

Matt Tobaben

React

mtobabendev@gmail.com – github.com/mtobabendev –  <https://www.WildCardDEV.com>

SUMMARY

Motivated and detail-oriented web developer with a strong foundation in React, SQL and Node.js. Experience in building full-stack projects, implementing responsive and user-friendly UIs, and optimizing application performance. Passionate about problem-solving, efficiency and building impactful projects that serve the community.

EDUCATION

Midland University	Omaha, NE
Code Academy	2024-2025
South East Community College	Omaha, NE
Application Development (In Progress)	2025
Business Management (In Progress)	2018
Plattsmouth Community Schools	Omaha, NE
GED	1998

TECHNICAL SKILLS

- **Programming Languages:** JavaScript, SQL
- **Frontend Development:** React.js, HTML5, CSS3, Jest
- **Backend Development:** Node.js, MySQL
- **Software:** Git, GitHub, Docker, CI/CD, Photo Shop

RELATED EXPERIENCE

Debit Card Assistant Manager	Omaha, NE
PayPal	October 2022 – Present

- Monitor & review phone calls to ensure quality standards & call times are being met. Attend calibration sessions to provide upward feedback to management on department issues, trends, education opportunities & ensure uniform quality standards across the department.
- Provide coaching, mentoring, & career pathing advice to my direct reports via one on one sessions. Facilitate team learning meetings to provide information on procedural changes & ongoing education to my team as well as assisting in organizing & overseeing team incentive initiatives.
- Designed & maintained the Excel spreadsheet utilized to track contacts & escalations to the Agent Assist line. Built the reporting functionality used to provide a department level overview to the management team on trending for calls to the Agent Assist line which allowed us to identify learning opportunities & customer pain points that resulted in escalated phone calls.
- Coordinated the accounting project that reacquired over \$67,000 in unrecovered provisional credits & assisted in developing the macros and procedures utilized to monitor & prevent any future financial losses to the company.

RELATED PROJECTS

E-Commerce Site (React, SQL) <https://github.com/mtobabendev/E-Commerce-Site>

- Engineered a user-friendly React e-commerce platform that allows customers to freely shop and search for products.
- Implemented a SQL database for efficient user registration with proper account validation and inventory tracking.
- Optimized API performance and frontend rendering, reducing latency by 35%.

Video Chatroom (React, SQL) <https://github.com/mtobabendev/Video-Chatroom>

- Developed a real-time chat application with React and Web Sockets, enabling seamless user communication.
- Designed a SQL database for secure user authentication, message storage, and chatroom management.
- Implemented video and audio sharing between users, reducing latency to under 1000ms.

WildCardDEV (HTML, CSS, Java, SQL) <https://github.com/mtobabendev/WildCardDEV-Site>

- Architected an interactive business website for my development company to outline projects and service offerings.
- Implemented modern design patterns and responsive web design to showcase advanced feature options.
- Integrated dynamic employee profile modules and contact links.