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Profile: <https://mtw2017.github.io/profile/>

Github: <https://github.com/mtw2017/>

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## Technical Skills

- Good understanding of MVC web develop framework
- Developing expertise in JavaScript, ReactJS, React Native and NodeJS
- Developing expertise in HTML5, CSS, Bootstrap
- Familiar with WordPress Content Management System and demo site at <https://mtnz603220891.wordpress.com>
- Great approach to responsive web design and ASP.NET Core with sample site [http://dochyper.unitec.ac.nz/lius69/asp\\_assignment](http://dochyper.unitec.ac.nz/lius69/asp_assignment)
- PHP sample site [http://dochyper.unitec.ac.nz/lius69/php\\_assignment](http://dochyper.unitec.ac.nz/lius69/php_assignment)
- ReactJS sample site <https://tranquil-bayou-20372.herokuapp.com/movies>
- Developing understanding of API and web development
- Confident in Linux system and familiar with the use of Git
- Solid knowledge of photoshop
- Proficient in SQL server and MySQL
- Strong ability and passion for continuous learning new technology

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## Working Experience

Front End Developer (Internship)  
Wei Group NZ

Oct 2017 – Present

My job as an intern front end developer at Wei Group NZ focused on improving user experience on company's product website:

- Developed company product website with ReactJS
- Create automation testing cases with Puppeteer to test the functions on web pages
- Fix bugs founded in automation test cases to ensure the functions are working as designed
- Add new features in company's product website to fulfill the customer's requirements

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**Senior Technical Support Engineer**  
**Zuora Inc, Beijing**  
**Websense Networking technology Beijing**  
**LANDesk software Inc Beijing**

**May 2006 – July 2017**

- Provide technical support via phone and email to customers, partner and professional service engineers, especially for Mission-Critical customers and ensure customer satisfaction
- Triage customers' escalations, identify the root cause of the problem and escalate to developer team if any defects
- Interact with R&D team to duplicate problem and developing hot-fix patches
- Advise customers on best practices for on-premise/cloud/hybrid integration and API management.
- Organize conference with global support teams for technical discussion and warm handoff
- Establish strong working relationships with Engineering, Professional Services
- Assist the improvement of existing processes and development of new processes

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**Web Developer and HelpDesk support**  
**Beijing Compower xuntong electronic**

**Sep 1996 – April 2006**  
**Beijing, China**

- Develop and maintain company's website
- Troubleshoot root causes of desktops, network facilities and Windows servers issues
- Provide administrative services for desktops, servers (both Windows and Linux) and the installation of operating systems, antivirus software and applications
- Respond to finical software and database backup
- Monitor and maintain inventories of software and network materials

## **EDUCATION**

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Unitec Institute of Technology	Web Development	Jul 2017 – Jul 2018
Beijing Institute of Technology	Communication engineering	Sep 2003 – July 2006
University of Science and Technology of China	Foreign Trade English	Sep 1994 – July 1996

## **Awards**

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|---|----------------------|
| ➤ Awarded with Zuora Awesome award 2015             | Zuora Inc            |
| ➤ Recognized for Websense Bravo Award 2013          | Websense Inc         |
| ➤ Achieved LANDesk Signature Service MVP Award 2010 | LANDesk software Inc |

## Interests

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- Playing basketball
- Hiking
- Playing soccer