MATTHEW HARVEY

Software Developer

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ABOUT

Software Developer with over a year of previous experience in an Agile Development Team to regularly complete requirements; additional revelant customer service experience in a large operation.

SKILLS

Proefficent: HTML, CSS, JavaScript, React, Nextjs, Tailwind, Svelte, Python, C#, .NET, Node.js, mySQL, Git, Prisma, TypeScript, tRPC, Powershell.

Familiar: Java, Scala, Webpack, Astro, Sass, Vite, PostGIS, PHP, Bootstrap.

EXPERIENCE

July 2022 – August 2023

Leicestershire County Council
Placement Technical Specialist - C#, .NET, Powershell, Python, JavaScript
- Implemented new and altered existing, JavaScript validations/testing scripts that saved multiple hours in production.
- Assisted with incoming service issues and recorded appropriate outcomes at an overall successful completion rate.

May 2020 – Sept 2020

Serco (Contract)
Customer Service Advisor
- Communicated with the public, 100% of contacted cases successfully isolated without any concerns unaddressed.
- Solved any queries during a call while following escalations, 89% response rate within call, preventing call-backs.
- Updated records accurately and efficiently with an overall of 0% reported errors from allocated calls.
- Maintained an average adherence of above 98% with a target of 90%.

EDUCATION

2020 – 2024 • De Montfort University
BSc Computer Science with Placement Year

PROJECTS

FilmFront
- TypeScript, React, Nextjs, Tailwind, Supabase
Movie site made using TMDb API that allows users to search new movies, tv shows and actors, create lists and answer trivia questions.

Spoura
- TypeScript, Svelte, Vite, Tailwind, Prisma, Planetscale
Fully featured ecommerce platform, favourite and buy shoes from the best brands. Payment intergrated with Google Pay API.

MealMentor
- TypeScript, React, Nextjs, Tailwind, tPRC, Auth0, Planetscale
Search for recipes and generate instructions/ingredients, taste and more. Built in a hackathon for exploring how chatGPT is useful in business applications.