

Melanie Tabroff

Product Designer + UX Researcher

Contact

(508) 451-7008
mtabroff@gmail.com
melanietabroff.com

Skills

Design

Personas

Prototyping

Sketching

Task Flows

User Flows

User Journeys

Wireframing

Research

A/B testing

Card sorting

Competitive Analysis

Focus Groups

User interviews

User Surveys

Usability testing

Development

HTML/CSS

JavaScript

Experience

Junior Product Designer, Handy May 2019 - Present

Work with Product Managers, Designers and Engineers across company-wide initiatives touching mobile (iOS and Android), web and mobile web (both consumer and provider apps). Create process around ongoing user research and introduced and tested new methods (eg Focus Groups). Collaborated with team of three on new Web style guide.

Freelance Web Designer, League Apps February - May 2019

Worked directly with Sports League organizers to build custom Wordpress websites. Worked with product marketing on ad-hoc basis.

Freelance Illustrator, Trim February - May 2019

Created a wide range of creative millennial-targeted Facebook ads to test product-market fit within financial tech space. Worked directly with marketing and product to ensure strategy was aligned.

UX Designer & Researcher, Youhue EDU May 2018 - January 2019

Worked directly with founder on branding, UX design, and research initiatives. Led email marketing via Mailchimp and ongoing customer support.

Contract UX Researcher, Journey Meditation February - May 2019

Led and conducted 5-week research study on preference towards audio vs live group virtual guided meditation in the context of the workday. Participants included employees from Macy's, Duff & Phelps, and Viacom. Reported findings to key stakeholders.

Education

George Washington University, BS in Biological/Cognitive Sciences, 2015
University of Amsterdam, Social Entrepreneurship, 2014
Bloc, UX/UI Design & Frontend Development, 2017-2018