

Matt Tobaben | Full-Stack Web Developer | React

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SUMMARY

Motivated and detail-oriented web developer with a strong foundation in React, SQL and Node.js. Experience in building full-stack projects, implementing responsive and user-friendly UIs, and optimizing application performance. Passionate about problem-solving, efficiency and building impactful projects that serve the community.

EXPERIENCE

PayPal, Omaha NE – *Debit Card Assistant Manager*

- Monitor & review phone calls to ensure quality standards & call times are being met. Attend calibration sessions to provide upward feedback to management on department issues, trends, education opportunities & ensure uniform quality standards across the department.
- Provide coaching, mentoring, & career pathing advice to my direct reports via one on one sessions. Facilitate team learning meetings to provide information on procedural changes & ongoing education to my team as well as assisting in organizing & overseeing team incentive initiatives.
- Designed & maintained the Excel spreadsheet utilized to track contacts & escalations to the Agent Assist line. Built the reporting functionality used to provide a department level overview to the management team on trending for calls to the Agent Assist line which allowed us to identify learning opportunities & customer pain points that resulted in escalated phone calls.
- Coordinated the accounting project that reacquired over \$67,000 in unrecovered provisional credits & assisted in developing the macros and procedures utilized to monitor & prevent any future financial losses to the company.

PERSONAL PROJECTS

E-Commerce Site (React, SQL) <https://github.com/mtobabendev>

- Engineered a user-friendly React e-commerce platform that allows customers to freely shop and search for products.
- Implemented a SQL database for efficient user registration with proper account validation and inventory tracking.
- Optimized API performance and frontend rendering, reducing latency by 35%.

Video Chatroom (React, SQL) <https://github.com/mtobabendev>

- Developed a real-time chat application with React and Web Sockets, enabling seamless user communication.
- Designed a SQL database for secure user authentication, message storage, and chatroom management.
- Implemented video and audio sharing between users, reducing latency to under 1000ms.

vCard (HTML, CSS, Java, SQL) <https://github.com/mtobabendev>

- Placeholder 1
- Placeholder 2
- Placeholder 3

EDUCATION

- **Midland University – Code Academy**
- **South East Community College – Application Development (In Progress)**
Business Administration (In Progress)
- **Plattsmouth Community Schools - GED**
- 1998 – 2025

SKILLS

- **Programming Languages:** JavaScript, SQL
- **Frontend Development:** React, HTML5, CSS, Jest
- **Backend Development & APIs:** Node.js, MySQL
- **Databases & Data Management:** MySQL, SQL Server
- **Cloud & DevOps:** Docker, CI/CD
- **Version Control & Development Tools:** Git, GitHub, Visual Studio, VS Code, Photo Shop