

# MUSTAFA YSA – Web Developer

**Location:** Harrisburg, PA | **Relocation:** Open | **Remote Work:** Available  
**Contact:** 717-798-7225 | [mustafatysa@gmail.com](mailto:mustafatysa@gmail.com) | **Links:** [Github](#) | [LinkedIn](#)

## Summary

Web developer skilled in JavaScript, React, HTML5, and CSS with hands-on experience in full-stack projects, API integrations, and responsive design. Transitioned from a top-performing sales career, boosting customer satisfaction scores by 20%. Certified in software engineering from TripleTen, with a proven ability to create customer-focused applications and solve technical challenges. Passionate about combining technical expertise and interpersonal skills to deliver impactful web solutions.

## Technical Skills

- **Languages:** JavaScript, HTML5, CSS
- **Frameworks & Libraries:** React, Node.js
- **Tools & Platforms:** MongoDB, Git, Postman, npm
- **Design Tools:** Adobe Photoshop, Figma
- **CRM & Sales Tools:** Salesforce, Lead Tracking, Sales Analytics
- **Development Processes:** Agile Development, RESTful APIs

## Technical Projects

### Recipe Finder | [GitHub Repo](#)

- Built a responsive web app using the Spoonacular API to display recipes.
- Designed reusable components with BEM methodology for maintainability.
- Implemented API integration, real-time data fetching, and preloader animations.

### Weather Dashboard | [GitHub Repo](#)

- Developed an interactive weather app with user authentication.
- Utilized React for the front end and MongoDB for storing user data.
- Integrated real-time weather API to enhance functionality.

### Coffee Shop Landing Page | [GitHub Repo](#)

- Designed a modern, responsive landing page for a mock coffee shop.
- Focused on accessibility and cross-browser compatibility using HTML/CSS.

## Professional Experience

March 2023 - December 2024

### SafeStreets, Harrisburg, Pennsylvania - *Smart Security Professional*

- Managed customer territories, tailoring ADT security solutions to individual needs.
- Diagnosed and resolved technical issues, ensuring optimal system performance.
- Increased customer satisfaction by delivering customized solutions, boosting satisfaction scores by 20%.

October 2022 - March 2023

**Morgan Properties, Harrisburg, Pennsylvania - Leasing Professional**

- Streamlined lead tracking using CRM tools, boosting lead conversion rates by 15%.
- Enhanced tenant satisfaction through effective communication and problem-solving, reducing complaints by 25%.

September 2020 - July 2022

**Verizon Wireless, Remote - Inside Sales Rep**

- Exceeded sales targets by 25% through proactive outreach and relationship building.
- Leveraged Salesforce to track leads and improve pipeline efficiency, increasing lead conversion rates by 10%.

August 2017 - September 2020

**Verizon Wireless, Livermore, California - Lead Solutions Specialist**

- Delivered expert technical support, ensuring 95% customer satisfaction.
- Collaborated with cross-functional teams to optimize product delivery and reduce service delays by 15%..

## **Education**

**TripleTen Software Engineer Bootcamp, Remote**

**Certificate in Software Engineering – Completed December 2024**

- Specialized in full-stack development with JavaScript, React, MongoDB, and APIs.