MANUEL CARL TOLERAN JR.

PROFILE

Manuel has collaborated with various clients on a regular basis in his most recent work experience as a business analyst. He also has 3 years of experience in a quality assurance analyst role, performing automated and manual testing in an Agile environment. Experienced in collaborating with co-workers and clients from various geographical areas and culture.

CONTACT INFORMATION

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EDUCATIONAL HISTORY

Bachelor of Science in Information Technology
De La Salle University - Manila | 2018
- Dean's List, 2018

SKILLS & ABILITIES

- Proficient in written and verbal communication
- Relationship building with stakeholders
- Detail-oriented
- Requirements engineering

EXPERIENCE

Business Analyst
Equus Software
March 2022 to June 2023
- Supported clients in resolving issues and provides insight regarding product inquiries.
- Translated business requirements into solutions.
- Performed configuration and testing of Equus Software products.
- Participated in the preparation of client webinars, conferences, demos and other presentations to both clients and internal Equus team.
- Worked closely with clients and internal teams comprised of diverse nationalities.

Associate Quality Assurance Analyst
Infor PSSC, Inc.
March 2019 to March 2022
- Performed automation test scripting, modification and maintenance using Selenium Java based Krypton tool.
- Performed automation, integration, regression, and production deployment testing in an Agile environment.
- Performed execution and analysis of automated test suites.
- Reported, managed, and triaged bug tickets using Jira.
- Created documentation of replication steps for automation.
- Collaborated with developers, business analysts, and corporate leadership in various geographical areas and culture.

PROJECTS

Equus Software Feature Spotlight
- Front-end developer of company website which highlights features available to clients.
- Collaboration with product managers, marketing team, and developers regarding website materials.

Technologies of RFID and Image recognition in a Checkout Enhancement Platform (TRICEP)
- A checkout enhancement platform which implements RFID and image recognition technologies in shopping baskets/carts, with a real-time integrated tool.
- Special Departmental Award for Excellence in BSIT Capstone Project, 2018