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Freshet Collective Tech Manual

This book contains everything you need to get started on accessing services and troubleshooting technical issues with Freshet services

Device Security

Whether a mobile device or a PC/Mac, all your devices will need some configuration changes in order to keep you and your clients safe.

Here we provide instructions for all major device operating systems and desktop operating systems.

- [Android](#)
- [iPhone / iPad](#)
- [Windows](#)
- [MAC/OSX](#)
- [Linux](#)

Android Device Security

iPhone/iPad - iOS Device Security

Windows Device Security

Mac/OSX Device Security

Linux Device Security

Email

Configuring Thunderbird

Using Remote Access (VPN)

Why a VPN?

The primary reasons we are using a [VPN](#) for all offsite collaborators are:

- to encrypt your internet traffic
- to obscure the source of your internet traffic
- to ensure that [protected services](#)

Note: Currently, [protected services](#) still

Step 1) Install VPN Clients to your devices

Step 2) Connect to the VPN

Using your credentials you received via email, now you can configure your client to connect to the network:

Step 3) Confirm the VPN is working

Visit this site in a browser: <User Friendly DNS Leak Test>

Troubleshooting

1. I can't access the [protected services](#)
2. I'm not sure if I'm connected to the network
- 3.

Using Memoryhole