

Matthew A. Tello

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GitHub : mtello5

I am a diligent customer service professional that is seeking an entry-level position in the fields of business analytics, information technology and finance.

QUALIFICATIONS AND HIGHLIGHTS

- Leadership Skills
- Customer Service
- Sales & Marketing
- Team Oriented
- Budgeting & Inventory Control
- Project Management
- Business Economics & Finance
- UX/UI Design
- Networks Management and Maintenance
- Python (MatPlot, Pandas, NumPy)
- Machine Learning
- Data Analytics and Visualization
- Version Control and Git
- Database Operation and SQL

WORK EXPERIENCE

Senior Project

Student Developer

Fresno, CA

Jan. 2023 to May 2023

Developed and created a working prototype for a social-marketplace mobile application. Worked as part of a small team to plan and manage the product, design an attractive user-interface and client-side development to create a functional prototype for a client's business.

Walgreens Boots Alliance Inc.

Customer Service Associate

Fresno, CA

Oct. 2018 to July 2022

Demonstrated excellent customer service in a retail environment. Responsibilities included operation of the cash register, staging for customer viewing, and product tracking and inventory control.

Auntie Anne's

Crew Member

Tulare, CA

June 2018 to Sept. 2019

Worked in a fast-food environment providing excellent customer service within a team. Handled food and drink safely, displayed excellent teamwork in a high-traffic shopping center.

EDUCATION

California State University, Fresno

Fresno, CA

Sept. 2018 to May 2023

Bachelor's of Science Degree in Business Administration - Computer Information Systems

Completed coursework in business, economics, data analytics, computer science and information technology. Gained technical skills in Python, SQL and Linux for information technology, business analytics and data visualization and development of commercial applications.

Mission Oak High School

Tulare, CA

H.S Diploma 2018

References available upon request