

# MUHAMMED ASLAM K A

## *IT / CCTV / Networking Technician*

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## Professional Summary

Entry-level IT & CCTV Technician with hands-on experience installing and configuring 300+ surveillance cameras, maintaining network systems, and troubleshooting hardware and software issues. Skilled in CCTV, computer networking, technical support, DVR/NVR setup, IP camera configuration, preventive maintenance, and structured cabling. Strong problem-solving ability, technical documentation skills, and commitment to accuracy and customer satisfaction.

## Technical Skills

Hard Skills: • CCTV • CCTV Installation • CCTV Maintenance • Computer Networking • Network Administration • Network Monitoring • Network Troubleshooting • Technical Support • IT Support • Computer Hardware • Windows OS • Linux OS (basic) • Python • Troubleshooting Soft Skills: • Attention to Detail • Problem Solving • Reliability • Teamwork • Time Management • Communication • Customer Handling • Planning • Technical Documentation • Structured Work Approach

## Professional Experience

### *CCTV Technician / Networking – Ec Smart Automation*

- Installed and configured 300+ CCTV cameras across residential, commercial, and industrial sites.
- Used CCTV, computer networking and network monitoring tools to ensure stable video streams.
- Performed DVR/NVR setup with optimized camera angles and recording quality.
- Resolved video feed, connectivity, and hardware issues, reducing repeat service calls by 30%.
- Improved overall system uptime by 20% through preventive maintenance and inspections.
- Conducted 50+ site surveys, cable management tasks, and system health checks.
- Configured remote access for 40+ client systems, enhancing monitoring reliability.
- Provided on-site technical support and IT support to customers and assisted senior technicians with planning, material estimation, and client demonstrations.

### *Jr. Python Developer – Altos Technologies*

- Supported Python-based application development and module-level debugging.
- Created automation scripts that reduced testing time by 20%.
- Improved script efficiency by 15% through code optimization.
- Assisted with documentation, troubleshooting, and code testing.

## Projects

- Blood Bank Application – Python-based donor and stock management system.
- Tourism Webpage – Designed an informational tourism website with basic UI and responsive layout.

## **Education**

• Diploma in Computer Engineering – GPTC Perumbavoor (2023) • CCTV Technician – Cochin ITI • Higher Secondary – MCMHSS Pattimattom (97% & 70%)

## **Certifications**

• Diploma in Computer Engineering • CCTV Technician

## **Languages**

• Malayalam • English • Hindi

## **Interests**

• Networking • IT Infrastructure • Security Systems