

MASON VICKERY

CONTACT

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EDUCATION

Full Stack Web Development
Bootcamp - Fall 2018 - University
of Texas at Austin

B.A. Sociology - Fall 2014
University of Texas at Austin

Certified Business Foundations
Program - Fall 2014 - McCombs
School of Business

EXPERTISE

- Ability to work under pressure
- Passion for problem solving
- Collaborating with peers
- Promote efficiency and improve workflow
- Excellent communicator
- High attention to detail
- Time management

OBJECTIVE

To obtain a position that will enable me to utilize and enhance my problem solving and communication skills. Looking for a great company to work with happy, positive people!

WORK EXPERIENCE

Delta Millworks, Product Logistics Lead

OCTOBER 2017 - JULY 2018

- Create wood siding, flooring, and decking products to provide to architects and customers
- Responsible for ensuring product supply and maintaining organizational data.

PRO Unlimited at Facebook, Operations Specialist

JULY 2015 - JULY 2017

- Team role of "gameplanner": distributed and monitored workload for a team of 20+.
- Acted as a "quality reviewer": reviewed work completed by team to ensure 98% accuracy was maintained when addressing user issues.
- Responded to 3,000 tickets per week dealing with sensitive content in a high-pressure environment.
- Worked in office with small and large teams as well as remotely.
- Lead training sessions with new employees and co-workers to improve their overall quality and introduce them to new operations tasks and responsibilities.

PROGRAMMING LANGUAGES

Languages: JavaScript, JQuery, HTML, CSS, PHP, Bash
Database: SQL, Sequelize, MongoDB, Mongoose
Other Technologies: Node.js, React.js, Express, RESTful APIs, Git