

Unit 09: Training and Development

1.

Training in any organization helps to _____ the gap between existing and required skill sets.

Increase

Bridge

Enhance

Stretch

2.

Training is going to be helpful only for employees learning.

True

False

3.

What are the organizational characteristics that influence training?

Role of Employees
and Managers

Top management
support

Integration of Business
Units

All of the above

4.

_____ % of learning occurred through formal classroom instruction.

70%

20%

10%

30%

5.

Which is not a category of traditional training methods?

Presentation methods

Hand-on-methods

Group building
methods

Delivery methods

6.

_____ are training methods that require the trainee to be actively involved in learning.

Presentation methods

Hand-on-methods

Group building
methods

Delivery methods

7.

Which is not a form of Social Media training method?

Blogs

Shared Media

Microblogs

MOOCs

8.
_____ is known as web-based delivery of audio and video files.

Podcasts

Webcasts

Distance Learning

Blended Learning

9.
_____ are courses designed to enrol large number of learners, which are free and accessible to anyone with internet access.

Podcasts

Webinars

Blogs

MOOCs

10.
Employee and organization, both have responsibility in employee development planning process.

True

False

11.
Employee and organization, both have responsibility in employee development planning process.

Self-Assessment

Reality Check

Goal-setting

Action planning

12.
_____ involves advancement to a position of greater responsibility and authority.

Transfer

Promotion

Downward

All of the above