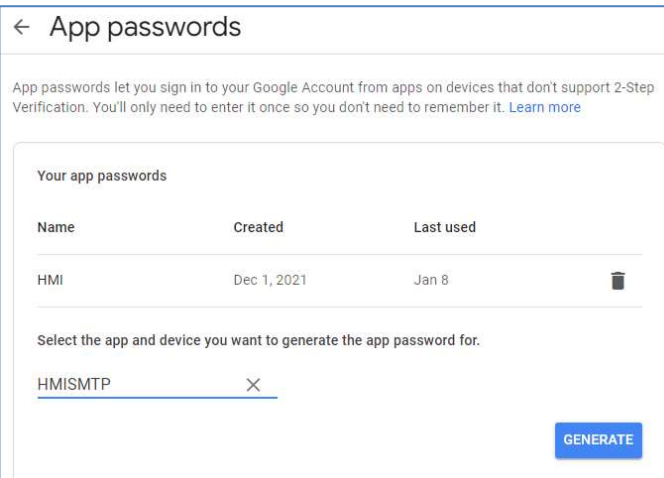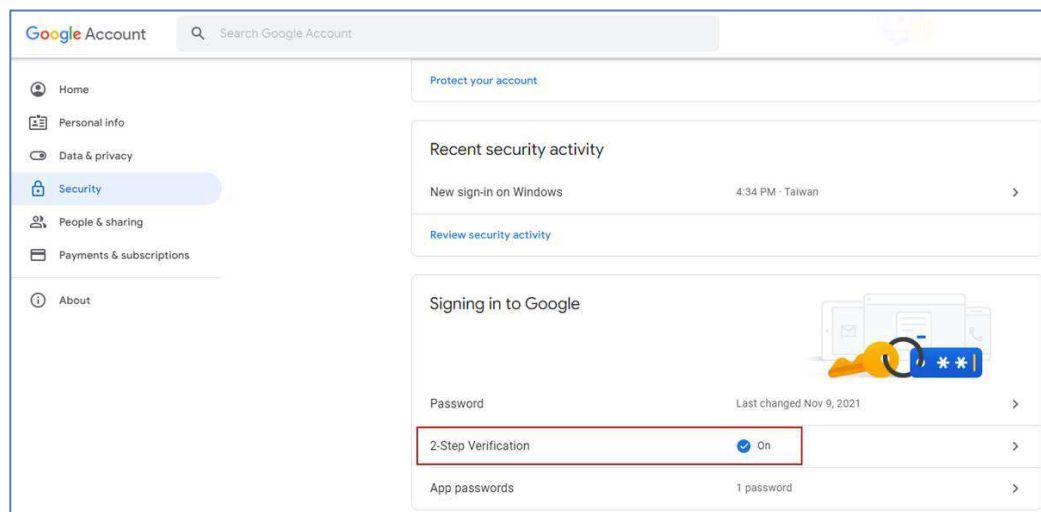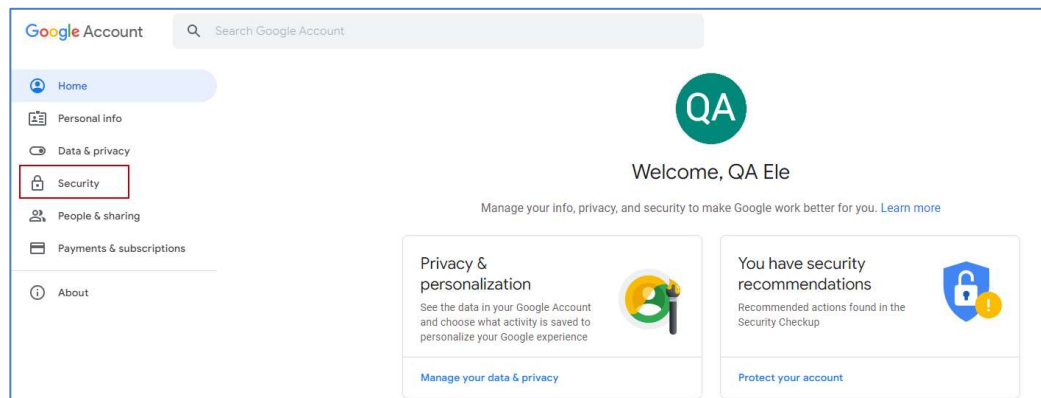# 4   FAQ

4.1   HMI Series

<u>**DOP100**</u>

Q   **Why is the DOP100 SMTP server no longer sending emails to my Gmail account?**

A   Gmail no longer support Less Secure Apps option. In order to make DOP100 keep sending mails we need to enable the <u>2-step verification</u> option on the Gmail account. This can be done as follows:

Generated app password

Your app password for your device

dsgc onoo wuso woqw

Email

securesally@gmail.com

Password

●●●●●●●●●●●

How to use it

Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above.
Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.

DONE

Configuration

- Main
  - Non-volatile
  - Security Level and Password
  - Global Keypad Settings
  - Others
- Control Status Block
  - Control Block
  - Status Block
- Real Time Clock
- Print
- Default
  - Element default value
  - Boot Logo
  - Boot Delay Screen
  - Custom Scroll Button
- Network Settings
  - Remote Desktop and Data Collectio
  - SMTP
  - FTP
- Multi-language
  - Multi-language Settings
- Industry application
  - Electronic record

SMTP

☑ Enable Mail Host

Mail Host Information

Server Address	smtp.gmail.com
Server Port	465

Sender Address   EleQA7@gmail.com

☑ SSL Encrypted Transmission

☑ Enable Security Authentication

Account	EleQA7@gmail.com
Password	●●●●●●●●●●●●●●●●

Time zone

(UTC+08:00) Taipei

OK   Cancel